

USE YOUR DATA YOUR WAY

Learn Why Smartphones Consume Data Without You Actively Using Your Phone Whilst Roaming

Part 2



1. Roaming Data Usage

When roaming, your phone may continue to use data for:

- Background App Refresh
- Push Notifications
- Automatic Updates
- Preloaded Content
- Location Services
- Analytics & Usage Data.

Roaming data can be more expensive, so it's important to manage it carefully. We suggest switching to Wi-Fi, if available, to manage data charges.



2. Automatic Network Switching

Some smartphones automatically switch to a stronger network signal when roaming, which can lead to unexpected data usage if the new network has different data policies.



3. Roaming Notifications

Your phone may use data to check for & deliver roaming-related notifications from your carrier, such as usage alerts or roaming charges. These notifications require data for processing.



4. Wi-Fi Assist/Smart Network

Some phones have a feature that automatically switches to mobile data when the Wi-Fi connection is weak. This leads to unexpected data usage.



5. Wi-Fi Calling

If Wi-Fi calling is enabled, when making or receiving a call if the Wi-Fi connection is lost, your phone will give preference to the use of data and will switch to data usage for that call. This will incur data charges.



6. Public Wi-Fi Networks

When connected to public Wi-Fi, automatic updates and background processes will resume; once the public Wi-Fi connection is lost these updates will continue using data which will lead to data charges.



**To improve your roaming experience dial *675#
or visit MyDigicel App for roaming plans.**

