







	a) Owner and data Controller	<p>DNA Soluzioni Informatiche SA, Lugano (CH), via Balestra 12, 6900, mail info@dnasi.ch</p> <p>Because we are based in Switzerland, this privacy policy is under Swiss law. In any case, when applicable, we also considered EU provisions, particularly the General Data Protection Regulation (GDPR).</p>
	b) Types of data collected	<p>Through this website we collect two types of personal data:</p> <ol style="list-style-type: none"> personal data related to navigation = browsing data using cookies or other tracking technologies. For any other information about these, you have to read our cookie policy on the web site. data you voluntarily provide = when completing and submitting the contact form. They are common data, like first name, last name, e-mail address, telephone number, and any other personal data that you on your own initiative enter in the contact form.
	c) Purpose of processing	<p>We process your personal data for these purposes:</p> <ul style="list-style-type: none"> respond to or, otherwise, follow up on the message you send us and any subsequent requests/communications you send us; purposes related to legal obligations to which we are subject; purposes necessary to establish or defend a right of ours in court or to respond to requests from judicial authorities.
	d) Legal bases of processing	<p>We process your personal data for the purposes mentioned above on these legal bases:</p> <ul style="list-style-type: none"> for the execution of pre-contractual measures that will result from your request or execution of a contract; for any fulfillment of legal obligations arising from your request; for our legitimate interest as the Owner (e.g., fulfilling a legal obligation or exercising the right to defend any of our rights arising from your request or browsing the site). <p>Providing your personal information for the purposes listed above is optional, but failure to provide it may make it impossible to respond to your request or fulfill a legal obligation to which we may be subject.</p>
	e) Data processing methods	<p>In electronic or magnetic media and on paper. Your data are not subject to automated decision-making or profiling.</p>
	f) Place of processing	<p>At the corporate headquarters.</p> <p>Some of your data may be processed through external data processors outside the company's headquarters. We assure you that the electronic and paper processing of your data is carried out in accordance with applicable regulations.</p>
	g) Communication of data	<p>Your data are not disseminated and we do not communicate them outside the company. We could communicate your data, solely for the purposes stated above, to:</p> <ul style="list-style-type: none"> subjects necessary for the provision of services offered by the site; employees, contractors, and persons authorized by us, specially assigned and trained to ensure that processing complies with applicable regulations public authorities when required by applicable regulations
	h) Data retention period	<p>We will process your data for the time strictly necessary for the above purposes. If the contact is followed by a contractual relationship, the discipline of the appropriate policy will apply. If a contract does not follow, we will keep the data for 5 years.</p>
	i) Your rights as a data subject	<p>You may, at any time, by contacting the contact details indicated above in point a), obtain information about the processing of your data and exercise your rights.</p> <p>According to the GDPR, when applicable, you have the right to:</p> <ul style="list-style-type: none"> request access to your personal data held by us; request the correction of inaccurate data and the addition to incomplete data; request the erasure of data in the cases provided for; request the limitation of the processing that concerns you in the cases provided for; request the portability of your data in the cases provided for; oppose the processing in the cases provided for; if the processing has consent as its legal basis, withdraw consent at any time, without prejudice to the lawfulness of the processing based on consent before revocation. <p>If you believe that your data are processed illegitimately, you can lodge a complaint with the Guarantor Authority for the protection of personal data territorially competent.</p>