




A large Health Board in the NHS faced a growing surgery backlog, with over 1000 high-risk patients waiting for general surgery

Resource-intensive frailty screening



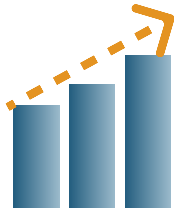
The Geriatrics team **manually assessed** high-risk patients over the phone, limiting their capacity.

Limited reach



Only a fraction of **over 1000** frail patients could be assessed, delaying decision-making.


High costs



The NHS board was incurring **an estimated £59,000** in avoidable costs related to pre-op assessments and post-op care.




Implementing Promptly Collect Outcomes Monitoring




Targeted Engagement & Resource Optimization:
Phone calls were only made to patients who did not complete their assessment, significantly reducing administrative burden.


Patients completed digital assessments, enabling an instant classification system:




Red (High Frailty)
Identified as very frail, allowed shared decision making regarding not proceeding to an operation



Amber (Moderate Frailty)
Identified for targeted intervention to optimize surgical outcomes.



Green (Low Frailty)
Fit for surgery, requiring minimal intervention.



Search all patients from my institution

Dr Percival Cox

Promptly Hospital

My patients

To-do list

RAG

Add new patient

Red Amber Green list of patients

Patients

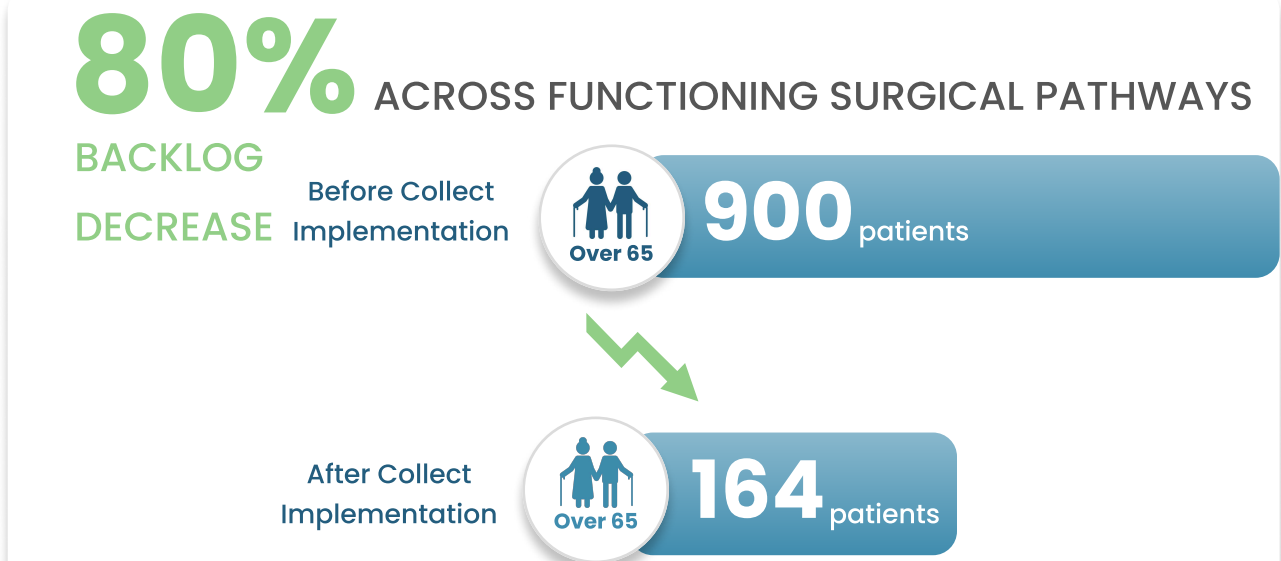
9 results

Search by name, contact or int number


Internal nu...	Date of th...	Questionn...	RAG	Status
25419625	10/05/2024	Lymphom	AMBER	Reviewed
54785428	15/08/2024	EQ5D	GREEN	Not reviewed
55536956	27/08/2024	EQ5D	RED	Reviewed
54785214	15/01/2024	EQ5D	GREEN	Not reviewed
23658745	07/07/2024	AFEQT	RED	Not reviewed
25852369	15/10/2024	EQ5D	AMBER	Reviewed
20021456	15/08/2024	Lymphom	RED	Not reviewed
78544587	15/04/2024	EQ5D	AMBER	Not reviewed
78547854	04/06/2024	EQ5D	GREEN	Not reviewed

Rows per page 10 1-10 of 1


Impact



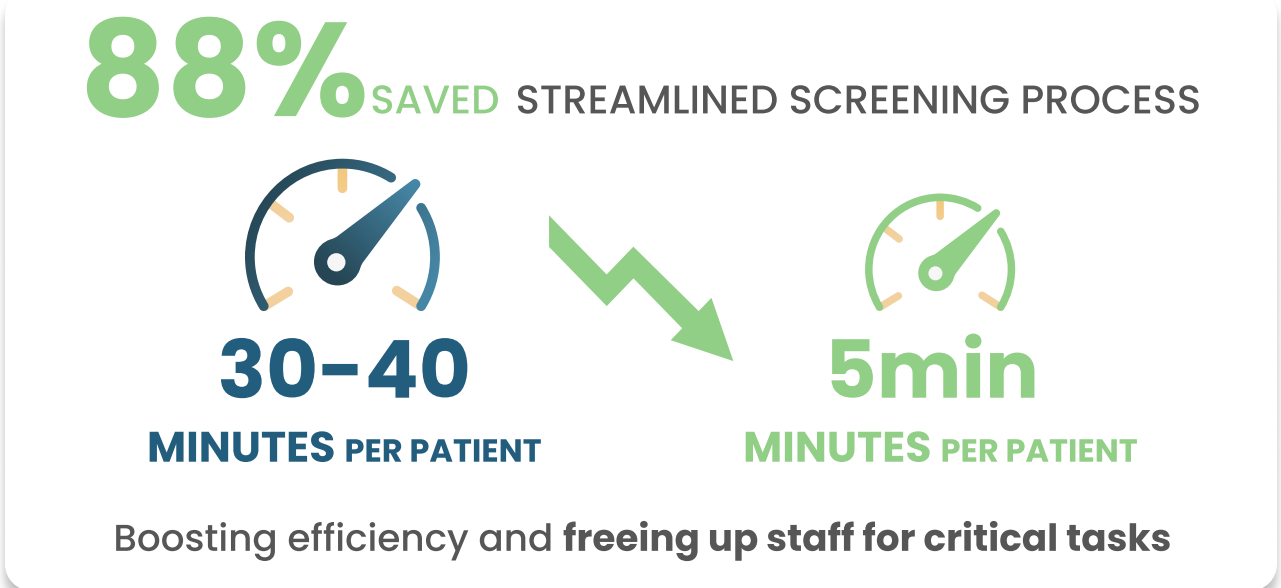
50% EFFICIENCY IN PATIENT CARE QUALITY




Patient self-completion reduce the manual calls from HCPs



Clinical staff shifted focus to high-priority cases





£59,000
estimated savings

Optimizing pre-op screening to prevent unnecessary assessments, reduce post-op risks, and ease the financial strain on healthcare.