

Product Guide and Terms & Conditions of the My Choice or My Select policy within your Scottish Friendly Junior ISA (JISA)

This Product Guide applies to customers investing in a My Choice (JISA) or My Select (JISA).

It also applies to customers choosing a:

- My Choice (JISA)
- My Select (JISA)
- My Climate Leaders Select (JISA)
- My Easy Select (JISA)

These options offer an initial choice of one or two funds to get started but where you have access to all the other funds available anytime thereafter, and which can be found in this guide.

This Product Guide applies to the tax year 2026/2027.

If the child already holds a Scottish Friendly Junior ISA, this Product Guide refers to the My Choice or My Select policy which will sit within their existing Scottish Friendly Junior ISA.

If the child does not already hold a Scottish Friendly Junior ISA, this Product Guide refers to the setting up of a Scottish Friendly Junior ISA by a person with parental responsibility for the child within which a My Choice or My Select policy will be held.

The Terms & Conditions in this document form the basis of the agreement with you upon which we intend to rely. If you have any questions about these, please contact us.

No advice has been given by Scottish Friendly in respect of this Junior ISA or policy. We have not assessed whether this Junior ISA or the savings and investment policy is suitable for your financial needs and therefore you will not benefit from the protection of the FCA rules on assessing suitability. If you are in any doubt about the suitability of this product for yourself, you should contact your financial adviser.

Helping you decide

What is the purpose of this document?

The Financial Conduct Authority is a financial services regulator. It requires us, Scottish Friendly, to give you this important information to help you decide whether the My Choice or My Select policy within your Scottish Friendly Junior ISA is right for you. You should read this document carefully so that you understand what you are buying and then keep it safe for future reference.

What questions should I ask before I invest?

In this document we have given you the answers to some important questions. You'll find these on page 3.

What should I do now?

Please read the:

- Product Guide of the My Choice or My Select policy within your Scottish Friendly Junior ISA
- Terms & Conditions

The Terms & Conditions in this document, together with the Application Form, form our standard client agreement upon which we intend to rely. For your own benefit and protection you should read these terms carefully before completing the Application Form. If you do not understand any point, please ask for further information.

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Product Guide of the My Choice or My Select policy within your Scottish Friendly Junior ISA

Its aims:

- To provide a child with a tax-free lump sum at the start of their adult life.
- To enable you to make use of your child's Junior ISA allowance of up to £9,000 in the current tax year.
- To provide potential growth on your investments for a child over the medium to long term (5 years or more) through an investment fund or a choice of investment funds.

Your investment:

- You can invest as much as you want provided your total investments in each tax year (with a Scottish Friendly Junior ISA or a Cash Junior ISA with another Junior ISA Manager) do not exceed £9,000.
- You can invest monthly by Direct Debit or you can also make a lump sum payment by single Direct Debit. The minimum monthly payment is £30 and the minimum lump sum is £50.
- You can stop, restart, increase or decrease contributions whenever you like.
- Your money will be invested in a My Choice or My Select policy, which will be held within your Scottish Friendly Junior ISA. Your money will be invested in the fund or funds specified in your policy schedule and may change at your discretion over time. Full details of the funds available to you are included in this document.
- If you wish, you can arrange for your payments to automatically increase by 2.5%, 5% or 10% each year. You can stop, increase or reduce the rate of increase at any time.
- Anyone, such as parents, grandparents, uncles, aunts or family friends, may also contribute, and they can each direct their contributions into a single policy within the child's Junior ISA, provided the maximum that is invested does not exceed £9,000 in total in each tax year.

Risks:

- The actual cash-in value of your My Choice or My Select policy within a Scottish Friendly Junior ISA will depend on the expenses and performance of the fund(s) selected.
- Once money has been paid into the Junior ISA, it is locked in. It can only be taken out by the child when he or she reaches the age of 18. Any payment made to the Junior ISA cannot be returned to the donor.
- As a policy within a Junior ISA, the value of your investment can go down as well as up and therefore the child could get back less than you have invested.
- There will be risks associated with your specific fund(s) and therefore you should carefully consider each of these. You can find out more about the specific risks of each fund in this document on page 5 under 'Risk Levels'.
- You can only cancel your Junior ISA, and any policies within it 30 days from the set up of your Junior ISA. If you decide to exercise your right to cancel within 30 days, then your money will be returned to you and not be treated as having been paid into a Junior ISA. After 30 days, there is no right to cancel.
- The tax treatment of your policy depends on your individual circumstances and the levels and basis of taxation may change in the future. This may reduce the amount the child gets back or increase the amount of tax they pay.
- **My Select/My Easy Select (JISA) only:** Where the policy has been set up 5 years ago or less, a £50 charge will be deducted from the child's plan if any of the following apply:
 - the policy is transferred by the registered contact to another Junior ISA Manager
 - the child turns 18 and requests a withdrawal which would leave a value of less than £50 in their policy,
 - the child turns 18 and requests a closure of the policy.

