

Terms and Conditions

Trade Promotions - Games of Skill - Win a Trip to Bali 2026

These Terms and Conditions include terms that limit the Promoter's liability to you, entitle the Promoter to use your name, likeness and voice in connection with this Competition and permit the Promoter to disclose your personal information to third parties (in accordance with the Promoter's Privacy Policy <https://www.canberraairport.com.au/privacy-policy>).

Information on how to enter and prizes form part of these conditions. By participating, entrants agree to be bound by these conditions. Entries must comply with these conditions to be valid. As a condition of accepting a prize, the winner must comply with all terms and conditions of use of the prize and with the directions of the Promoter's and any prize suppliers' representatives.

The following terms and conditions apply to the **Win a Trip to Bali 2026** competition (**Competition**) being conducted by Capital Airport Group Pty Limited ACN 080 711 191 of 21 Terminal Avenue, Plaza Offices - West, Canberra Airport ACT 2609 (**Promoter**).

Duration: The Competition commences at 13.00 AEST on 29/05/2026 and closes at 23.59 AEST on 18/06/2026 (**Entry Period**).

Prize: Prize consists of 1 Virgin Voucher redeemable for four (4) return economy flights from Canberra Airport to Bali Airport (Denpasar International Airport), subject to Virgin's booking terms and conditions. Total prize value is up to RRP \$3,000. Actual value may vary depending on travel dates. All prize values are correct as at 25/05/2026 and are in Australian dollars. There is 1 prize to be won.

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1. Entry is open to residents of ACT and NSW aged 18 years of age and over.
2. Employees and their immediate families of the Promoter, any prize drawers and any agencies, firms or companies associated with this Competition are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether biological or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.
3. To enter, each entrant must, during the Entry Period:
 - a. visit <https://www.canberraairport.com.au/win-a-trip-to-bali-2026>:
 - i. fully complete the online entry form, including full name, address, email address, telephone number; and
 - ii. submit a response in 25 words or less to the following question: "Tell us why you want to win tickets to Bali".
4. Limit applies of one entry per person.
5. Entries must be received by the Promoter during the Entry Period. Entries received after 23.59 AEST on 18/06/2026 will not be accepted.
6. This Competition is a game of skill. Chance plays no part in determining the winner. All entries will be judged individually on their merits based on creativity. The best entry, as determined by the judges, will receive the prize. The judges' decision is final and binding - no correspondence will be entered into.
7. Judging will take place at 14.00 AEST on 19/06/2026 at 21 Terminal Avenue, Plaza Offices - West, Canberra Airport ACT 2609. Entries will be judged by a panel of judges from the Promoter.

8. The voucher includes return tickets, departing Canberra Airport to Bali International Airport for 4 people. Tickets are economy class (booking RBD class X). The winner and their guests must travel on the same itinerary.
9. The vouchers are valid between 22 June 2026 to 21 December 2027 (inclusive) (**Travel Period**). Travel must be booked and completed within the voucher validity period. The Travel Period cannot be extended.
10. Travel is not permitted during the following blackout periods:

2026 Blackout Dates	<ul style="list-style-type: none"> • 2 April to 27 April • 25 June to 20 July • 18 September to 12 October • 18 December to 30 December
2027 Blackout Dates	<ul style="list-style-type: none"> • 1 January to 11 January

11. All travel must occur outside these blackout periods and within the voucher validity period.
12. The voucher is subject to Virgin's terms and conditions, including Virgin's conditions of carriage, the fare rules and other policies. Virgin's Conditions of Carriage are available at <http://www.virginaustralia.com/au/en/about-us/legal-policies/conditions-of-carriage/> and the voucher fare rules and other policies are available on the Virgin Australia website.
13. By accepting the Prize, the winner agrees to comply with Virgin's terms and conditions. Travel is valid on Virgin operated flights only and not code share services or Virgin international long haul flights operated by Qatar Airways for Virgin.
14. Tickets redeemed under this voucher are subject to availability on specific flights and in specific booking classes determined by Virgin. Preferred travel dates and flight times are not guaranteed.
15. Bookings can be requested via email at flightcertificates@virginaustralia.com, Monday - Friday between 09.00 - 17.00 AEST. All bookings need to be made at least 7days prior to travel. Any changes to bookings once ticketed will incur a \$99 change fee per guest, per change and any change is subject to availability. Passengers who do not notify Virgin at least 24 hours prior to scheduled departure that they are unable to take the booked flight will forfeit the Ticket and voucher.
16. The winner must ensure they and any travel companion(s) have the requisite visas, vaccinations and valid documentation (including but not limited to valid passports and visas) which meet the requirements of immigration and other government authorities at every destination. Any fines, penalties, payments or expenditures incurred as a result of such documents not meeting the requirements of those authorities will be the winner's sole responsibility.
17. The winner is responsible for all ancillary costs, including but not limited to insurance, taxes (excluding GST), meals, drinks, transfers and any and all other expenses. Travel insurance is highly recommended to cover additional costs incurred due to unforeseen circumstances.
18. The voucher may not be sold or offered for resale at a premium (including via online auction sites) or used for advertising, promotion or other commercial purposes (including competitions and trade promotions) or to enhance the demand for other goods or services either by the original recipient or any subsequent bearer. If a voucher or ticket is sold or used in breach of this condition, it will be cancelled at Virgin's sole discretion.
19. The voucher and Flights are not transferable. No name changes are allowed after ticketing. The voucher and flights are not redeemable for cash. Tickets cannot be upgraded and will not earn Velocity Points or Status Credits.

