



DIGICEL PNG INDEPENDENCE PROMOTION 2026

TERMS AND CONDITIONS

PREAMBLE

These Terms and Conditions apply to Digicel (PNG) Limited ("**Digicel PNG**") Independence Promotion 2026 ("**Promotion**"). They set the terms, rules and guidelines within which the Promotion is to be carried out. These terms and conditions apply to and govern how the Promotion is carried out and how Digicel PNG subscribers participate. By participating, Digicel PNG customers or subscribers agree to be bound by these Terms and Conditions.

1. DEFINITIONS

Unless otherwise described, the following terms shall have the corresponding meanings:

'Add-On' means an additional Data Plan purchased by a Subscriber after purchasing an Eligible Plan, which earns two Lucky Draw Entry Passes and qualifies the Subscriber for the Daily Draw 5GB Data prize pool.

'CellMoni' means the brand associated with mobile financial services carried out by Digicel (PNG) Financial Services Limited (DFSL).

'Daily Draw' means the Telco Raffle draws conducted four (4) times daily (8:00AM, 12:00PM, 4:00PM and 8:00PM) during the promotion period.

'Digicel PNG' means Digicel (PNG) Limited, the organizer of this promotion.

'Eligible Plans' means the specified data plans, voice, or any data plans worth PGK 5 or more and any applicable additional data plans.

'Fraudulent Activity' means any manipulation, abuse, or unauthorized actions violating these Terms.

'Grand Draw' means the final draw for the Grand Prize, held at the conclusion of the Promotion Period or at a date nominated by Digicel PNG.

'Grand Prize' means the cash prize of PGK51,000.00 awarded to each of the 4 individual Winners selected in the Grand Draw.

'IMEI' means the International Mobile Equipment Identity, a unique identifier for smartphones.

'Lucky Draw Entry Pass' means the entry earned by topping up PGK5.00 or more or by purchasing eligible data plans, or purchasing an additional data plan after purchasing eligible plans.

'MSISDN' means the Mobile Subscriber Integrated Services Digital Network number, being the mobile phone number assigned to a Subscriber's SIM, used to identify and validate entries and Winners.

'Outbound Team' means the Digicel PNG team responsible for contacting winners.

'PGK' means Papua New Guinea Kina, the currency used for transactions.

'Privacy Policy' means Digicel PNG's policy governing personal data collection and use.



'Prize' means any Daily Draw, Weekly Draw, or Grand Draw reward awarded under this Promotion, including data bundles, combo plans, and cash prizes.

'Prize Claim Period' means the period of thirty (30) days following the end of the Promotion Period within which a Winner must claim an unclaimed Prize, as set out in clause 6.8.

'Promotion' means the Digicel PNG Independence Promotion 2026 described in these Terms and Conditions.

'Promotion Period' means Duration of the Promotion as described in clause 2.1.

'Statutory Declaration' means the sworn declaration form provided by Digicel PNG that a Weekly or Grand Draw winner must complete, sign and have witnessed by a Commissioner for Oaths as part of prize validation.

'Subscriber' means Digicel PNG's registered prepaid customer eligible to participate.

'USSD Code' means short codes (*130#/*675#/*777#/*888#), these are Digicel PNG customer-access short codes used to open interactive menus where customers can access mobile products, plans, services, account information, and promotions.

'Wantok Plan' means the free promotional combo bundle awarded as a Daily Draw prize, comprising 1 GB Data, 75 minutes of voice calls, and 120 SMS, valid for twenty-four (24) hours from activation on a non-auto-renewing basis.

'Weekly Draw' means the Cash Prize draws held every Monday during the Promotion Period.

'Winner' means a Subscriber selected to receive a Prize through a Daily Draw, Weekly Draw, or Grand Draw.

2. GENERAL TERMS

2.1. Promotion Period: Starts on 31st August 2026 and ends on or around 04th October 2026.

2.2. Eligibility: Open to registered Digicel PNG prepaid subscribers only that are aged 18 years or older.

2.3. Digicel PNG reserves the right to modify, suspend, or terminate the promotion at any time without prior notice.

2.4. By participating, customers agree to abide by these Terms and Conditions and any additional Terms and Conditions imposed by Digicel PNG during the Promotion Period for the purposes of this Promotion.