Questions & answers

Who can apply?

You are eligible to apply if your child is under 18, doesn't have a Child Trust Fund and is a UK resident.

Is this arrangement right for my child?

The My Select or My Choice policy within a Scottish Friendly Junior ISA is for investors wanting to invest monthly or in a lump sum for a child in an arrangement that offers a choice of investment options which are explained on page 5 of this document.

Whilst your investment may be locked away on your child's behalf for up to 18 years (depending on the age of your child when you set up your Scottish Friendly Junior ISA) you should be thinking of investing over at least five years.

If you are in any doubt as to the suitability of this plan for your child, you should contact a financial adviser.

What is a Junior ISA?

The Junior ISA is an Individual Savings Account for children. A Junior ISA allows any savings or investment to grow tax-efficiently. It can be taken out by anyone with parental responsibility for a child. When the child turns 18, the policy value can be accessed and becomes the legal property of the child.

Within the tax-free Junior ISA umbrella you can currently invest in one or both of the following two forms:

1. A Cash Deposit Account (not offered by Scottish Friendly)
2. Stocks and shares – either directly or via a collective investment scheme (such as an Open-Ended Investment Company (OEIC), a unit trust or an investment trust), or via a life insurance fund within a savings and investment policy.

Whilst this investment is legally known as a Stocks and Shares Junior ISA we refer to this as an Investment Junior ISA because you are entitled to invest in a range of assets including property and bonds as well as the stock market.

Your total investments within a Scottish Friendly Junior ISA (or a Cash Junior ISA with another Junior ISA Manager) must not exceed £9,000 each tax year. Scottish Friendly only offers investments into an Investment Junior ISA.

Can my child have more than one Junior ISA?

Children are entitled to have one Cash Junior ISA and one Investment Junior ISA.

They can have a Cash Junior ISA with one ISA Manager and an Investment Junior ISA with another.

Can my child have more than one Investment Junior ISA with Scottish Friendly?

No, however you are allowed to split the child's investment with Scottish Friendly into a number of different policies. This can become important when you wish to keep track of the payments from different family members and friends.

How can I have more than one policy within my Scottish Friendly Junior ISA?

Whilst your child can only have one Scottish Friendly Junior ISA there are no restrictions on the number of policies they can have within their Junior ISA. This means rather than putting all of their Junior ISA money into one pot you can split it into different

policies leaving the person with parental responsibility more in control of the investment as well as the ability to keep track of the value of each person's contributions.

By splitting the investment into different policies you can tag each one for different saving and investment objectives. For example, mum and dad may want their policy tagged for university fees whilst granny and granddad might want theirs tagged for a deposit on a flat.

Alternatively each policy can just be tagged with the payers name; mum and dad, another from granny and granddad and yet another from individual aunts, uncles and friends.

How do I set up a My Choice or My Select policy within my Scottish Friendly Junior ISA?

You select at outset how much you initially want to pay in each month. If you wish, you can also select to automatically increase your premiums by 2.5%, 5% or 10% after each 12-month investment period has passed. You can change the rate of annual increases on your premiums (subject to the maximum rate of 10%) whenever you like.

If the child does not already have a Scottish Friendly Junior ISA or a Stocks and Shares Junior ISA with another provider in the current tax year then the child's Junior ISA and policy come into force when the documentation is issued and your first premium is collected. The first policy that is issued is known as the 'primary policy'.

Alternatively, if the child already has a Scottish Friendly Junior ISA, the payer can decide to pay in and set up a new policy (and give it a suitable name, such as 'flat deposit' or 'Uncle Jamie') within the existing Scottish Friendly Junior ISA. This will come into force when the documentation is issued and the first premium is collected.

Once your premiums have been invested in the policy they will then buy units in the funds selected by the person with parental responsibility.

