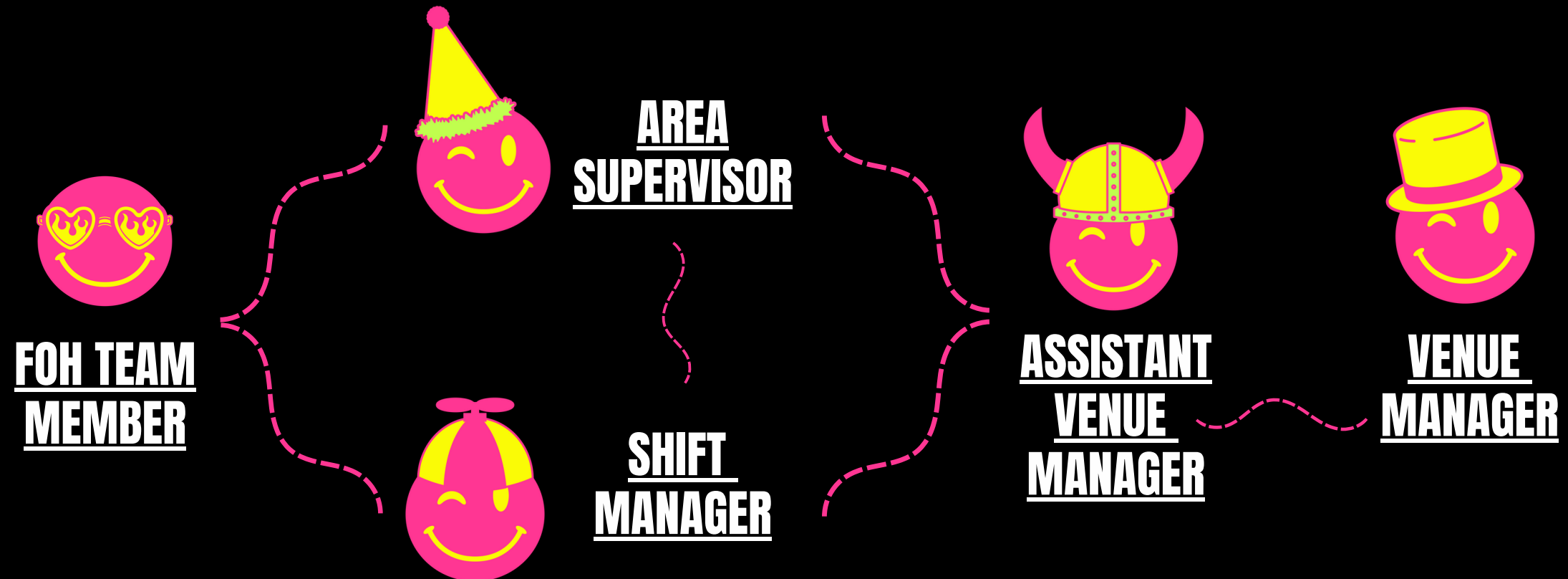


# LEVEL UP TO VENUE MANAGER AT FUNLAB!

There is no typical road to being a Venue Manager at Funlab... your journey can take many paths – through different roles, venues, brands, and (sometimes) different states and countries! Our venue roles have varying responsibilities depending on the venue size and its activities. Below we will dive into what a path to Venue Manager could look like for you at Funlab!



# FOH TEAM MEMBER 🥰

Welcome Motherfunner! In this role you'll go Above & Beyond for our guests whilst ensuring to follow our Core Value of Always Be Safe. We can't wait to see you bring your positive and unique flair to the guest experience!

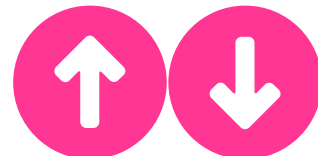
## GROWTH OPPORTUNITIES

Oh, where to begin? Well, before you jump into your venue, you'll attend FUNcademy – our awesome Induction!

On your first venue shift, you'll get across the venue and activities available in your venue and demonstrate how to bring the guest journey to life for every single one of our guests!

