

## Compliance Notice – Reporting Compliance Issues

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The Door, A Center of Alternatives, Inc.  
Adolescent Health Center  
("AHC")

June 7, 2023

### **PURPOSE**

This Compliance Notice explains how a good faith report of potential compliance issues can be made, especially for fraud, waste, abuse, or mismanagement under Social Services Law (SOS) § 363-d and 18 NYCRR SubPart 521-1 govern New York State Medicaid compliance program requirements.

### **RECIPIENT FRAUD, WASTE, AND ABUSE EXAMPLES**

- Lending or sharing a Medicaid Identification card
- Forging or altering a prescription or fiscal order
- Using multiple Medicaid ID cards
- Re-selling items provided by the Medicaid program
- Selling or trading the card or number for money, gifts or non-Medicaid services

### **PROVIDER FRAUD, WASTE, AND ABUSE EXAMPLES**

- Billing for Medicaid services that were not provided
- Billing for unnecessary services
- Selling prescriptions
- Intentionally billing for a more expensive treatment than was provided
- Giving money or gifts to patients in return for agreeing to get medical care
- Accepting kickbacks for patient referrals

### **REPORT FRAUD, WASTE, AND ABUSE**

#### **Confidential Methods**

The Compliance Officer will honor requests for confidentiality unless the matter is turned over to law enforcement.

- Contact Jon Haseltine at (917) 733-0505 or [jhaseltine@door.org](mailto:jhaseltine@door.org)
- Contact IntegrityCounts:

- On-line at <https://app.integritycounts.ca/org/thedoor> and select “Contact Information Provided”
- Call 866-921-6714 and provide your contact information
- Email [thedoor@integritycounts.ca](mailto:thedoor@integritycounts.ca) and provide your contact information

### **Anonymous Methods**

- “Strictly Anonymous”: Identity not shared with the Adolescent Health Center or Integrity Counts
- “Anonymous from Your Organization”: Identity not shared with AHC; identity shared with Integrity Counts
  
- Contact IntegrityCounts:
  - On-line at <https://app.integritycounts.ca/org/thedoor> and select either “Strictly Anonymous” or “Anonymous from Your Organization”
  - Call 866-921-6714 and tell the operator you want your report to be “Strictly Anonymous” or “Anonymous from Your Organization”
  - Email [thedoor@integritycounts.ca](mailto:thedoor@integritycounts.ca) and include either “Strictly Anonymous” or “Anonymous from Your Organization” in the subject line