How much can I or anyone else pay in?

Anyone can make regular monthly payments from £30 or single lump sum payments from £50.

You can change your contributions online at www.scottishfriendly.co.uk/my-plans or you can write to us or call us to request a change to your payments.

Alternatively you can contact us on 0330 323 5433 (UK) or 3531 800 816 736 (Eire) or you can use our 'Contact Us' form which can be found at: www.scottishfriendly.co.uk/contact-us/contactus-form.

What happens if the child dies?

The death benefit under the child's Scottish Friendly Junior ISA will be paid to the child's estate. The amount payable on death is 101% of the value of units held within all the policies held within their Junior ISA (plus the value of any final bonus in the case of an investment in the With-Profits fund) at the date of death. The tax advantages end from the day the child dies.

Who looks after my money?

When you select to invest some or all of your investment in any of the unit linked funds, your money will be placed with an investment fund manager or range of managers selected by Scottish Friendly. In other words, your money will go into a fund that invests in another underlying fund or combination of funds.

The underlying fund(s) will be selected by Scottish Friendly with the intention of ensuring that the investment meets the performance objectives that we set out in the fund descriptions provided. In addition we will consider the performance of the fund manager(s), charges and the investment process employed by the fund manager(s).

We'll keep all aspects of the underlying fund(s) and the fund manager(s) under review so we may change them in the future.

You can view the current underlying fund(s) and find more information at: www.scottishfriendly.co.uk/isas/junior-isa/my-select-junior-isa

Can anyone make withdrawals from a My Choice or My Select policy held with a Scottish Friendly Junior ISA?

Before the child turns 18 there is no legal right of access to the assets within a policy held in a Junior ISA. Therefore, any value within the plan is locked in until the child turns 18.

You can however transfer the full value of their Junior ISA to another Junior ISA provider.

My Select/My Easy Select (JISA) only: If you transfer out within the first 5 years of setting it up, there will be a charge of £50 deducted from the child's plan. The value of your investments within your policies will be sold and we will transfer the cash value of the Junior ISA to the authorised provider requested by the person with parental responsibility's choice.

What happens when the child turns 18?

When the child turns 18 the Junior ISA will become an (adult) ISA. All policies held within the Junior ISA will now be held within the (adult) ISA. This means that the assets will become their legal property and the child (now 18) will have full control over the assets within the ISA and can make partial or full withdrawals.

You should note that before we can allow withdrawals or any other activity under the ISA the child will be required to sign our ISA and policy Terms and Conditions and their identity will be verified in accordance with the money laundering regulations that apply at that time.

You should note that any regular payments into any policy within the Junior ISA by Direct Debit will automatically cease when the child turns 18.

How does the investment work?

Your money will be invested in a My Select or My Choice policy which will be held within a Scottish Friendly Junior ISA. Your money will then be invested in one of any of the funds available within the My Select policy, full details of which follow.

You can find out more and up to date information about any of these funds at:

www.scottishfriendly.co.uk/isas/junior-isa/my-select-junior-isa

What are the tax advantages?

A Junior ISA is a savings or investment plan where the Junior ISA proceeds are free from UK income tax and capital gains tax. However, as with any tax-free investment such as a pension or ISA, any UK dividend income is received after the deduction of corporation tax. When the Junior ISA plan value is paid out to the child at the age of 18, the lump sum is free of any tax charge. Tax rules may change in the future.

Who will control the Junior ISA?

The person with parental responsibility will be able to view all of the policies held within the Junior ISA online and manage the allocation of funds for contributions within each policy. They will, of course, not be able to change the payments into each policy other than payments from their own bank account. Remember there is no limit on the number of policies the child can have within their Scottish Friendly Junior ISA provided the total investment does not exceed the child's annual Junior ISA investment limit less any amount you have subscribed to a Cash Junior ISA.

How will any premiums be invested?

Where premiums are being paid to a new policy, the fund selection will initially match the primary policy (the policy that was set up when the Junior ISA was established) but can be changed by the person with parental responsibility.

The person with parental responsibility will not be able to change payments into each policy other than payments from their own bank account. For premiums from those without parental responsibility, changes to payments can be instructed by contacting Scottish Friendly using the address at the back of this document. Alternatively, if the person making the payments holds a policy with Scottish Friendly, they will be able to make payment changes to the policy they are paying into through My Plans, Scottish Friendly's online policy management service.

