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# Product Guide and Terms & Conditionsof the My Ready-made policy within the Scottish Friendly Junior ISA

My Ready-made is a savings and investment policy which will be held within a Scottish Friendly Junior ISA.

If the child already holds a Scottish Friendly Junior ISA introduced by Standard Life, this Product Guide refers to the My Ready-made policy which will sit within their existing Scottish Friendly Junior ISA.

If the child does not already hold a Scottish Friendly Junior ISA, this Product Guide refers to the setting up of a Scottish Friendly Junior ISA by a person with parental responsibility for the child within which a My Ready-made policy will be held.

No advice has been given by Scottish Friendly in respect of this Junior ISA or policy. We have not assessed whether this Junior ISA or the savings and investment policy is suitable for your financial needs and therefore you will not benefit from the protection of the FCA rules on assessing suitability. If you are in any doubt about the suitability of this product for yourself, you should contact your financial adviser.



## Helping you decide

#### What is the purpose of this document?

The Financial Conduct Authority is a financial services regulator. It requires us, Scottish Friendly, to give you this important information to help you to decide whether the My Choice policy within a Scottish Friendly Junior ISA is right for you. You should read this document carefully so that you understand what you are buying and then keep it safe for future reference.

What questions should I ask before I invest?

In this document we have given you the answers to some important questions. You'll find these on pages 3 to 22.

#### What questions should I ask before I invest?

In this document we have given you the answers to some important questions. You'll find these on pages 3 to 14.

#### What should I do now?

Please read the:

- Product Guide of the My Choice policy within your Scottish Friendly Junior ISA
- Terms and Conditions on pages 16 to 18.

Please keep this document with your investment documentation, which we will send you.

The Terms and Conditions in this document, together with the application form, form our standard client agreement upon which we intend to rely. For your own benefit and protection you should read these terms carefully before completing the application form. If you do not understand any point, please ask for further information.

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# Product Guide of the My Ready-made policy within the Scottish Friendly Junior ISA

#### Its aims

- To provide a child with a tax-free lump sum at the start of their adult life.
- To enable you to make use of your child's Junior ISA allowance of up to £9,000 in the current tax year.
- To provide potential growth on your investments for a child over the medium to long term (5 years or more) through an investment fund or a choice of investment funds.
- The policy is exclusively available to clients of Standard Life Client Management

#### Your investment

- You can invest as much as you want provided your total investments in the current tax year (with a Scottish Friendly Junior ISA or a Cash Junior ISA with another Junior ISA manager) do not exceed £9,000.
- You can invest monthly by Direct Debit or you can also make a lump sum payment by single Direct Debit. The minimum monthly payment is £20 and the minimum lump sum is £50.
- You can stop, restart, raise or lower contributions whenever you like.
- Your money will be invested in a My Choice policy
  (a savings and investment policy), which will be held
  within the child's Scottish Friendly Junior ISA. Your
  money will then be invested in the fund or funds
  specified in the policy schedule and may change at the
  registered contacts discretion over time. Full details of
  the funds available are included in this document.
- If you wish, you can arrange for your premiums to automatically increase by 2.5%, 5% or 10% each year.
   You can stop, increase or reduce the rate of increase at any time.
- Anyone, such as parents, grandparents, uncles, aunts or family friends, may also contribute, and they can each direct their contributions into a single policy within the child's Junior ISA, provided the maximum that is invested does not exceed £9,000 in total in the current tax year.

#### **Risks**

- The actual cash in value of the policy will depend on the performance of the fund(s) selected.
- Once money has been paid into the Junior ISA, it is locked in. It can only be taken out by the child when he or she reaches the age of 18. Any payment made to the Junior ISA cannot be returned to the donor.
- As a policy within a Junior ISA, the value of your investment can go down as well as up and therefore the child could get back less than you have invested.
- There will be risks associated with the specific fund(s) and therefore you should carefully consider each of these. You can find out more about the specific risks of each fund in this document on pages 6 to 22.
- You will have 30 days from the set up of the Junior ISA to cancel; any subsequent payments or set up of a new policy within the Junior ISA will not have the right to cancel. If you decide to exercise your right to cancel, you will get back the current value of your investment. This means that you could get back less than you have invested.
- The tax treatment of the arrangement depends on individual circumstances, and tax law may change in the future. This may reduce the amount the child gets back or increase the amount of tax they pay.

#### **Questions & Answers**

#### Who can apply?

You are eligible to apply if your child is under 18, didn't qualify for a Child Trust Fund and is a UK resident.

#### Is this policy right for my child?

The My Smarter policy within your Scottish Friendly ISA could be for you if you are aged 18 or over, and you want to take advantage of your ISA allowance and invest for at least 5 years, and ideally for at least 10 years, in a plan that offers investment growth potential. The policy offers a degree of security but you should also be prepared to accept a degree of risk. The policy quarantees you will get back at least

the amount you have invested if you cash in on the 10th anniversary of the start date of your policy provided you haven't made any withdrawals.

If you are in any doubt as to the suitability of this policy for your financial needs, you should contact a financial adviser.

#### What is a Junior ISA?

The Junior ISA is an Individual Savings Account for children. A Junior ISA allows any savings or investment to grow tax-efficiently. It can be taken out by anyone with parental responsibility for a child. When the child turns 18, the policy value can be accessed and becomes the legal property of the child.

Under the tax-efficient Junior ISA umbrella you can currently invest in one or both of the following types:

- Cash Junior ISA allows you to save for your child tax-efficiently in cash. (Not offered by Scottish Friendly).
- Stocks and Shares Junior ISA also knows as an Investment Junior ISA

Our Investment Junior ISA offers a choice of funds that include bonds and cash as well as stock market investments. You can find out more about each fund in this document on pages 5 to 14.

Your total investments within a Scottish Friendly Junior ISA

(or a Cash Junior ISA with another Junior ISA Manager) must not exceed £9,000 each tax year. Scottish Friendly only offers investments into an Investment Junior ISA.

#### What are the tax advantages?

A Junior ISA is a savings or investment plan where the Junior ISA proceeds are free from UK income tax and capital gains tax. However, as with any tax-free investment such as a pension or ISA, any UK dividend income is received after the deduction of corporation

When the Junior ISA plan value is paid out to the child

at the age of 18, the lump sum is free of any tax charge.

#### Can my child have more than one Junior ISA?

Children are entitled to have one Cash Junior ISA and one Investment Junior ISA.

They can have a Cash Junior ISA with one ISA manager and an Investment Junior ISA with another.

#### Who can open a Junior ISA?

A Junior ISA can be set up by anyone with parental responsibility for a child who is a UK resident. The person opening the account will be the Account's registered contact until the child turns 16 or the registered contact signs over responsibility to another adult with parental responsibility.

A Scottish Friendly Junior ISA may not be opened in the name of a child who already has a Stocks and Shares Junior ISA or a Child Trust Fund.

# Can my child have more than one Investment Junior ISA with Scottish Friendly?

No, however you are allowed to split the child's investment with Scottish Friendly into a number of different policies and an example of this is set out below. This can become important when you wish to keep track of the payments from different family members and friends.

#### Who can invest in a Junior ISA?

Once set up, anyone can invest in a child's Junior ISA: parents, guardians, grandparents, aunts, uncles or family friends, for example. You must supply the child's client reference and date of birth on any payment application.

When someone other than the person with parental responsibility pays into the Junior ISA, their payments will be invested in a separate policy within the Junior ISA. This provides greater flexibility as well as providing the ability to track and manage the value of each person's contributions.

# How can I have more than one policy within my Scottish Friendly Junior ISA?

Whilst your child can only have one Scottish Friendly Junior ISA there are no restrictions on the number of policies they can have within their Junior ISA.

So rather than lumping all of their Junior ISA money into one pot you can split it into different policies giving the person with parental responsibility more in control of the investment as well as the ability to keep track of the value of each person's contributions.

By splitting the investment into different policies you can tag each one for different saving and investment objectives. For example, mum and dad may want their policy tagged for university fees whilst granny and granddad might want theirs tagged for a deposit on a flat.

Alternatively each policy can just be tagged with the payers name; mum and dad, another from granny and granddad and yet another from individual aunts, uncles and friends.

#### Who will control the Junior ISA?

The person with parental responsibility will be able to view all of the policies held within the Junior ISA online and manage the allocation of funds for contributions within each policy. They will, of course, not be able to change the payments into each policy other than payments from their own bank account.

# How do I set up a My Ready-made policy within my child's Scottish Friendly Junior ISA?

You select at the outset how much you initially want to pay in each month. If you wish, you can also select to automatically increase your premiums by 2.5%, 5% or 10% after each 12-month investment period. You can stop or change the rate of annual increases on your premiums (subject to the maximum rate of 10%) whenever you like.

If the child does not already have a Scottish Friendly Junior ISA or a Stocks and Shares Junior ISA with another provider in the current tax year then the child's Junior ISA and policy come into force when the documentation is issued and your first premium is collected. The first policy that is issued is known as the 'primary policy'.

Alternatively, if the child already has a Scottish Friendly Junior ISA introduced by Standard Life, the payer can decide to set up a new policy when they pay in (and give it a suitable name, such as 'flat deposit' or 'Uncle Jamie') within the existing Scottish Friendly Junior ISA. This will come into force when the documentation is issued and the first premium is collected.

