

ALTICOLOR	QUALITY MANUAL MANAGEMENT RESPONSIBILITIES	AII. 1
		Rev. 07
	Quality Policy	Date 03/04/2025
		Pag. 1 of 2

From the very beginning, management has recognized the primary objective of Al Ti Color s.r.l. to be satisfying customer needs in terms of product and service quality. To pursue this goal, it felt the need to introduce and adopt a UNI EN ISO 9001:2015 quality system within the company, placing customer satisfaction, both internal and external, at the center of its operations.

In 2016, Al Ti Color expressed the need to adopt a quality management system compliant with the UNI CEI EN ISO 13485:2021 standard, as numerous processes and treatments are performed on products intended for the medical sector. To achieve this goal, it is essential to focus on identifying and complying with regulatory requirements and maintaining the effectiveness of company processes.

With a view to constant improvement and to further ensure the quality of the finished product, in 2019 Al Ti Color obtained the QUALANOD mark for aluminum oxidation. This mark guarantees the control of process parameters, with particular attention to the conformity of the characteristics of the resulting surface.

In 2021, Al Ti Color decided to adapt its quality management system to the UNI EN 9100:2018 standard as it is implementing its processes for the manufacturing of products for the aerospace and defense sector. Fundamental to achieving and maintaining this objective are attention to customer requirements, operator awareness of the impact of our treatments on parts intended for this sector, and compliance with regulatory requirements.

Management is aware that product quality and customer service are the result of the synergy of the performance of all company personnel. To this end, it promotes and supports the training and individual development of all personnel in order to achieve and maintain a high level of quality for products and company processes.

The Quality Policy is therefore aimed at creating throughout the company:

- a "quality culture" aimed at customer satisfaction and the pursuit of continuous improvement (9001);
- a strong awareness of compliance with customer requirements, including regulatory requirements, and an understanding of the importance of implementing controls to maintain process efficiency (13485);
- a consolidated approach that allows for safe, high-quality work (QUALANOD);
- an awareness among all personnel of the importance of each individual's contribution to the proper implementation of the entire process, compliance with product requirements, and the presence of the customer as a partner in the study of key product characteristics and the development of new processes (9100).

Regarding procurement, Al Ti Color s.r.l. strives to establish and maintain a relationship of full collaboration with its suppliers in terms of quality improvement, innovation, and cost reduction for products and services.

Committed to achieving this, Al Ti Color s.r.l. operates in accordance with customer expectations, ensuring reliable product manufacturing and high quality standards.

The overall quality objectives for Al Ti Color s.r.l. are:

- ✓ Maintain a Quality Management System consistent with the requirements of UNI EN ISO 9001:2015, UNI CEI EN ISO 13485:2021, and UNI EN 9100:2018 standards.
- ✓ Organize and coordinate production processes through appropriate planning to ensure compliance with the timelines, deadlines, and methods defined by the company, as agreed upon with the customer.
- ✓ Ensure the highest level of quality of products and company processes is maintained in compliance with QUALANOD guidelines.
- ✓ Identify market trends in order to assess their development, risks, and opportunities.
- ✓ Train staff to acquire the skills and awareness necessary to achieve current and future quality objectives.
- ✓ Ensure compliance and adherence to delivery deadlines.

ALTICOLOR	QUALITY MANUAL MANAGEMENT RESPONSIBILITIES	All. 1
		Rev. 07
	Quality Policy	Date 03/04/2025
		Pag. 2 of 2

- ✓ Establish a clear and fruitful collaborative relationship with suppliers to maintain high product quality standards, resulting in mutual benefit.
 - ✓ Periodically review the Quality Policy to assess its suitability, making any necessary adjustments to ensure continuous improvement objectives are achieved.
 - ✓ Ensure compliance with safety and environmental laws and other applicable regulatory requirements.
- To achieve these objectives, it is essential to ensure that the Quality Policy is understood, implemented, and supported by employees.

With a view to pursuing continuous improvement and increasing internal effectiveness and efficiency, Management has implemented the following tools:

- ✓ Business context analysis
- ✓ Process risk and opportunity analysis and management
- ✓ Internal audits
- ✓ Non-compliance analysis
- ✓ Management review
- ✓ Customer satisfaction monitoring
- ✓ Implementation of corrective and preventive actions
- ✓ Monitoring the impacts of climate change

This improves customer and other stakeholder satisfaction.

The company has deemed it appropriate to supplement its quality policy by including a paragraph addressing fraudulent activity, defined as deception, dishonest practices, or breaches of trust, intentionally committed for profit or to gain an unfair advantage. This includes, but is not limited to, falsification of information, intentional omission, false pretenses, and deliberate misuse of qualified resources or certification/qualification/authorization.

The potential consequences of such activities include the loss of the company's credibility in the market and possible criminal repercussions.

The company is therefore committed to treating the personal data and property of its employees, customers, and suppliers in accordance with mandatory requirements and to ensuring that these requirements are also observed by internal employees.

All employees of Al Ti Color s.r.l. are informed of the company's objectives in terms of quality, continuous improvement, and the importance of meeting these requirements, and must actively participate in their pursuit. To this end, employees share these objectives and are committed to maintaining them. Quality is considered a fundamental and indispensable value for the company's success.

Management Team

