**Notice of Data Incident**

October 26, 2026

On August 18, 2026, Austin Institute of Plastic Surgery, PLLC discovered unusual activity on our network and immediately launched an investigation. The investigation determined there was unauthorized access to certain information stored on our network between July 17, 2026 and August 18, 2026. Therefore, we are conducting a comprehensive review of the contents of the information to determine the types of information potentially affected and to whom it is related. This review is ongoing.

The types of information possibly contained within the affected data may include patient names and one or more of the following: address, phone number, email address, date of birth, billing code, dates of service, reason for visit, cost of treatment, provider name, medical diagnosis, and/or clinical information, treatment location.

Through our response, we have reset passwords, conducted a thorough investigation, and reviewed our policies and procedures related to this incident. If you have questions about this incident, please call our dedicated call center at 1-855-711-7605, Monday through Friday, between 7 am to 7 pm CT, excluding major U.S. holidays. You may also write to us at 4701 Bee Caves Road, Suite 202, Austin, TX 78746.

In general, we encourage potentially affected individuals to remain vigilant against incidents of identity theft and fraud by regularly reviewing credit reports, account statements, and explanation of benefits forms for suspicious activity and to detect errors. Under U.S. law, individuals are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit www.annualcreditreport.com or call 1-877-322-8228.

Individuals have the right to place an initial or extended fraud alert on their credit file at no cost. If individuals are a victim of identity theft, they are entitled to an extended fraud alert lasting seven years. As an alternative to a fraud alert, they have the right to place a credit freeze on their credit report. The credit freeze is designed to prevent credit, loans, and services from being approved without consent. Pursuant to federal law, individuals cannot be charged to place or lift a credit freeze on their credit report.

Should individuals wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

| **TransUnion** | **Experian** | **Equifax** |
|---|---|---|
| 1-800-680-7289 | 1-888-397-3742 | 1-888-298-0045 |
| www.transunion.com | www.experian.com | www.equifax.com |

Individuals can further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps to protect their personal information by contacting the credit reporting bureaus, the Federal Trade Commission ("FTC"), or their state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. Instances of known or suspected identity theft should also be reported to law enforcement, the state Attorney General, and the FTC.