Once your premiums have been invested in the policy they will then buy units in the fund or funds selected by the person with parental responsibility.

#### How will any premiums be invested?

Where premiums are being paid to a new policy, the fund selection will initially match the primary policy (the policy that was set up when the Junior ISA introduced by Standard Life was established) but can be changed by the person with parental responsibility.

The person with parent responsibility will not be able to change payments into each policy other than payments from their own bank account.

For premiums from those without parental responsibility, changes to payments can be instructed by contacting Scottish Friendly using the address at the back of this document. Alternatively, if the person making the payments holds a policy with Scottish Friendly, they will

be able to make payment changes to the policy they are paying into through My Plans, Scottish Friendly's online policy management service.

You can read about how all the funds work in this document on pages 5 to 14.

#### How much can I or anyone else pay in?

Anyone can make monthly payments from £10 by regular Direct Debit or single payments from £50 by one-off Direct Debit.

You can change or top up your contributions online at www.scottishfriendly.co.uk/my-plans or you can write to us or call us to request a change to your payments.

#### Who looks after my money?

When you select to invest some or all of your investment in any of the My Ready-made policy unit linked funds, your money will be placed with Scottish Friendly which then invests in an underlying fund or funds provided by Standard Life Investments.

The underlying fund(s) will be selected by Scottish Friendly with the intention of ensuring that the investment meets the performance objectives that we set out in the fund descriptions provided and match the objectives of the target clients as set out by Scottish Friendly and the exclusive distributor of this product Standard Life Client Management Limited.

Scottish Friendly will keep aspects of the underlying fund(s) and the fund manager(s) under review and may change them in the future but only after giving you three months' notice and the right to transfer your Junior ISA to a new provider.

You can view the underlying funds and find more information at https://www.scottishfriendly.co.uk/members-area/latest-investment-information/isa-oeic-investors/my-ready-made-junior-isa-kids

# Can anyone make withdrawals from a My Ready-made policy held with a Scottish Friendly Junior ISA?

Before the child turns 18 there is no legal right of access to the assets within a policy held in a Junior ISA. Therefore, any value within the plan is locked in until the child turns 18.

You can however transfer the full value of their Junior ISA to another Junior ISA provider without charge or penalty. The value of the investments within your child's policies will be sold and we will transfer the cash value of the Junior ISA to the authorised provider of the person with parental responsibility's choice.

#### What happens when the child turns 18?

When the child turns 18 the Junior ISA will become an (adult) ISA. All policies held within the Junior ISA will now be held within the (adult) ISA. This means that the assets will become their legal property and the child (now 18) will have full control over the assets within the ISA and can make partial or full withdrawals.

You should note that before we can allow withdrawals or any other activity under the ISA the child will be required to sign our ISA and policy terms and conditions and their identity will be verified in accordance with the money laundering regulations that apply at that time.

You should note that any regular payments into any policy within the Junior ISA by Direct Debit or Standing Order will automatically cease when the child turns 18.

#### What happens if the child dies?

The death benefit under the child's Scottish Friendly Junior ISA will be paid to the child's estate. The amount payable on death is 101% of the value of units held within all the policies, within their Junior ISA at the date of death. The tax advantages end from the day the child dies.

### SF MyFolio Managed Fund I

#### What is the SF MyFolio Managed Fund I?

The SF MyFolio Managed Funds are risk and reward graded in relation to each other from I (lowest) to V (highest). Risk means the extent to which the value of your investment may rise and fall over short or medium term periods.

The SF MyFolio Managed Fund I is designed for those who only want to take a small amount of risk with modest growth over the long-term.

#### **Fund specific benefits**

- A lower risk and reward investment linked to a managed basket of assets with emphasis on safer assets such as bonds.
- Greater long-term growth potential than a cash based investment.

#### **Fund specific risks**

- Your cash-in value can rise and fall on a daily basis and you could get back less than you have paid in.
- Due to the nature of the underlying asset mix, there may be short-term fluctuations in the potential return.
- The actual risk and return of the fund will depend on the investment allocation of the underlying fund

# What does the SF MyFolio Managed Fund I invest in?

The SF MyFolio Managed Fund I is solely invested in the Standard Life Investments MyFolio Managed I Fund, which may invest in a range of collective investment schemes which will include exposure to government and company bonds, equities, cash and property as well as using derivatives (securities which can be used to reduce or manage risk). It will tend to focus on lower risk assets, such as bonds.

#### What might the child get back from the policy?

The amount the child will get back from their My Readymade policy will depend on how much you have paid in, the length of time it has been invested and the investment performance in the fund(s) over this time.

#### A. Regular monthly payments

If you invest an initial monthly payment of £30, escalating by 5% each year for 18 years (total amount invested £10,128), with a 100% investment in the SF MyFolio Managed Fund I, the figures below shows how much the child's My Ready-made policy could be worth, after charges, growing under three different scenarios:

- If investments grew at 2.00% a year you would get back £10,600.
- If investments grew at 5.00% a year you would get back £13,500.
- If investments grew at 8.00% a year you would get back £17,500.

#### **B.** Lump sum investment

If you invest a single payment of £2,000 for 18 years with a 100% investment in the SF MyFolio Managed Fund I, the figures below show how much the child's My Ready-made policy could be worth after charges, growing under three different scenarios:

- If investments grew at 2.00% a year you would get back £2,180.
- If investments grew at 5.00% a year you would get back £3,680.
- If investments grew at 8.00% a year you would get back £6,120

For both the regular monthly payments and lump sum investment examples shown in the previous column, please note:

- These figures are only examples and are not guaranteed - they are not minimum or maximum amounts. What the child will get back depends on how your investment grows and the tax treatment of the investment. Tax treatment can change in the future.
- The child could get back more or less than this.
- These yearly growth rates are our reasonable estimate of what the investment returns could be but are subject to the maximum rates specified by the Financial Conduct Authority.
- The charges appropriate to a My Ready-made policy have been deducted in calculating the figures shown.
- Do not forget that inflation will reduce what the child can buy in the future with the value of their My Readymade policy within a Scottish Friendly Junior ISA.

We will send the person with parental responsibility for the child a statement twice a year. The child's Junior ISA statement will show the activity that has taken place since the previous statement.

#### What will the final return be?

The final return will be determined by the mix of funds and their performance over the time of your investment.

#### What are the guarantees?

There are no guarantees on the final cash in value and therefore the child could get back less than you have invested.

#### What are the charges?

Scottish Friendly takes a fee each month to manage your fund. The fee is shown as an annual rate and referred to as an Annual Management Charge (AMC): This fee is applied each month by reducing the number of units in your Unit Linked Funds in line with the tiers outlined. The fee structure varies according to the amount you invest as set out below:

Total Unit Linked		Tier Management Charge		Example of how the tiered structure works for a customer with £40,000 invested in Unit Linked Funds in one of our ISA products		
Her	Funds Value	(AMC)	Fund Value	AMC	Annual Charge Deducted	
1	£0 - £5,000	1.5%	£5,000	1.5%	£75	
2	£5,001 - £20,000	1.0%	£15,000	1.0%	£150	
3	£20,001 and over	0.5%	£20,000	0.5%	£100	

This means you'll pay 1.5% on the first £5,000, 1% on your investment between £5,001 and £20,000, and 0.5% on any amount over £20,000. As your fund value grows, your overall percentage charge will decrease, giving you lower fees the more you invest.

We have taken account of all these charges in the figures shown in these examples. They could increase in the future if our costs increase more than expected.

#### A. Regular monthly payments

If you invest an initial monthly payment of £30, escalating by 5% each year for 18 years (total amount invested £10,128), the effect of charges on your payments are set out below.

The figures apply to investments in the SF MyFolio Managed Fund I. The last two columns assume that your money will grow by 5% a year.

WARNING – if the policy is cashed in during the early years, the child could get back less than you have paid in.

At end of year	Total paid in to date	Actual deductions to date	Effect of deductions to date	What you might get back
1	£360	£2	£2	£366
2	£738	£11	£11	£764
3	£1,135	£26	£27	£1,190
4	£1,552	£48	£51	£1,660
5	£1,990	£78	£83	£2,160
10	£4,529	£357	£409	£5,320
15	£7,768	£866	£1,080	£9,890
18	£10,128	£1,300	£1,700	£13,500

#### A. Lump Sum

The effect of charges on your single payment of £2,000 in the same fund, assuming an average rate of growth of 5% a year, is set out below.

WARNING – if the policy is cashed in during the early years, the child could get back less than you have paid in.

At end of year	Total paid in to date	Actual deductions to date	Effect of deductions to date	What you might get back
1	£2,000	£31	£31	£2,060
2	£2,000	£63	£64	£2,140
3	£2,000	£96	£101	£2,210
4	£2,000	£130	£140	£2,290
5	£2,000	£166	£183	£2,360
10	£2,000	£363	£450	£2,800
15	£2,000	£596	£832	£3,320
18	£2,000	£756	£1,130	£3,680

#### What are the deductions for?

The deductions include expenses, charges and any other reductions.

