Wiz Subprocessor List

When acting as a data processor on behalf of our customers, Wiz, Inc. and its Affiliates engage subprocessors who may process Customer Personal Data submitted to Wiz's services.

These subprocessors are listed below, with a description of the types of processing they perform and the location.

Wiz Affiliates

Sub-Processor	Types of processing	Location
Wiz, Inc.*	Provision of technical services, support services, and supporting the provision, management and maintenance of the Service.	US, Canada
Wiz Cloud Ltd.*		Israel
Wiz Cloud Limited*		Depending on where the customer is based, Wiz's employees may access customer data from the EU or the UK. Access is granted for the purposes of support or upon the customer's permission.
Wiz Cloud Australia Pty Ltd		Depending on where the customer is based, Wiz's employees may access customer data from Australia or Singapore. Access is granted for the purposes of support or upon the customer's permission.
Wiz Cloud B.V.		Netherlands. Depending on where the customer is based, Wiz's employees may access customer data from the EU. Access is granted for the purposes of support or upon the customer's permission.
Wiz Cloud Japan K.K.		Depending on where the customer is based, Wiz's employees may access customer data from Japan. Access is granted for the purposes of support or upon the customer's permission.
Gem Security, Inc.*		US
GemSec Labs Ltd.*		Israel, UK

*This entity shall not be a subprocessor if the customer is contracting with this entity under its agreement with Wiz.

Third Parties

Platform infrastructure

These subprocessors are used as part of the Wiz platform infrastructure.

Sub-Processor	Types of processing	Location
Amazon Web Services	Wiz's production environment is hosted in AWS.	Hosting location is based on customer preference. Wiz provides customers with the option to host their Wiz tenant in various regions including the EU / UK and the US.
	Optional – only if the customer connects an AWS environment. Used for data processing from customer AWS tenants.	Scanning of customers' AWS cloud is performed in the region of the customer's tenant.
	Optional – only if the customer enables the artificial intelligence ("AI Features") within the Wiz platform. Amazon Bedrock supports the AI Features.	For AI Features, depending on where the customer's Wiz tenant is hosted, Amazon Bedrock processes customer's data in the US, the EU, or Japan.
Google Cloud Platform	Optional – only if the customer connects a GCP environment. Used for data processing from customer GCP tenants.	Scanning of customers' GCP cloud is performed in the region of customer's tenant.
Microsoft Azure	Microsoft Azure Data Explorer is used as a database to support several platform functions.	Region of customer's tenant.
	Optional – only if the customer connects an Azure environment. Used for data processing from customer Azure tenants.	Scanning of customers' Microsoft Azure cloud is performed in the region of customer's tenant.
	Optional – only if the customer has enabled the AI Features within the Wiz platform. Azure OpenAI supports the AI Features.	If the customer's Wiz tenant is hosted in the US, UK, or EU, Microsoft processes customer's data in the US, UK, or EU (respectively). If the customer's Wiz tenant is hosted in a different region, processing occurs in either the US, EU or UK, unless Microsoft offers hosting in the same region as customer's Wiz tenant.
Oracle Cloud	Optional – only if the customer connects an Oracle Cloud environment. Used for data processing from customer Oracle Cloud tenants.	Scanning of customers' Oracle cloud is performed in the region of customer's tenant.

	Optional – only if the customer has enabled Wiz registry scanning, used for scanning customer container images.	US
	Optional - only if the customer connects a Snowflake environment for scanning. Used for data processing from customer Snowflake tenants.	Scanning of customers' Snowflake environment is performed in the jurisdiction of customer's Snowflake tenant, to the extent possible.
DataDog	Logging and monitoring.	US

Data analysis and integration tools

Snowflake	Data storage, troubleshooting, logging & monitoring & usage analytics used for providing services, support, customer success, billing and product analytics.	US
Fivetran	Data integration tool for Snowflake.	US
dbt Labs	Command line interface for processing Snowflake data.	US

Customer support & communication

These subprocessors are using to provide customer support and to communicate with customers.

Sub-Processor	Types of processing	Location
Zendesk	Support & ticketing in the Platform – only processes Customer Personal Data to the extent a user includes it in a support request.	US
ChurnZero	Customer success tool integrated with Zendesk.	US
SupportLogic	Technical support experience management platform	US
Slack	Customer and internal communications	US
Atlassian (Jira)	Internal ticketing tool	US
Box	Optional – secure file sharing with customers	US

Updated: May 19, 2024