20. The collection of the prize is the responsibility of the winner. The Promoter will notify the winner when their prize is available and arrange a suitable date and time for collection from the relevant location.
21. The Promoter has no control over technical or telecommunications problems, and accordingly, the Promoter assumes no responsibility for any failure to receive an entry or for inaccurate information or for any loss, damage or injury as a result of technical or telecommunications problems, including security breaches. If such problems arise, then the Promoter may, acting reasonably, modify, cancel, terminate or suspend the Competition and will include entries provided prior to the recommencement on such basis as the Promoter reasonably deems fair and equitable, and in accordance with its obligations at law.
22. If the prize becomes unavailable for reasons beyond the Promoter's control, the Promoter may substitute a prize of equal or greater value. To the extent permitted by law, the Promoter is not responsible for any delay or failure to supply, or for the inability of the winner to use, the prize where the delay, failure or inability arises from events beyond its reasonable control, including but not limited to airline disruptions, government restrictions or force majeure events.
23. The winner will be notified by email on or by within 7 business days of the Judging Date. The names and postcode of the prize winner will be published on <https://www.canberraairport.com.au/win-a-trip-to-bali-2026> on 23/06/2026 for at least 28 days.
24. If a prize winner cannot be located or contacted, this information will be published at <https://www.canberraairport.com.au/win-a-trip-to-bali-2026> .
25. All reasonable attempts will be made to contact the winner. In the event that a winner is unable to be contacted within 2 weeks of being notified, or if the winner is ineligible or fails to comply with these conditions, the prize will be deemed forfeited. The Promoter reserves the right to re-distribute the prize in accordance with clause 26. The Promoter will not be liable for a winner that forfeits their prize and no correspondence has been entered into.
26. If necessary, on 19/10/2026, a second round winner will be selected in order to distribute any unclaimed prizes. The winner will be notified by email by 20/10/2026. The names and postcode of the prize winner will be published on <https://www.canberraairport.com.au/win-a-trip-to-bali-2026> on 21/10/2026 for 28 days.
27. The Promoter reserves the right to request verification of age, identity, residential address of the winner and any other information from entrants relevant to entry into or participation in this Competition. Verification is at the discretion of the Promoter, whose decision is final. The Promoter reserves the right to disqualify any individual who provides false information, fails to provide information, conspires with others to gain an unfair advantage or who is otherwise involved in any way in manipulating, interfering or tampering with the conduct of this Competition.
28. The Promoter, subject to State and Territory legislation, reserves the right not to accept the entry of any entrant (or to disqualify an entrant) if the Promoter considers that the entry contains anything defamatory or is otherwise inappropriate or is not submitted in accordance with these terms and conditions.
29. The Promoter's decision is final, and no correspondence will be entered into about the Promotion, excluding regulatory organisation obligations.
30. Without limiting any liability which cannot be excluded by law, the Promoter shall not be liable for any loss, damage or injury suffered or sustained (even if caused by negligence) as a result of accepting and/or using a prize that is supplied by a third party, except to the extent the loss, damage or injury arises as a result of the fraud or wilful misconduct of the Promoter or its employees, officers, agents or contractors.

31. Without limiting any liability which cannot be excluded by law, the prize is subject to the terms and conditions of Virgin Australia Airlines Pty Ltd ABN 36 090 670 965 (**Virgin**) (**Supplier**). The Promoter is not responsible or liable for any loss, damage or injury suffered by any winner as a result of the conduct of the Supplier or otherwise as a result of the winner accepting and/or using a prize (even if caused by negligence), except to the extent the loss, damage or injury arises as a result of the fraud or wilful misconduct of the Promoter or its employees, officers, agents or contractors. Nothing in this clause limits any right to recourse you may have against the Supplier. Before the prize is awarded, the winner and any other person(s) sharing the prize with the winner may be required to sign an agreement to release the Promoter from any liability arising from the use or participation in the prize on terms consistent with clause 30.
32. Entrants consent to the Promoter using their name, image and/or voice in the event that they are a winner in any media for a maximum of 3 months without remuneration for the purpose of promoting this Competition (including any outcome) and/or promoting any products or services distributed and/or supplied by the Promoter which are not connected to this Competition. If requested by the Promoter, the entrant agrees to sign a separate release required by the Promoter to give effect to this arrangement.
33. Entries remain the property of the Promoter. Details from entries will be collected and used for the purposes of conducting this Competition (which may include disclosure to third parties for the purpose of processing and conducting the Competition) and for promotional purposes surrounding this Competition. By entering this Competition entrants consent to the use of their information as described and agree that the Promoter may use this information, or disclose it to other organisations that may use it, in any media for future promotional purposes without any further reference or payment to the entrant. Entrants may access, change and/or update their personal information by contacting the Promoter on 02 6275 2222 during office hours or in writing at privacy@canberraairport.com.au. A copy of the Promoter's privacy policy can be viewed here <https://www.canberraairport.com.au/privacy-policy>.
34. Entrants consent to being contacted by the Promoter's marketing communications team to be eligible for a prize. Entrants may 'opt out' of further promotional or marketing communications from the Promoter by using the 'opt out' function on any electronic marketing materials received, or by emailing privacy@canberraairport.com.au.