The last line in the regular monthly payments table shows that if the child withdraws their investment after 18 years, the effect of the total deductions could amount to £1,700.

Putting it another way, this would have the same effect as bringing the investment growth from 5% a year down to 3.6% a year.

The last line in the lump sum payments table shows that if the child withdraws their investment after 18 years, the effect of the total deductions could amount to £1,130.

Putting it another way, this would have the same effect as bringing the investment growth from 5% a year down to 3.4% a year.

#### Which manager currently looks after my money?

The SF MyFolio Managed Fund I is solely invested in the Standard Life Investments MyFolio Managed I Fund, more details of which can be found at https://www.standardlifeinvestments.com/O\_MF\_I.pdf

#### Where can I find out more information?

You can read the Key Information Document and find out more information about this fund at https://www.scottishfriendly.co.uk/members-area/latest-investment-information/isa-oeic-investors/my-ready-made-junior-isa-kids

### SF MyFolio Managed Fund II

#### What is the SF MyFolio Managed Fund II?

The SF MyFolio Managed Funds are risk and reward graded in relation to each other from I (lowest) to V (highest). Risk means the extent to which the value of your investment may rise and fall over short or medium term periods.

The SF MyFolio Managed Fund II is designed for those who only want to take a small amount of risk with modest growth over the long-term.

#### **Fund specific benefits**

- A lower risk and reward investment linked to a managed basket of assets with emphasis on safer assets such as bonds.
- Greater long-term growth potential than a cash based investment.

#### **Fund specific risks**

- Your cash-in value can rise and fall on a daily basis and you could get back less than you have paid in.
- Due to the nature of the underlying asset mix, there may be short-term fluctuations in the potential return.
- The actual risk and return of the fund will depend on the investment allocation of the underlying fund.

# What does the SF MyFolio Managed Fund II invest in?

The SF MyFolio Managed Fund II is solely invested in the Standard Life Investments MyFolio Managed II Fund, which may invest in a range of collective investment schemes which will include exposure to government and company bonds, equities, cash and property as well as using derivatives (securities which can be used to reduce or manage risk). It will tend to focus on lower risk assets, such as bonds.

#### What might the child get back from the policy?

The amount the child will get back from their My Readymade policy will depend on how much you have paid in, the length of time it has been invested and the investment performance in the fund(s) over this time.

#### A. Regular monthly payments

If you invest an initial monthly payment of £30, escalating by 5% each year for 18 years (total amount invested £10,128, with a 100% investment in the SF MyFolio Managed Fund II, the figures below shows how much the child's My Ready-made policy could be worth, after charges, growing under three different scenarios:

- If investments grew at 2.00% a year you would get back £10,500.
- If investments grew at 5.00% a year you would get back £13,300.
- If investments grew at 8.00% a year you would get back £16,900.

#### **B.** Lump sum investment

If you invest a single payment of £2,000 for 18 years with a 100% investment in the SF MyFolio Managed Fund I, the figures below show how much the child's My Ready-made policy could be worth after charges, arowing under three different scenarios:

- If investments grew at 2.00% a year you would get back £2,220.
- If investments grew at 5.00% a year you would get back £3,610.
- If investments grew at 8.00% a year you would get back £5,870.

For both the regular monthly payments and lump sum investment examples shown in the previous column, please note:

- These figures are only examples and are not guaranteed – they are not minimum or maximum amounts. What the child will get back depends on how your investment grows and the tax treatment of the investment. Tax treatment can change in the future.
- The child could get back more or less than this.
- These yearly growth rates are our reasonable estimate
  of what the investment returns could be but are
  subject to the maximum rates specified by the
  Financial Conduct Authority.
- The charges appropriate to a My Ready-made policy have been deducted in calculating the figures shown.
- Do not forget that inflation will reduce what the child can buy in the future with the value of their My Readymade policy within a Scottish Friendly Junior ISA.

We will send the person with parental responsibility for the child a statement twice a year. The child's Junior ISA statement will show the activity that has taken place since the previous statement.

#### What will the final return be?

The final return will be determined by the mix of funds and their performance over the time of your investment.

#### What are the guarantees?

There are no guarantees on the final cash in value and therefore the child could get back less than you have invested.

#### What are the charges?

Scottish Friendly takes a fee each month to manage your fund. The fee is shown as an annual rate and referred to as an Annual Management Charge (AMC): This fee is applied each month by reducing the number of units in your Unit Linked Funds in line with the tiers outlined. The fee structure varies according to the amount you invest as set out below:

<b>T</b>	Total Unit Linked			Example red structure works for a customer with £40,000 n Unit Linked Funds in one of our ISA products	
Tier	Funds Value	Management Charge (AMC)	Fund Value	AMC	Annual Charge Deducted
1	£0 - £5,000	1.5%	£5,000	1.5%	£75
2	£5,001 - £20,000	1.0%	£15,000	1.0%	£150
3	£20,001 and over	0.5%	£20,000	0.5%	£100

This means you'll pay 1.5% on the first £5,000, 1% on your investment between £5,001 and £20,000, and 0.5% on any amount over £20,000. As your fund value grows, your overall percentage charge will decrease, giving you lower fees the more you invest.

We have taken account of all these charges in the figures shown in these examples. They could increase in the future if our costs increase more than expected.

#### A. Regular monthly payments

If you invest an initial monthly payment of £30, escalating by 5% each year for 18 years (total amount invested £10,128), the effect of charges on your payments are set out below.

The figures apply to investments in the SF MyFolio Managed Fund II. The last two columns assume that your money will grow by 5% a year.

WARNING – if the policy is cashed in during the early years, the child could get back less than you have paid in.

At end of year	Total paid in to date	Actual deductions to date	Effect of deductions to date	What you might get back
1	£360	£6	£6	£363
2	£738	£19	£19	£756
3	£1,135	£39	£40	£1,180
4	£1,552	£66	£69	£1,640
5	£1,990	£101	£108	£2,130
10	£4,529	£413	£477	£5,250
15	£7,768	£976	£1,220	£9,750
18	£10,128	£1,450	£1,910	£13,300

#### A. Lump Sum

The effect of charges on your single payment of £2,000 in the same fund, assuming an average rate of growth of 5% a year, is set out below.

WARNING – if the policy is cashed in during the early years, the child could get back less than you have paid in.

At end of year	Total paid in to date	Actual deductions to date	Effect of deductions to date	What you might get back
1	£2,000	£54	£54	£2,040
2	£2,000	£87	£89	£2,110
3	£2,000	£120	£128	£2,180
4	£2,000	£155	£169	£2,260
5	£2,000	£191	£213	£2,330
10	£2,000	£390	£491	£2,760
15	£2,000	£626	£887	£3,270
18	£2,000	£787	£1,190	£3,610

#### What are the deductions for?

The deductions include expenses, charges and any other reductions.

The last line in the regular monthly payments table shows that if the child withdraws their investment after 18 years, the effect of the total deductions could amount to £1,910.

Putting it another way, this would have the same effect as bringing the investment growth from 5% a year down to 3.4% a year.

The last line in the lump sum payments table shows that if the child withdraws their investment after 18 years, the effect of the total deductions could amount to £1,190.

Putting it another way, this would have the same effect as bringing the investment growth from 5% a year down to 3.3% a year.

#### Which manager currently looks after my money?

The SF MyFolio Managed Fund II is solely invested in the Standard Life Investments MyFolio Managed II Fund, more details of which can be found at https://www.standardlifeinvestments.com/O\_MF\_II.pdf

#### Where can I find out more information?

You can read the Key Information Document and find out more information about this fund at https://www.scottishfriendly.co.uk/members-area/latest-investment-information/isa-oeic-investors/my-ready-made-junior-isa-kids

### SF MyFolio Managed Fund III

#### What is the SF MyFolio Managed Fund III?

The SF MyFolio Managed Funds are risk and reward graded in relation to each other from I (lowest) to V (highest). Risk means the extent to which the value of your investment may rise and fall over short or medium term periods.

The SF MyFolio Managed Fund III is designed for those who only want to take a small amount of risk with modest growth over the long-term.

#### **Fund specific benefits**

- A lower risk and reward investment linked to a managed basket of assets with emphasis on safer assets such as bonds.
- Greater long-term growth potential than a cash based investment.

#### **Fund specific risks**

- Your cash-in value can rise and fall on a daily basis and you could get back less than you have paid in.
- Due to the nature of the underlying asset mix, there may be short-term fluctuations in the potential return.
- The actual risk and return of the fund will depend on the investment allocation of the underlying fund.

# What does the SF MyFolio Managed Fund III invest in?

The SF MyFolio Managed Fund III is solely invested in the Standard Life Investments MyFolio Managed III Fund, which may invest in a range of collective investment schemes which will include exposure to government and company bonds, equities, cash and property as well as using derivatives (securities which can be used to reduce or manage risk). It will tend to focus on a balanced mix of lower risk and higher risk assets.

#### What might the child get back from the policy?

The amount the child will get back from their My Readymade policy will depend on how much you have paid in, the length of time it has been invested and the investment performance in the fund(s) over this time.