2.5. Digicel PNG shall not be responsible for technical issues or delays affecting participation by prepaid subscribers.

2.6. Any disputes arising out of this Promotion relating to the claiming of prizes or identification or eligibility criteria of a Subscriber will be resolved at Digicel PNG's sole discretion.

2.7. Digicel PNG's liability, if any, is limited to the total amount of entry made by the aggrieved prepaid subscriber.

3. PRIVACY AND DATA USE



3.1. By participating or entering this Promotion you consent to the following:

- i. collection and processing of your personal data for administering this promotion. Your personal data refers to your SIM information, IMEI, registration information or any information held by Digicel PNG to validate, verify and confirm your identity. You further consent to Digicel PNG using your image or picture or photograph for its publicity, marketing, or advertising only in relation to this Promotion.
- ii. By participating in the Promotion, you consent to the use of your name, likeness, image, photograph for any and all programming and/or publicity or advertising purposes, commercial or otherwise, in all media and formats used by Digicel PNG or its agencies, without further compensation, throughout the world in perpetuity. If you refuse to do so, you forfeit your right to claim the Prize if you are selected as the Winner.
- iii. Allow an authorized Digicel PNG's agent to have access to and view or use your personal information for the purpose of running this Promotion. Such information shared by Digicel PNG to its authorized agent/s shall not be disclosed to any third party without the Subscriber's prior consent unless sharing is done through a valid court order or search warrant in which case the Subscriber's prior consent is not necessary.

3.2. Digicel PNG will handle all data in accordance with its Privacy Policy. To see our privacy policy visit: <https://www.digicelpacific.com/mobile/pg/privacy-policy>

3.3 You are solely responsible for all associated fees and costs incurred by you for connectivity, and your redemption of the Prize, including but not limited to Withholding Tax or any other applicable tax.

3.4. This Promotion will be accessible to you while roaming, but the Prize may only be able to be redeemed in Papua New Guinea.

3.5. Digicel's decisions, including the selection of a Winner, are final and binding on all participants.

3.6. Participants must have complied with these Terms and Conditions to win.

3.7. We (Digicel PNG Limited) reserve the right to, at any time, with or without notice, vary or cancel the terms and conditions of this Promotion. In the event of us giving notice to you of any such changes to or cancellation of the Promotion, it shall suffice for us to give you notice via SMS messages to your handset/device or to post such notification on the Digicel website or any Digicel App. Any such notification shall be effective immediately or as of the date referred to in such notifications.

4. FRAUD AND ABUSE

Digicel PNG reserves the right to disqualify any participant suspected of fraudulent activity, manipulation, or abuse. Such actions may result in forfeiture of prizes and exclusion from future promotions.



5. ENTRY MECHANICS

- 5.1. For every PGK 5.00 topped up, one Lucky Draw Entry Pass will be awarded.
- 5.2. For every purchase of a PGK 5.00 data one Lucky Draw Entry Pass will be awarded.
- 5.3. Entries from these top up channels only are considered valid. (Mobile Banking top ups, Cellmoni top up, Diaspora online, My Digicel Pacific app, USSD or flex card top ups, Bank Flex).
- 5.4. Multiple entries are allowed based on total top up amount or eligible data plan purchase amount. Example, PGK50 top up equals to 10 entries.
- 5.5. A purchase of an additional data plan (Add-On) gives two Lucky Draw Entry Passes.
- 5.6. Where a single top up or eligible plan purchase would earn more than 10 entries, entries for that transaction are capped at 10. Example, a single top up of PGK100 earns 10 entries only, not 20.
- 5.7. Purchases below PGK 5.00 at any one time do not qualify for this Promotion, except where that purchase is an additional data plan (Add-On).
- 5.8. Customers may view their accumulated Lucky Draw Entry Passes for the Promotion at any time, free of charge, by dialling *130# and selecting Promo Entries.
- 5.9. Customers will receive an SMS confirming the number of Lucky Draw Entry Passes earned immediately following each qualifying transaction (e.g. "You've earned 4 entries into the Independence Promo draw!").