Over your journey in this role, you'll receive introductory training on how to:

- become a superstar in your venue's Bar and Kitchen,
- operate our Front of House systems like a pro, and
- host the most memorable functions and parties!





# AREA SUPERVISOR 🎉

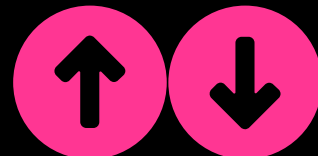
So you're looking to grow and take on more responsibility? Welcome to being a Supervisor! In addition to your responsibilities as a FOH team member, your role is to lead team members in the area you're supervising on that shift, resolve issues for our guests, and keep an open dialogue with your management team on wins, challenges, and improvements.

## GROWTH OPPORTUNITIES

Get ready to level up as a Supervisor in your venue! Picture this: you'll dive into an adventure of learning with awesome sessions that turn you into a Motherfunning training superstar, a feedback extraordinaire, and an accountability champion.

With support and training, you'll become an expert in your area. Whether you're showing others how to serve up the coolest cocktails at the Bar, working with your team on shift to create magical moments at Kids Parties, or orchestrating the smooth running of our epic Functions.

This is your chance to shine and inspire others, and get to know a bit more about all the marvellous parts of your venue!





# SHIFT MANAGER

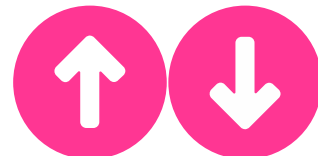
You've nailed being a Supervisor & are keen to test out management? Welcome to being a Shift Manager!

## GROWTH OPPORTUNITIES

Embark on your exciting shift management journey as a Shift Manager in one of our lively venues! You'll be given opportunities to step up to run the show, with fantastic training on how to open and close the venue, manage shifts, elevate the guest experience, and handle safety concerns and incidents like a pro.

You'll learn to motivate and lead your fellow Motherfunners, ensuring every shift is a blast. Plus, you'll get more hands-on with our games and attractions, ready to troubleshoot any issues that pop up.

Dive into our business systems to keep everything running smoothly and, with additional leadership training, you'll embody Funlab's Leadership Characteristics, leading with energy, enthusiasm, and a whole lot of fun! This is your chance to grow, lead, and learn the ropes in your venue!





# ASSISTANT VENUE MANAGER 🐉

So you've enjoyed managing shifts and want to make a career of it? Welcome to being an AVM!

## GROWTH OPPORTUNITIES

Step into the spotlight as an Assistant Venue Manager (AVM) and unlock the secrets of running our vibrant venue!

You'll take on greater responsibilities, managing the performance of specific areas like the Bar, Kids Parties, Functions, People, or Games and Attractions. You'll ensure everything runs smoothly and efficiently, keeping Venue Managers updated on any developments or issues.

You'll also receive further professional development through our Leadership Program, focusing on people management and really embedding Funlab's Leadership Characteristics.

Plus, you'll have the exciting opportunity to attend the AVM Conference, where you can connect and socialise with your fellow AVM peers. This is your chance to grow your career, gain experience in how to successfully lead a venue, and develop your people management skills!





# VENUE MANAGER

You're a superstar AVM and are ready to lead your own venue?  
Congratulations on becoming a VM!

## GROWTH OPPORTUNITIES

Embrace your leadership role as a Venue Manager and become the heartbeat of our vibrant venue!

As the leader, you'll have the exciting opportunity to build and develop your teams, drive sales and performance improvements, and truly embed the Funlab culture in every corner of your venue.

You'll receive top-tier training, including First Aid and Mental Health First Aid certification, mastering budget management and forecasting, and how to ensure compliance with food and liquor licensing and safety audits.

You'll also get the chance to take part in our Next Level Leadership Program, further honing your leadership skills to elevate your career. Plus, you'll be part of our Venue Management Conference, where you'll be inspired by keynote speakers, engage in learning opportunities with fellow VMs, and network with the Executive Team. This is your chance to lead with passion, make a significant impact, and take your career to new heights at Funlab!