#### A. Regular monthly payments

If you invest an initial monthly payment of £30, escalating by 5% each year for 18 years (total amount invested £10,128), with a 100% investment in the SF MyFolio Managed Fund III, the figures below shows how much the child's My Ready-made policy could be worth, after charges, growing under three different scenarios:

- If investments grew at 2.00% a year you would get back £10,600.
- If investments grew at 5.00% a year you would get back £13,500.
- If investments grew at 8.00% a year you would get back £17,500.

#### **B.** Lump sum investment

If you invest a single payment of £2,000 for 18 years with a 100% investment in the SF MyFolio Managed Fund I, the figures below show how much the child's My Ready-made policy could be worth after charges, growing under three different scenarios:

- If investments grew at 2.00% a year you would get back £2,180.
- If investments grew at 5.00% a year you would get back £3,680.
- If investments grew at 8.00% a year you would get back £6,120.

For both the regular monthly payments and lump sum investment examples shown in the previous column, please note:

- These figures are only examples and are not guaranteed – they are not minimum or maximum amounts. What the child will get back depends on how your investment grows and the tax treatment of the investment. Tax treatment can change in the future.
- The child could get back more or less than this.
- These yearly growth rates are our reasonable estimate
  of what the investment returns could be but are
  subject to the maximum rates specified by the
  Financial Conduct Authority.
- The charges appropriate to a My Ready-made policy have been deducted in calculating the figures shown.
- Do not forget that inflation will reduce what the child can buy in the future with the value of their My Readymade policy within a Scottish Friendly Junior ISA.

We will send the person with parental responsibility for the child a statement twice a year. The child's Junior ISA statement will show the activity that has taken place since the previous statement.

#### What will the final return be?

The final return will be determined by the mix of funds and their performance over the time of your investment.

#### What are the guarantees?

There are no guarantees on the final cash in value and therefore the child could get back less than you have invested.

#### What will the final return be?

The final return will be determined by the mix of funds and their performance over the time of your investment.

#### What are the guarantees?

There are no guarantees on the final cash in value and therefore the child could get back less than you have invested.

#### What are the charges?

Scottish Friendly takes a fee each month to manage your fund. The fee is shown as an annual rate and referred to as an Annual Management Charge (AMC): This fee is applied each month by reducing the number of units in your Unit Linked Funds in line with the tiers outlined. The fee structure varies according to the amount you invest as set out below:

Tier	Total Unit Linked  Annual  Management Charge		Example of how the tiered structure works for a customer with £40,000 invested in Unit Linked Funds in one of our ISA products		
Her	Funds Value	(AMC)	Fund Value	AMC	Annual Charge Deducted
1	£0 - £5,000	1.5%	£5,000	1.5%	£75
2	£5,001 - £20,000	1.0%	£15,000	1.0%	£150
3	£20,001 and over	0.5%	£20,000	0.5%	£100

This means you'll pay 1.5% on the first £5,000, 1% on your investment between £5,001 and £20,000, and 0.5% on any amount over £20,000. As your fund value grows, your overall percentage charge will decrease, giving you lower fees the more you invest.

We have taken account of all these charges in the figures shown in these examples. They could increase in the future if our costs increase more than expected.

#### A. Regular monthly payments

If you invest an initial monthly payment of £30, escalating by 5% each year for 18 years (total amount invested £10,128), the effect of charges on your payments are set out below.

The figures apply to investments in the SF MyFolio Managed Fund II. The last two columns assume that your money will grow by 5% a year.

WARNING – if the policy is cashed in during the early years, the child could get back less than you have paid in.

At end of year	Total paid in to date	Actual deductions to date	Effect of deductions to date	What you might get back
1	£360	£2	£2	£366
2	£738	£11	£11	£764
3	£1,135	£26	£27	£1,190
4	£1,552	£48	£51	£1,640
5	£1,990	£78	£83	£2,160
10	£4,529	£357	£409	£5,320
15	£7,768	£866	£1,080	£9,890
18	£10,128	£1,300	£1,700	£13,500

#### A. Lump Sum

The effect of charges on your single payment of £2,000 in the same fund, assuming an average rate of growth of 5% a year, is set out below.

WARNING – if the policy is cashed in during the early years, the child could get back less than you have paid in.

At end of year	Total paid in to date	Actual deductions to date	Effect of deductions to date	What you might get back
1	£2,000	£31	£31	£2,060
2	£2,000	£63	£64	£2,140
3	£2,000	£96	£101	£2,210
4	£2,000	£130	£140	£2,290
5	£2,000	£166	£183	£2,360
10	£2,000	£363	£450	£2,800
15	£2,000	£596	£832	£3,320
18	£2,000	£756	£1,130	£3,680

#### What are the deductions for?

The deductions include expenses, charges and any other reductions.

The last line in the regular monthly payments table shows that if the child withdraws their investment after 18 years, the effect of the total deductions could amount to £1,700.

Putting it another way, this would have the same effect as bringing the investment growth from 5% a year down to 3.6% a year.

The last line in the lump sum payments table shows that if the child withdraws their investment after 18 years, the effect of the total deductions could amount to £1,130.

Putting it another way, this would have the same effect as bringing the investment growth from 5% a year down to 3.4% a year.

#### Which manager currently looks after my money?

The SF MyFolio Managed Fund III is solely invested in the Standard Life Investments MyFolio Managed III Fund, more details of which can be found at https://www.standardlifeinvestments.com/O\_MF\_III.pdf

#### Where can I find out more information?

You can read the Key Information Document and find out more information about this fund at https://www.scottishfriendly.co.uk/members-area/latest-investment-information/isa-oeic-investors/my-ready-made-junior-isa-kids

### SF MyFolio Managed Fund IV

#### What is the SF MyFolio Managed Fund I?

The SF MyFolio Managed Funds are risk and reward graded in relation to each other from I (lowest) to V (highest). Risk means the extent to which the value of your investment may rise and fall over short or medium term periods.

The SF MyFolio Managed Fund IV is designed for those who only want to take a small amount of risk with modest growth over the long-term.

#### **Fund specific benefits**

- A lower risk and reward investment linked to a managed basket of assets with emphasis on safer assets such as bonds.
- Greater long-term growth potential than a cash based investment.

#### **Fund specific risks**

- Your cash-in value can rise and fall on a daily basis and you could get back less than you have paid in.
- Due to the nature of the underlying asset mix, there may be short-term fluctuations in the potential return.
- The actual risk and return of the fund will depend on the investment allocation of the underlying fund.

# What does the SF MyFolio Managed Fund IV invest in?

The SF MyFolio Managed Fund IV is solely invested in the Standard Life Investments MyFolio Managed IV Fund, which may invest in a range of collective investment schemes which will include exposure to government and company bonds, equities, cash and property as well as using derivatives (securities which can be used to reduce or manage risk). It will tend to focus on assets providing potential for growth, such as equities.

#### What might the child get back from the policy?

The amount the child will get back from their My Readymade policy will depend on how much you have paid in, the length of time it has been invested and the investment performance in the fund(s) over this time.

#### A. Regular monthly payments

If you invest an initial monthly payment of £30, escalating by 5% each year for 18 years (total amount invested £10,128), with a 100% investment in the SF MyFolio Managed Fund IV, the figures below shows how much the child's My Ready-made policy could be worth, after charges, growing under three different scenarios:

- If investments grew at 2.00% a year you would get back £10,600.
- If investments grew at 5.00% a year you would get back £13,300.
- If investments grew at 8.00% a year you would get back £17,500.

#### **B.** Lump sum investment

If you invest a single payment of £2,000 for 18 years with a 100% investment in the SF MyFolio Managed Fund IV, the figures below show how much the child's My Ready-made policy could be worth after charges, growing under three different scenarios:

- If investments grew at 2.00% a year you would get back £2,180.
- If investments grew at 5.00% a year you would get back £3,680.
- If investments grew at 8.00% a year you would get back £6,120.

For both the regular monthly payments and lump sum investment examples shown in the previous column, please note:

- These figures are only examples and are not guaranteed – they are not minimum or maximum amounts. What the child will get back depends on how your investment grows and the tax treatment of the investment. Tax treatment can change in the future.
- The child could get back more or less than this.
- These yearly growth rates are our reasonable estimate
  of what the investment returns could be but are
  subject to the maximum rates specified by the
  Financial Conduct Authority.
- The charges appropriate to a My Ready-made policy have been deducted in calculating the figures shown.
- Do not forget that inflation will reduce what the child can buy in the future with the value of their My Readymade policy within a Scottish Friendly Junior ISA.

We will send the person with parental responsibility for the child a statement twice a year. The child's Junior ISA statement will show the activity that has taken place since the previous statement.

#### What will the final return be?

The final return will be determined by the mix of funds and their performance over the time of your investment.

#### What are the guarantees?

There are no guarantees on the final cash in value and therefore the child could get back less than you have invested.

#### What will the final return be?

The final return will be determined by the mix of funds and their performance over the time of your investment.

#### What are the guarantees?

There are no guarantees on the final cash in value and therefore the child could get back less than you have invested.