6. PRIZE DISTRIBUTION

6.1. Daily WIN: Winners will be awarded a Wantok Plan, 1GB Data or 5GB Data bundle credited automatically to their account in real time, together with an SMS notification confirming the win. Eligibility for each Daily Draw prize pool is determined as follows:

- (a) A Top Up of PGK5.00 or more, or the purchase of an Eligible Data Plan of PGK5.00 or more, makes the customer eligible to win a free Wantok Plan (for non-smartphone users) or a free 1GB Data bundle (for smartphone users); and
- (b) the purchase of an additional Data Plan (Add-On) makes the customer eligible to win a free 5GB Data bundle.

Daily Draw prizes are valid for twenty-four (24) hours from activation and are not auto-renewing. Daily Draw winners must be an eligible active Subscriber in accordance with clause 2.2 at the time of winning.

6.2. Weekly WIN: Cash prizes totalling PGK106,000.00 distributed in denominations of PGK5,000.00, PGK2,000.00, and PGK1,000.00 via Bank Transfer and/or CellMoni where feasible.

Once a customer has won a Weekly Cash Prize, that customer will be excluded from all subsequent Weekly Draws for the remainder of the Promotion Period. No customer may win more than one Weekly Cash Prize during the Promotion.



6.3. All Lucky Draw Entry Passes earned during the Promotion Period roll forward automatically into the Grand Draw entry pool, whether or not they were selected in a Daily or Weekly Draw, and including entries belonging to past Weekly Draw winners.

6.4. Grand WIN: Cash prizes to the value of PGK204,000.00 awarded in the final draw (the Grand Draw), which will be conducted live on radio and/or television by a member of Digicel PNG's Senior Management Team.

6.5. Weekly and Grand Draw winners will be contacted by the Outbound Team for prize collection instructions, and must complete the following validation steps before any prize is paid:

(a) confirm identity via SIM registration records matching the winning MSISDN;

(b) provide a valid form of identification;

(c) complete and sign a Statutory Declaration provided by Digicel PNG, witnessed by a Commissioner for Oaths; and

(d) for Grand Draw winners only, undergo additional validation by Digicel PNG's BI, IT and Commercial teams before being confirmed as the Winner.

6.6. Validated Weekly and Grand Draw winners will be paid via CellMoni Wallet, provided the prize amount does not exceed the maximum balance permitted for a CellMoni Wallet. Where the prize amount exceeds this limit, payment will instead be made to the winner's commercial bank account, which must be registered in the name of the owner of the winning MSISDN.

6.7. Digicel PNG reserves the right to withhold or delay payment of any prize until the validation steps set out in clause 6.5 have been completed to Digicel PNG's satisfaction.

6.8. Customers have thirty (30) days from the end of the Promotion Period within which to claim any Prize won. Any Prize not claimed within this thirty (30) day period will be forfeited, and Digicel PNG shall have no further liability to the Winner in respect of that Prize.

7. DRAW TIMINGS

7.1. Daily Draws: Four (4) times daily, at 8:00AM, 12:00PM, 4:00PM and 8:00PM, during the promotion period.

7.2. Weekly Draws: Every Monday at 10:00am during the promotion period.

7.3. Grand Draw: On or around 5th October 2026.

WEEK	DRAW DATES	DRAW ENTRY POOL
1	Monday, September 07, 2026	Aug 31 – Sep 6, 2026
2	Monday, September 14, 2026	Sep 7 – Sep 13, 2026
3	Monday, September 21, 2026	Sep 14 – Sep 20, 2026
4	Monday, September 28, 2026	Sep 21 – Sep 27, 2026
5	Monday, October 05, 2026	Sep 28 – Oct 04, 2026

8. EXCLUSIONS



- 8.1. Rewards are non-transferable and cannot be exchanged for cash.
- 8.2. Each subscriber may redeem promotional bundles only once per draw period.
- 8.3. Customers benefiting from this promotion may not participate in concurrent offers unless specified by Digicel PNG.