

Door.org Website Compliance Notice – Reporting Compliance Issues

The Door, A Center of Alternatives, Inc.

Adolescent Health Center (“AHC”)

August 31, 2024

PURPOSE

This Compliance Notice explains how a good faith report of potential compliance issues can be made, especially for fraud, waste, abuse, or mismanagement under Social Services Law (SOS) § 363- d and 18 NYCRR SubPart 521-1 govern New York State Medicaid compliance program requirements.

RECIPIENT FRAUD, WASTE, AND ABUSE EXAMPLES

- Lending or sharing a Medicaid Identification card
- Forging or altering a prescription or fiscal order
- Using multiple Medicaid ID cards
- Re-selling items provided by the Medicaid program
- Selling or trading the card or number for money, gifts or non-Medicaid services

PROVIDER FRAUD, WASTE, AND ABUSE EXAMPLES

- Billing for Medicaid services that were not provided
- Billing for unnecessary services
- Selling prescriptions
- Intentionally billing for a more expensive treatment than was provided
- Giving money or gifts to patients in return for agreeing to get medical care
- Accepting kickbacks for patient referrals

REPORT FRAUD, WASTE, AND ABUSE

Confidential Methods

The Compliance Officer will honor requests for confidentiality unless the matter is turned over to law enforcement.

- Contact Rhonda Harris at (646) 989-7182 or rharris@door.org
- Contact IntegrityCounts:
 - On-line at <https://app.integritycounts.ca/org/thedoor> and select “Contact Information Provided”
 - Call 866-921-6714 and provide your contact information
 - Email thedoor@integritycounts.ca and provide your contact information

Anonymous Methods

- “Strictly Anonymous”: Identity not shared with the Adolescent Health Center or Integrity Counts
- “Anonymous from Your Organization”: Identity not shared with AHC; identity shared with Integrity Counts
- Contact IntegrityCounts:
 - On-line at <https://app.integritycounts.ca/org/thedoor> and select either “Strictly Anonymous” or “Anonymous from Your Organization”
 - Call 866-921-6714 and tell the operator you want your report to be “Strictly Anonymous” or “Anonymous from Your Organization”
 - Email thedoor@integritycounts.ca and include either “Strictly Anonymous” or “Anonymous from Your Organization” in the subject line