#### What are the charges?

Scottish Friendly takes a fee each month to manage your fund. The fee is shown as an annual rate and referred to as an Annual Management Charge (AMC): This fee is applied each month by reducing the number of units in your Unit Linked Funds in line with the tiers outlined. The fee structure varies according to the amount you invest as set out below:

Tier Total Unit Linked		Annual	Example of how the tiered structure works for a customer with £40,000 invested in Unit Linked Funds in one of our ISA products		
Her	Funds Value	Management Charge (AMC)	Fund Value	AMC	Annual Charge Deducted
1	£0 - £5,000	1.5%	£5,000	1.5%	£75
2	£5,001 - £20,000	1.0%	£15,000	1.0%	£150
3	£20,001 and over	0.5%	£20,000	0.5%	£100

This means you'll pay 1.5% on the first £5,000, 1% on your investment between £5,001 and £20,000, and 0.5% on any amount over £20,000. As your fund value grows, your overall percentage charge will decrease, giving you lower fees the more you invest.

We have taken account of all these charges in the figures shown in these examples. They could increase in the future if our costs increase more than expected.

#### A. Regular monthly payments

If you invest an initial monthly payment of £30, escalating by 5% each year for 18 years (total amount invested £10,128), the effect of charges on your payments are set out below.

The figures apply to investments in the SF MyFolio Managed Fund IV. The last two columns assume that your money will grow by 5% a year.

WARNING – if the policy is cashed in during the early years, the child could get back less than you have paid in.

At end of year	Total paid in to date	Actual deductions to date	Effect of deductions to date	What you might get back
1	£360	£2	£2	£366
2	£738	£11	£11	£764
3	£1,135	£26	£27	£1,190
4	£1,552	£48	£51	£1,660
5	£1,990	£78	£83	£2,160
10	£4,529	£357	£409	£5,320
15	£7,768	£866	£1,080	£9,890
18	£10,128	£1,300	£1,700	£13,500

#### A. Lump Sum

The effect of charges on your single payment of £2,000 in the same fund, assuming an average rate of growth of 5% a year, is set out below.

WARNING – if the policy is cashed in during the early years, the child could get back less than you have paid in.

At end of year	Total paid in to date	Actual deductions to date	Effect of deductions to date	What you might get back
1	£2,000	£31	£31	£2,060
2	£2,000	£63	£64	£2,140
3	£2,000	£96	£101	£2,210
4	£2,000	£130	£140	£2,290
5	£2,000	£166	£183	£2,360
10	£2,000	£363	£450	£2,800
15	£2,000	£596	£832	£3,320
18	£2,000	£756	£1,130	£3,680

#### What are the deductions for?

The deductions include expenses, charges and any other reductions.

The last line in the regular monthly payments table shows that if the child withdraws their investment after 18 years, the effect of the total deductions could amount to £1,700.

Putting it another way, this would have the same effect as bringing the investment growth from 5% a year down to 3.6% a year.

The last line in the lump sum payments table shows that if the child withdraws their investment after 18 years, the effect of the total deductions could amount to £1,130.

Putting it another way, this would have the same effect as bringing the investment growth from 5% a year down to 3.4% a year.

#### Which manager currently looks after my money?

The SF MyFolio Managed Fund IV is solely invested in the Standard Life Investments MyFolio Managed IV Fund, more details of which can be found at https://www.standardlifeinvestments.com/O\_MF\_ IV.pdf

#### Where can I find out more information?

You can read the Key Information Document and find out more information about this fund at https://www.scottishfriendly.co.uk/members-area/latest-investment-information/isa-oeic-investors/my-ready-made-junior-isa-kids

## SF MyFolio Managed Fund V

#### What is the SF MyFolio Managed Fund I?

The My Ready-made Managed Funds are risk and reward graded in relation to each other from I (lowest) to V (highest). Risk means the extent to which the value of your investment may rise and fall over short or medium term periods.

The SF MyFolio Managed Fund V is designed for those who are very comfortable taking risk with higher growth potential over the long-term.

#### **Fund specific benefits**

- A lower risk and reward investment linked to a managed basket of assets with emphasis on safer assets such as bonds.
- Greater long-term growth potential than a cash based investment.

#### **Fund specific risks**

- Your cash-in value can rise and fall on a daily basis and you could get back less than you have paid in.
- Due to the nature of the underlying asset mix, there may be short-term fluctuations in the potential return.
- The actual risk and return of the fund will depend on the investment allocation of the underlying fund.

# What does the SF MyFolio Managed Fund V invest in?

The SF MyFolio Managed Fund V is solely invested in the Standard Life Investments MyFolio Managed V Fund, which may invest in a range of collective investment schemes which will include exposure to government and company bonds, equities, cash and property as well as using derivatives (securities which can be used to reduce or manage risk). It will tend to focus on assets providing potential for growth, such as equities.

#### What might the child get back from the policy?

The amount the child will get back from their My Readymade policy will depend on how much you have paid in, the length of time it has been invested and the investment performance in the fund(s) over this time.

#### A. Regular monthly payments

If you invest an initial monthly payment of £30, escalating by 5% each year for 18 years (total amount invested £10,128), with a 100% investment in the SF MyFolio Managed Fund V, the figures below shows how much the child's My Ready-made policy could be worth, after charges, growing under three different scenarios:

- If investments grew at 2.00% a year you would get back £10,600.
- If investments grew at 5.00% a year you would get back £13,500.
- If investments grew at 8.00% a year you would get back £17,500.

#### **B.** Lump sum investment

If you invest a single payment of £2,000 for 18 years with a 100% investment in the SF MyFolio Managed Fund V, the figures below show how much the child's My Ready-made policy could be worth after charges, growing under three different scenarios:

- If investments grew at 2.00% a year you would get back £2,180.
- If investments grew at 5.00% a year you would get back £3,680.
- If investments grew at 8.00% a year you would get back £6,120.

For both the regular monthly payments and lump sum investment examples shown in the previous column, please note:

- These figures are only examples and are not guaranteed – they are not minimum or maximum amounts. What the child will get back depends on how your investment grows and the tax treatment of the investment. Tax treatment can change in the future.
- The child could get back more or less than this.
- These yearly growth rates are our reasonable estimate
  of what the investment returns could be but are
  subject to the maximum rates specified by the
  Financial Conduct Authority.
- The charges appropriate to a My Ready-made policy have been deducted in calculating the figures shown.
- Do not forget that inflation will reduce what the child can buy in the future with the value of their My Readymade policy within a Scottish Friendly Junior ISA.

We will send the person with parental responsibility for the child a statement twice a year. The child's Junior ISA statement will show the activity that has taken place since the previous statement.

#### What will the final return be?

The final return will be determined by the mix of funds and their performance over the time of your investment.

#### What are the guarantees?

There are no guarantees on the final cash in value and therefore the child could get back less than you have invested.

#### What will the final return be?

The final return will be determined by the mix of funds and their performance over the time of your investment.

#### What are the guarantees?

There are no guarantees on the final cash in value and therefore the child could get back less than you have invested.

#### What are the charges?

Scottish Friendly takes a fee each month to manage your fund. The fee is shown as an annual rate and referred to as an Annual Management Charge (AMC): This fee is applied each month by reducing the number of units in your Unit Linked Funds in line with the tiers outlined. The fee structure varies according to the amount you invest as set out below:

Tier	Total Unit Linked	Annual Management Charge (AMC)	Example of how the tiered structure works for a customer with £40,000 invested in Unit Linked Funds in one of our ISA products		
Her	Funds Value		Fund Value	AMC	Annual Charge Deducted
1	£0 - £5,000	1.5%	£5,000	1.5%	£75
2	£5,001 - £20,000	1.0%	£15,000	1.0%	£150
3	£20,001 and over	0.5%	£20,000	0.5%	£100

This means you'll pay 1.5% on the first £5,000, 1% on your investment between £5,001 and £20,000, and 0.5% on any amount over £20,000. As your fund value grows, your overall percentage charge will decrease, giving you lower fees the more you invest.

We have taken account of all these charges in the figures shown in these examples. They could increase in the future if our costs increase more than expected.

#### A. Regular monthly payments

If you invest an initial monthly payment of £30, escalating by 5% each year for 18 years (total amount invested £10,128), the effect of charges on your payments are set out below.

The figures apply to investments in the SF MyFolio Managed Fund IV. The last two columns assume that your money will grow by 5% a year.

WARNING – if the policy is cashed in during the early years, the child could get back less than you have paid in.

At end of year	Total paid in to date	Actual deductions to date	Effect of deductions to date	What you might get back
1	£360	£2	£2	£366
2	£738	£11	£11	£764
3	£1,135	£26	£27	£1,190
4	£1,552	£48	£51	£1,660
5	£1,990	£78	£83	£2,160
10	£4,529	£357	£409	£5,320
15	£7,768	£866	£1,080	£9,890
18	£10,128	£1,300	£1,700	£13,500

#### A. Lump Sum

The effect of charges on your single payment of £2,000 in the same fund, assuming an average rate of growth of 5% a year, is set out below.

WARNING – if the policy is cashed in during the early years, the child could get back less than you have paid in.

At end of year	Total paid in to date	Actual deductions to date	Effect of deductions to date	What you might get back
1	£2,000	£31	£31	£2,060
2	£2,000	£63	£64	£2,140
3	£2,000	£96	£101	£2,210
4	£2,000	£130	£140	£2,290
5	£2,000	£166	£183	£2,360
10	£2,000	£363	£450	£2,800
15	£2,000	£596	£832	£3,320
18	£2,000	£756	£1,130	£3,680

#### What are the deductions for?

The deductions include expenses, charges and any other reductions.

