

Discounted Digicel TV Plans with CellMoni

Frequently Asked Questions

Official Launch Date: 4 November 2024

1. What is Discounted Digicel TV Plan with CellMoni?

As of 4 November 2024, Digicel PNG is delighted to offer to CellMoni users the opportunity to purchase their Digicel TV Plans at discounted prices from 3% up to 34% off the price, depending on the value of plan purchased.

2. What are the discounted Digicel TV Plans when purchasing with CellMoni?

Below is a list of our Digicel TV Plans on offer at discounted prices when purchasing with your CellMoni Wallet using *888# or the CellMoni App.

Validity	Channel Plan	Airtime Prices (*515#)	CellMoni Prices (*888#)
1 Day	20 Channels	22	17
	40 Channels	28	20
	60 Channels	38	25
	80 Channels	42	30
	80 Channels + Indian (*)	55	55
	80 Channels + Pinoy (*)	60	60
7 Day	20 Channels	42	30
	40 Channels	52	40
	60 Channels	90	70
	80 Channels	105	85
	80 Channels + Indian	130	105
14 Day	20 Channels	60	55
	40 Channels	75	65
	60 Channels	130	120
	80 Channels	150	135
	80 Channels + Indian (*)	180	180
	80 Channels + Pinoy (*)	200	200
30 Day	20 Channels	80	75
	40 Channels	105	95
	60 Channels	185	175
	80 Channels	220	210
	80 Channels + Indian	245	235
	80 Channels + Pinoy	290	280

(*) – Discount not applied

3. How long will these CellMoni discounted prices for Digicel TV last?

There is no current end date for the CellMoni discounted pricing for Digicel TV plans. Should there be an end date in the future customers will be notified.

4. How do I purchase a Digicel TV Plan using CellMoni?

You must first be an active CellMoni customer with funds in your wallet and have a valid Smart Card or Playbox ID number.

Please follow the steps below to purchase your Digicel TV Plan

To purchase via USSD menu:

- Step 1: Dial *888#
- Step 2: Select 2. Top up Services
- Step 3: Select 4. Digicel TV
- Step 4: Enter **Play box Number**
- Step 5: Select your **Plan Option**
- Step 6: Select your **Channel Option**
- Step 6: Enter CellMoni PIN

Await SMS confirmation.

To purchase via CellMoni App:

- Step 1: Launch the CellMoni App
- Step 2: Enter PIN or Finger Print to log in
- Step 3: Select Payments Menu
- Step 4: Select Top Up & Plans
- Step 5: Select Digicel Prepaid TV
- Step 6: Enter Smart Card or Play box ID number
- Step 7: Select the TV Plan
- Step 8: Enter CellMoni PIN to process payment

Await SMS confirmation.

If you are not a CellMoni user, you must first dial *888# to activate your CellMoni wallet or call 888, or send an email to cellmoni.support@digicelpacific.com and speak to a CellMoni agent for further assistance.

5. How will I know if I have successfully activated the TV Plan?

You will receive an SMS and email confirming if the transaction was successful.

Note, emails will only be sent if an email address was provided for your CellMoni account.

6. What do I do if I purchased the wrong TV Plan or activated a wrong Playbox ID number?

You can call Digicel TV Customer Care on 1515 or CellMoni Customer care on 888 or email cellmoni.support@digicelpacific.com; OR through our digital channels on Facebook, and Live Chat

About CellMoni

CellMoni is a product offered by Digicel (PNG) Financial Services Limited that allows Digicel customers to transform their Digicel mobile phones into mobile wallets (also known as 'CellMoni wallets') to receive money, store and perform financial transactions. It is safe, secure and convenient.

CellMoni is accessible through dialing USSD *888# or CellMoni Mobile App for Smartphone users.

Financial transactions with CellMoni include:

- A. Send Moni
Domestic Money Transfer to another CellMoni Customer.
- B. Top-up Services
Add Airtime to prepaid number, or buy Data Bundle, buy Digicel TV prepaid plan or buy EasiPAY.
- C. Deposit
Deposit is put money into a CellMoni at a CellMoni Agent or a Digicel Store.
- D. Withdraw
Withdrawal is converting your funds in your CellMoni wallet into Cash at a CellMoni Agent or Digicel Store
- E. Make Payments

Pay Post-paid Digicel Bills, Utility Invoices such as Water PNG, and pay for Goods and Services at Merchants where CellMoni is accepted, event tickets via TiketMastas.com.pg

F. Transfer to Banks and Superannuation

Contribute to savings account or make loan repayments with Nasfund superannuation, MiBank and Mama Bank

CellMoni App

Smartphone users can download and install the CellMoni App to perform their CellMoni transactions similar to using USSD *888#. CellMoni App will give you easy, simple and convenient way to access your CellMoni Wallet and to transact.

The CellMoni App can be downloaded from Google Play for Android users and Apple Store for iOS users or by visiting <https://cellmoni.onelink.me/7drz/invite>.

A One Time PIN (OTP) will be sent to validate the phone number and authenticate your mobile device at your first login. Thereafter you can use your CellMoni PIN to login to the App.

Downloading the CellMoni App from Google Play Store or Apple Store requires some data. Once downloaded, you can access and use the CellMoni App without incurring any data charges. You just need to ensure that you keep your mobile data on, the CellMoni App will work even you don't have a data bundle.

For Assistance

1. **Call:** Call 888 between 8am to 8:30pm from Monday to Sunday.
2. **Email to:** cellmoni.support@digicelpacific.com