The last line in the regular monthly payments table shows that if the child withdraws their investment after 18 years, the effect of the total deductions could amount to £1,700.

Putting it another way, this would have the same effect as bringing the investment growth from 5% a year down to 3.6% a year.

The last line in the lump sum payments table shows that if the child withdraws their investment after 18 years, the effect of the total deductions could amount to £1,130.

Putting it another way, this would have the same effect as bringing the investment growth from 5% a year down to 3.4% a year.

#### Which manager currently looks after my money?

The SF MyFolio Managed Fund V is solely invested in the Standard Life Investments MyFolio Managed V Fund, more details of which can be found at https://www.standardlifeinvestments.com/O\_MF\_V.pdf

#### Where can I find out more information?

You can read the Key Information Document and find out more information about this fund at https://www.scottishfriendly.co.uk/members-area/latest-investment-information/isa-oeic-investors/my-ready-made-junior-isa-kids

### **Further information**

#### **Unit prices**

The unit price of the With-Profits fund is published every day. You can check the current cash-in value of your My Smarter policy by logging on to our secure website www.scottishfriendly.co.uk/sunlife or by telephoning our Customer Services Team on 0333 323 5433\*.

#### **Cancellation rights**

When you set up a Scottish Friendly ISA within which your My Smarter policy will be held, you'll receive notice of your right to change your mind and how to cancel within your welcome pack. You'll then have 30 days to cancel your investment and we'll provide instructions letting you know how to do this. If you decide to exercise your right to cancel your policy, you will get back the market value of your investment, which could be more or less than the amount you invested. This is because your payment will have been invested in the With-Profits fund. So if you do decide to cancel, the money you will get back will reflect how the investments have performed.

After 30 days you will no longer have the right to cancel your policy and you will have to cash it in, which means you could get back more or less than the amount you invested. If your ISA has been set up within 30 days of the cancellation request, then your investment will not be treated as having been paid into an ISA. If your ISA has been set up in excess of 30 days of the cancellation request, then your investment will be treated as having been paid into an ISA, and your annual ISA subscription limit will therefore be reduced by this amount.

Your right to cancel applies when you set up a Scottish Friendly ISA. If you take out future policies within your Scottish Friendly ISA, cancelling these policies will not cancel your ISA.

#### Withdrawals

You may make a withdrawal by providing our Customer Services Department with signed confirmation of your instructions. Alternatively you can choose to make a withdrawal online by registering for our online service at www.scottishfriendly.co.uk/sunlife

Withdrawals will be met by cancelling units in your fund according to your instructions.

Payments will be made within four working days of your units being sold.

#### Transfer in

If you hold one or more Junior ISAs or a Child Trust Fund with another account manager, you can transfer these to Scottish Friendly by asking for our Junior ISA Transfer Application Form or Child Trust Fund to Junior ISA Transfer Application Form. Transfers can only take place in cash and will be invested into a My Choice policy within the child's Scottish Friendly Junior ISA. Once you have filled in the details and returned the form to us, we will take care of the rest. To find out more, contact us on 0333 323 5433\*.

#### Transfer out

At your written request, we will transfer your investment to another ISA Manager without the loss of tax relief in line with current ISA rules. Transfer payments will be met by selling units in the fund at the next valuation point following receipt of completed written instructions from your new ISA Manager.

We will then pay the proceeds to the new ISA Manager within four working days which will include any final bonus or market value reduction that may apply. If you wish to retain the tax-efficient benefits of your ISA (as opposed to simply withdrawing money) your investment in My Smarter policy can only be transferred to another ISA Manager's Investment ISA, Innovative Finance ISA, Lifetime ISA or Cash ISA.

#### **Taxation**

All income and capital gains generated by the fund within your Scottish Friendly ISA are free of UK income tax and capital gains tax, other than corporation tax on dividends from UK shares.

All references to taxation are to UK taxation and are issued on the basis of Scottish Friendly Asset Managers' understanding of current tax law and practice. The tax treatment of your investment depends on your individual circumstances and the levels and basis of taxation may change in the future.

#### Money laundering regulations 2019

Under these regulations, there is a requirement to prove the identity of people who wish to take out a life, pension or investment contract. You may therefore be asked to supply documents as evidence of your identity and/or your address and we may check your identity with a credit checking agency.

# What happens if Scottish Friendly Assurance Society Limited becomes insolvent?

If you buy a policy within a Scottish Friendly ISA and we cannot pay the full amount due, you may be entitled to compensation under the Financial Services Compensation Scheme.

The maximum level of compensation for claims against firms declared in default is 100% of the claim with no upper limit.

You can get further information from the Financial Services Compensation Scheme at: Financial Services Compensation Scheme, 10th Floor, Beaufort House, 15 St Botolph Street, London EC3A 7QU. Tel 0800 678 1100\*\*. www.fscs.org.uk

#### **Solvency II Directive information**

Under this directive, we are required to provide you with a Solvency and Financial Condition Report which you can access via our website www.scottishfriendly.co.uk/ customer-centre/solvency-two

### **Further information**

#### How to contact us

Here are our contact details if you have any queries or require any further information: Scottish Friendly Asset Managers Limited, Scottish Friendly House, 16 Blythswood Square, Glasgow G2 4HJ. Tel: 0333 323 5433\*.

If you would like to receive this Product Guide in large print, braille or in another language please contact us on the details shown above.

#### Your client category

We are required to categorise our clients to determine the level of detail and information that you will receive. We will treat you as a 'Retail Client' in respect of the services we will provide you, which means that you will benefit from the highest level of consumer protection.

#### How to complain

If you wish to complain about any aspect of the service you have received, please contact us. Details can be found in the 'How to contact us' section.

If you are not satisfied with our response to your complaint, you can contact the Financial Ombudsman Service at:

Financial Ombudsman Service, Exchange Tower, Harbour Exchange Square, London E14 9SR.

Tel: 0800 023 4567\*\* or 0300 123 9123\*. Website: http://www.financial-ombudsman.org.uk/

In accordance with The Alternative Dispute Resolution (ADR) Regulations, you may also use the EU online dispute resolution (ODR) platform https://webgate.ec.europa.eu/odr/ The certified ADR provider used by Scottish Friendly is the Financial Ombudsman Service.

Making a complaint won't affect your legal rights.

#### Language and law

The contractual terms and conditions and all communications in relation to this plan will be supplied in English.

In legal disputes, the law of Scotland will apply.

This Product Guide is a brief guide to the of the product. Full details are contained in the policy document which is evidence of the legally binding contract between you and Scottish Friendly Assurance Society Limited.

\*Calls cost no more than calls to numbers starting with 01 or 02 and if you are calling from a mobile phone, calls will count towards any inclusive minutes you have rather than being charged separately.

\*\*Free from a UK landline.

### **Scottish Friendly ISA Terms & Conditions**

These Terms, together with the Application Form, form a legal agreement between you and Scottish Friendly Asset Managers Limited (the Account Manager) which sets out how your Individual Savings Account will be operated. These Terms & Conditions form the basis of the agreement with you upon which we intend to rely. If you have any questions about these, please contact us.

#### 1. Definitions

The following words and expressions, when used in these Terms, have the meanings set out opposite them:

**Accounts or Junior ISA**– a Scottish Friendly Individual Savings Account governed by these Terms and which is a Stocks & Shares Junior ISA;

**Account Investments** – Shares, Units, policies and any other investments held in an Account;

**Account Manager or Scottish Friendly** – Scottish Friendly Asset Managers Limited;

AMC - Annual Management Charge;

**Application Form** – a Scottish Friendly Junior ISA application form or transfer application form, in paper or electronic form:

**Assets** – investments, income, interest, policies, cash deposits and any other rights and entitlement from time to time held within the Account;

**Associate** – any holding company of the Account Manager or a subsidiary of any such holding company (as defined in the Companies Act 1985);

**Bank** – Lloyds Banking Group plc, having its Head Office at the Mound, Edinburgh, EH1 1YZ, incorporated in Scotland with registered number 95000;

**Business Day** – any day except a Saturday, Sunday, a Bank Holiday in England and other days at the Account Managers discretion;

**Cash Junior ISA** – a Cash Individual Savings Account managed under the Regulations;

**Child** – the child under who's name the Junior ISA will be set up and who does not have a Child Trust Fund opened in their name.

FCA - the Financial Conduct Authority;

**Junior ISA** – a Junior Individual Savings Account managed under the Regulations;

**Investment Junior ISA** – a Stocks & Shares Individual Savings Account managed under the Regulations;

**Policyholder**– the Child who owns each policy as part of an Investment Junior ISA;

**Policy** – a savings and investment policy issued by Scottish Friendly Assurance Society;

**Primary policy** – the first Policy set up when the Investment Junior ISA is established;

**Registered contact** – the person taking out the Junior ISA for the child, normally the person with parental responsibility;

**Regulations** – the Individual Savings Account Regulations 1998, as from time to time amended and in force;

**Society** – Scottish Friendly Assurance Society Limited, the parent company of the Account Manager;

**Subscription** – a payment, in sterling, to be applied to the Account;

**Terms** – these Terms (as amended from time to time), together with the Application Form;

**Unit Linked Funds** - Your money will be invested in an investment policy within our ISA or Junior ISA. The policy then invests in a choice of fund(s) – with a range of varying risk and reward profiles;

**We, us and our** – the Account Manager, Scottish Friendly Asset Managers Limited;

**Year** – a tax year beginning on 6 April in any calendar year and ending on 5 April in the following year;

**You and your** – a registered contact who has opened an Account on behalf of a child under these Terms.

These Terms will be governed by and construed in accordance with Scottish law.

Reference to any statutory provision or regulation includes any modification or re-enactment.

Any headings and subheadings are not a legally binding part of these Terms.

Where appropriate, the words in the singular will include the plural, and the masculine will include the feminine.

#### 2. Account Manager

A. Scottish Friendly Asset Managers Limited agrees to act as Account Manager for the Account. We do not review the portfolio and we do not give advice about the Account. We are regulated by FCA in the conduct of our investment business.

B. Our address is Scottish Friendly Asset Managers Limited, Galbraith House, 16 Blythswood Square, Glasgow, G2 4HJ.

C. We may assign to any appropriate Associate all of its benefits and obligations under these Terms. You will be notified of any such assignment.

D. We may appoint any person (whether or not an Associate) to advise on or perform any of its functions or responsibilities under these Terms and may provide information about you and your Account to any such

person. We will satisfy ourselves that any person to whom we delegate any Terms is competent to carry out those functions or responsibilities of our functions or responsibilities under these.E. We may amend these Terms by writing to you. Any amendments will comply with the Regulations, principles and the rules of the FCA in particular the principles of Treating Customers Fairly. You will receive at least 3 months' notice of any change with an explanation of why the change is necessary and its potential impact on you. You will also be reminded of your right to transfer or end your policy before the change is implemented.

#### 3. Application to Open an Account

A. An application to open an Account must be made in writing or through our website on an Application Form. Subject to the Regulations, the Account will be managed in accordance with your directions set out in your Application Form and any subsequent instructions provided by you.

- B. These Terms will come into force when the policy document is issued and your first payment is successfully collected. On acceptance, each new Account will be designated by us as an Investment Junior ISA. You can only subscribe to one Investment Junior ISA each Year for each child for which you are the registered contact. We reserve the right to reject any application.
- C. Payments into the Account can be from any source of funds.
- D. You may invest one or more lump sums in the Account during the Year. In addition, or alternatively, when provided in the Application Form you may make regular contributions by Direct Debit under a monthly payment plan. You must submit with your Application Form a Direct Debit Instruction to a bank or building
- E. You will be sent an acknowledgement when you make a lump sum contribution or set up a monthly payment plan. This will be sent to you on the day following your application being accepted by us.

#### 4. Minimum Subscription

#### A. Lump sums

The minimum initial investment is as specified in the Application Form. Additional lump sum contributions are subject to the minimum specified in the Application Form. You may direct additional lump sums to be paid into a separate policy as part of your Account Investments at the point of payment along with your investment instructions.

#### B. Monthly payment plans

The minimum monthly contribution is as specified in the Application Form.

C. Monthly Direct Debits will normally be collected on the date you specify each month and invested by us on the next dealing day for contributions under investment plans. If your application and Direct Debit Instructions are received 10 working days before the payment

date you specified, your first monthly payment will be collected by Direct Debit on the date you specified, otherwise it will be collected on the date you specified of the following month.

- D. You may direct additional regular contributions to be paid into a separate policy as part of your Account Investments at the point of setting up a new additional regular contribution with your investment instructions.
- E. There is no limit to the number of policies that may be held within the Account provided the overall contributions remain within the child's Junior ISA allowance for the year in which they are paid and provided the contributions meet the minimum requirements of each individual policy.
- F. We reserve the right to reduce or waive the minimum subscription.

## Direct Debit Guarantee Direct Debit



This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits. If there are any changes to the amount, date or frequency of your Direct Debit Scottish Friendly will notify you 5 working days in advance of your account being debited or as otherwise agreed. If you request Scottish Friendly to collect a payment, confirmation of the amount and date will be given to you at the time of the request. If an error is made in the payment of your Direct Debit, by Scottish Friendly or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society. If you receive a refund you are not entitled to, you must pay it back when Scottish Friendly asks you to.

You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

#### 5. Maximum Subscription

The maximum you can subscribe in either a Cash or Stocks and Shares Junior ISA for the tax year 2024/2025 is £9,000.

#### 6. Cancellation

You will have 30 days from the set up of the Junior ISA to cancel the Account. You should note that should you cancel you will receive the market value of your investment which means that you might get back less than you have invested.

#### 7. Investment Objective

The investment objective of the Account will correspond to the qualifying investments specified in your Application Form (either online or on paper) or will match the Primary Policy held within the Junior ISA until such time as they are changed by the Registered Contact. These will be noted in a personalised illustration which is issued to the Registered Contact on completion of the application.

#### 8. Account Investments

A. Your Account includes your Account Investments and any cash balances, all income and other rights, and the benefit of any tax relief in respect of such investments.

B. Your cash contributions and any other cash held under the Account will be deposited, pending investment.

C. We will automatically reinvest all income in respect of Account Investments net of any tax liability.9. Title

A. The Account Investments will be beneficially owned by the child at all times, including any policies held within the Account. Note that the assets within any policies will be beneficially owned by the issuing life company.

B. We will not lend Account Investments or the title documents to a third party and will not borrow against the security of Account Investments or such documents.

#### 10. Taxation

We will make all necessary claims for tax relief relating to the Account. The fund(s) in which you invest will receive UK dividend income (if any) net of corporation tax.

#### 11. Statements

We will send the registered contact a statement twice a year, showing the value of the child's Junior ISA and details of all transactions in the Account since the previous statement. The statements will not include a measure of performance. We may produce a consolidated statement if you have more than one Account.

#### 12. Withdrawals

A. You cannot make any withdrawals from a Junior ISA. When the child turns 18 and the Junior ISA becomes an ISA then withdrawals can be made by the child. Before making any payments to the child, they have to verify their identity.

B. You can however transfer your Junior ISA to another Junior ISA provider (see section 16).

#### 13. Charges

A. Management fees and charges for the Scottish Friendly Junior ISA are deducted from your investments according

to the terms set out in the Product Guide.

B. We reserve the right to discount or waive any charges.

C. We may increase charges but only after giving you three months' written notice.

D. We shall be entitled to deduct and retain all charges payable under these Terms and may apply any cash or sell any Account Investments to pay such charges or to pay any tax liabilities under the Account.

#### 14. Death

A. The Account ceases to be exempt from tax on the death of the child and will terminate. When written notification of the death is received, we will sell the Account Investments and hold the proceeds on deposit

in Sterling (earning interest).

B. Upon receipt of the death certificate, the grant of probate or appropriate legal confirmation, we will transfer the cash balance of the Account to the child's personal representatives. These Terms are binding on the child's personal representatives. We may at our discretion accept or reject instructions received from the child's personal representatives.

#### 15. Void Accounts

The Account will be managed in accordance with the Regulations, which take precedence over these Terms. We will notify you if, as a result of any failure to comply with the Regulations, the Account is or becomes void. When an Account is voided, we will sell the Account Investments and pay you the proceeds together with any cash balance held in the Account. We may deduct any charges or other amounts due to us, any tax liabilities under the Account, and any additional expenses incurred in terminating the Account.

#### 16. Transfer to new Junior ISA Account Manager

A. The registered contact may instruct us to transfer the whole of the Account to another approved account manager, within such time as shall be agreed subject to and in accordance with the Regulations.

B. Only cash may be transferred, and we will convert Account

Investments into cash after receiving your instructions. We may deduct from the transfer any sums due to it.

#### 17. Information for the Account Manager

You must provide us with all information which we reasonably request for the purposes of the Account and, in particular, you must immediately inform us in writing of any change of tax status or other material change in circumstance.

#### 18. Notices and Instructions

A. Notices and instructions to us should be in writing and signed by you or presented to us through our secure website www.scottishfriendly.co.uk/my-plans. Notices and instructions sent by facsimile will be accepted.

B. Notices and other documents to be given to the registered contact will be posted to your last registered address for the Account and will be considered received by you two days after posting. Alternatively if you have registered for online access you will be emailed that your notice is available to view once you log in to our secure website www.scottishfriendly.co.uk/my-plans Such notices will be considered to have been received by you immediately after your email notification has been sent.

C. We are entitled to treat as valid instructions given by you or on your behalf even if that is not the case because of the wrongdoing of another person, unless that other person is an employee or agent of the Account Manager.

#### 19. Liability

A. You indemnify us against all liabilities incurred by us in connection with the Account, other than liabilities caused as a direct result of our negligence, knowing default, or breach of the rules of FCA or of these Terms.

B. We are liable for our negligence, knowing default, and for any breach of the rules of FCA or of these Terms. We are not liable for any loss caused through a fall in value of Account Investments.

C. We accept no responsibility for the Account until cleared funds are received, nor for any loss or delay caused in the payment of funds to us.

D. For the purposes of this paragraph 19, references to you include your (or the child's) personal representatives, and references to the Account Manager includes its nominees.

#### 20. Complaints

We have established procedures in accordance with FCA's requirements for the consideration of complaints. Details of those procedures and of your rights to compensation if we are unable to meet our liabilities to you are available from us on request. In addition, if your complaint is not dealt with to your satisfaction, you can write to the Financial Ombudsman Service; see page 26 for details. This will not affect your right to take legal action.

#### 21. Compensation Rights

If Scottish Friendly is unable to meet its liabilities, compensation may be payable by the Financial Services Compensation Scheme. The maximum level of compensation for claims against firms declared in default is 100% of the claim with no upper limit.

Further information on the Scheme can be obtained from the Financial Services Compensation Scheme. Tel: 0800 678 1100 www.fscs.org.uk

## Additional Terms and Conditions for the My Sma

The following additional policy conditions apply to any My Choice policy held within a Scottish Friendly Junior ISA.

#### **Additional Definitions**

The following words and expressions, when used in these additional Terms, have the meanings set out beside them:

**Policy Schedule** – Documentation issued by the Society detailing the individual characteristics of the Policy.

Rules - the rules of the Society

**Units** – the expression of value purchased and sold by Policyholders when they respectively invest premiums or redeem value from their Account.

**Unit Price** - the value

#### L.1 The Policy

A. The Policy is a recurrent single premium unitised whole of life assurance contract issued by Scottish Friendly Assurance Society Limited ('The Society') on the child's life alone and is subject to these Policy Conditions.

- B. Whilst the Policy remains in force and subject to such conditions as the Society may from time to time determine, additional premiums of not less than such minimum amount as the Society shall from time to time determine may be paid by the Policyholder.
- C. The investment content of each additional premium will be specified by the Society and units will be allocated as in Condition L.5.
- D. This Policy may only be held as part of a qualifying investment for a Junior ISA and the policy shall cease if it ceases to be held within a Junior ISA.
- E. The Policy, the rights conferred by the Policy or any share or interest in the Policy or rights respectively, other than the cash proceeds when the policy is cashed in or through a withdrawal cannot be transferred to you or the child.
- F. The Policy, the rights conferred by the Policy and any share or interest in the Policy or rights respectively, are not capable of assignment or assignation.
- G. The Policy may be cancelled by the Policyholder within 30 days of the issue of the Policy Schedule. The full value of any investment in that period shall be refunded to the Policyholder through a withdrawal from their Scottish Friendly Junior ISA.

#### L.2 Junior ISA funds

- A. The Society will maintain a range of funds for the purpose of determining the benefits payable under this and certain other policies.
- B. Each fund will be divided into Accumulation Units and such other units as the Society may from time to time determine. Within each individual fund, units of any

particular type will be of equal value, although the value of units of each fund may vary.

- C. The benefit under this policy will be specified in terms of Accumulation Units, which will be allocated to the Policy as described in the Policy Schedule. Such allocation will be made purely for the purposes of calculating the benefit and does not affect the ownership of the assets of the fund, which remain the absolute property of the Society.D. The investment of the funds will be at the discretion of the Society, which may reinsure the fund in whole or in part and may at its discretion introduce alternative funds from time to time to which benefits may be linked.
- E. No units will be created in the funds unless assets equivalent to such units are added at the same time to the fund. No assets will be withdrawn from the funds except for the purpose of meeting the charges described in Condition 13 or for the purpose of reinvestment, unless at the same time units equivalent to the assets withdrawn are cancelled.
- F. The income from the assets of each fund will be credited to that fund.
- G. For the purposes of the Policy, any investment within the Unitised With-Profits fund shall be eligible for regular and final bonus additions as declared by the Society for this particular fund.
- H. The policy is eligible only as regards units of the Unitised With-Profits fund allocated to it, to participate in the profits of the Ordinary Branch of the Society in accordance with the Rules from time to time of the Society.
- I. The assets of the Unitised With-Profits fund shall not be separately identifiable from the remainder of the assets of the long-term business of the Society.
- J. The assets of any other fund shall be separately identifiable from the remainder of the assets of the long-term business of the Society.

#### L.3 Charges against the funds

The Society will be entitled to deduct from the funds at each valuation such amounts as shall be determined by the Society in respect of:

A. expenses, taxes, duties and other charges incurred in acquiring, managing, valuing and disposing of assets;

- B. any tax due on the income from the assets of the fund and on capital gains in respect of the assets of the fund;
- C. interest on any money borrowed for the account of the fund;
- D. any expenses, taxes, duties and other charges incurred in connection with the fund and not previously taken into account;
- E. an appropriate part of any tax, levy or other charge on the Society.

#### L.4 Unit Prices of funds

A. The Unit Price of the Unitised With-Profits fund is increased by way of regular bonus addition at such daily rate of interest (if any) as the Society shall determine in its absolute discretion and then rounded by not more than one tenth of a penny.

B. The Unit Price of the Unitised With-Profits fund shall be the price at which the Society allocates units to the Junior ISA Life Insurance policy and at which units shall be cancelled by the Society.

C. All other assets within funds (other than the Unitised With-Profits fund) will be valued at least once in each calendar month. Scottish Friendly will derive the maximum and minimum value of each fund from the corresponding values of the assets backing each fund reduced by all loans charged against the fund and with appropriate allowances for uninvested cash, accrued income and accrued or prospective charges. The maximum value of an asset of a fund will not exceed the market price at which it might be purchased and the minimum value will not be less than the market price at which it might be sold. The values of Stock Exchange securities will be based on quoted prices. The values of real or heritable property will be based on valuations prepared and certified by an independent valuer appointed by Scottish Friendly and adjusted to allow for variations in property prices since the last such valuation. The values of all other assets will be determined by Scottish Friendly.

D. The Unit Price of a fund will be calculated by Scottish Friendly and will be no less than the minimum value, and no more than the maximum value, of the part of the fund attributable to that type of unit after deduction of management charges divided by the number of units of that type in the fund, the result being rounded down by not more than 0.1p. The actual price may vary above this level.

- E. All rounding reductions to unit prices and any other reductions will accrue to the Society.
- F. Units of the funds may be consolidated or subdivided at any time at the discretion of the Society.
- G. Where units of the funds are cancelled, the value of the units so cancelled may be subject to increase by way of further bonus additions (i.e. Final Bonus in the case of the Unitised With-Profits fund) at the discretion of the Society of such amount as the Society shall determine.

#### L.5 Allocation and cancellation of units

A. The number of units initially attributed to this Policy has been calculated by reference to the Unit Price calculated on the day the initial investment was deemed to have been received by the Society. The Units attributed to this Policy on payment of an additional premium shall be increased by the number of units calculated by dividing the percentage of the investment allocated to Units (as determined by the Society) by the Unit Price calculated on the day the additional premium is deemed to have been received by the Society.

B. In the event of the subdivision of all units in a fund, there shall be allocated to the Policy a number of units which shall represent as a proportion of the total units in the fund following such subdivision the number of units in the fund attributed to the policy prior to such subdivision.

C. Units shall be cancelled at the Unit Price calculated at the next valuation point following receipt of the appropriate form or verified electronic instruction at the Society's Head Office.L.6 Market Value Reduction (MVR) (Unitised With-Profits fund only)

A. If the Registered Contact instructs the Society to cancel some or all of the Units of the Unitised With-Profits fund allocated to the Policy, the Society may make a deduction, known as the Market Value Reduction (MVR), from the value of the Units cancelled. The amount of any deduction to be made shall be determined by the Society with reference to the Society's overall bonus philosophy and in particular, taking account of the reasonable expectations of all its Policyholders.

- B. No MVR will apply where units are cancelled in the following circumstances:
- 1) To meet a death claim under Policy Condition L.7;
- 2) On either the 10th or 15th anniversary from commencement of a continual investment in the Unitised With-Profits fund;
- 3) At maturity on the child's 18th birthday.

In each of these circumstances the Policyholder shall be entitled to a value which is at least equal to the unit value of the units cancelled.

#### L.6 Death benefit

The death benefit under the policy shall be 101% of the value of the Units attributed to the Policy at the date of written notification of the death subject to any special factor specified in the Policy Schedule or any authorised endorsement thereto. Units allocated to the Policy shall be cancelled at the next Unit Price calculated following receipt of written notification of death by the Society.

#### L.7 General

A. By payment of the first premium and issue of the Policy, the Policyholder, as detailed in the Policy Schedule, becomes a member of the Society under Rule 2 of the Society.

B. If at any time during the life of the Policy, as a result of legislation or otherwise, it becomes impracticable or impossible to give full effect to the Policy Conditions or if the basis of taxation applicable to the Society or the Policy is altered, the Society will make such alterations in the Policy Conditions as the Society deems appropriate in the circumstances.

C. If the Society is required by statute to pay any sum to any Government agency on behalf of the Policyholder, the Society will cancel Units equal in value to such amounts as may be required.

Scottish Friendly Asset Managers Limited, Galbraith House, 16 Blythswood Square, Glasgow G2 4HJ.

## www.scottishfriendly.co.uk

Authorised and regulated by the Financial Conduct Authority. Details can be found on the FS register - Registration No. 188832. Member of The Investment Association MYCHOJISAKFD1224