You can read about how all the funds work in this document on page 5.

Scottish Friendly My Choice or My Select (JISA) Investment Options

Investment Options:

The My Choice or My Select (JISA) offers a range of funds with varying risk levels to suit different investment strategies. You can choose from the following types of funds:

Cautious Funds	Unit Linked Fund	UK Government Bond Fund: This fund aims to provide stable returns in excess of UK Government Bond market indices. The fund invests in bonds issued by the UK Government.
Moderate Funds	Unit Linked Fund	Mixed Asset: Defensive Fund: The fund aims to provide long-term growth from a mixed range of investments with a low level of risk. The fund invests across a diversified range of assets such as fixed interest, equities, alternatives and property, with a higher weighting towards fixed interest assets.
	Unit Linked Fund	UK Corporate Bond Fund: The fund aims to provide returns in excess of UK Corporate Bond market indices. The fund invests in bonds issued by UK companies, predominantly UK companies with a strong credit rating.
Balanced Funds	Unit Linked Fund	Mixed Asset: Balanced Fund: The fund aims to provide long-term growth from a mixed range of investments with a low to moderate level of risk. The fund invests across a diversified range of assets such as fixed interest, equities, alternatives and property, with a balanced weighting across all assets.
	Unitised With-Profits Fund	Unitised With-Profits Fund: A mixed managed fund where premiums are pooled with other clients that aims to provide long-term growth via smoothed returns that are linked to the performance of underlying assets. The fund invests across a diversified range of assets such as fixed interest, equities, alternatives and property, with a moderately higher weighting towards equities
Aspiring Funds	Unit Linked Fund	Global High Yield Fixed Interest Fund: The fund aims to provide returns in excess of Global High Yield Bond market indices. The fund invests in bonds issued by governments and companies worldwide that are rated below investment grade.
	Unit Linked Fund	Mixed Asset: Moderately Adventurous Fund: The fund aims to provide long-term growth from a mixed range of investments with a moderate level of risk. The fund invests across a diversified range of assets such as fixed interest, equities, alternatives and property, with a moderately higher weighting towards equities.
Adventurous Funds	Unit Linked Fund	Climate Leaders Fund: The fund aims to provide capital growth by investing in companies worldwide that benefit from efforts to limit global climate change.
	Unit Linked Fund	Global Equity Fund: The fund invests in shares of companies worldwide and is expected to deliver returns above major global market indices.
	Unit Linked Fund	UK Equity Fund: The fund invests in shares of UK companies and is expected to deliver returns above major UK market indices.
	Unit Linked Fund	UK Equity Tracker Fund: The fund invests in shares of UK companies and is designed to closely track the performance of the UK stock market.
	Unit Linked Fund	Mixed Asset: Flexible Fund: The fund aims to provide long-term growth from a mixed range of investments with a high level of risk. The fund invests across a diversified range of assets such as fixed interest, equities, alternatives and property, with a higher weighting towards equities.

Risk Levels:

Each fund has a different risk level, ranging from cautious to adventurous. It's important to choose funds that align with your child's investment goals and your own risk tolerance.

For more information please visit: www.scottishfriendly.co.uk/junior-isas/my-select-junior-isa/my-select-junior-isa-our-funds

Risk Graded Funds (Mixed Asset Fund Names only)

For more information on what these funds invest in, please visit: www.scottishfriendly.co.uk/help-and-support/investment-information/risk-graded-funds

Further Fund Information:

You can find clear, up-to-date information on each fund, including performance, charges, and risk level in our Key Information Documents available on our website: www.scottishfriendly.co.uk/isa-investments

What Might Your Child Get Back From Their Investment(s)?

To see how the money invested for your child could grow based on circumstances tailored to you, please visit: www.scottishfriendly.co.uk/junior-isas/my-select-junior-isa#discover-what-your-child-might-get-back and use our handy online tool to support your investment growth.

How To Choose Funds For Your Child?

1. Review Fund Options: Look at the range of funds available and their risk profiles.
2. Consider Your Goals: Think about your child's investment goals and how long you plan to invest.
3. Select Funds: Choose the funds that best match your child's investment goals and your risk tolerance.

What are Unit Linked Fund Investments?

A Unit Linked Fund is an investment where your money is used to buy units in a fund of your choice. The value of these units goes up or down depending on how well the fund's investments perform.

Your money will be invested in an investment policy within our Junior ISA. The policy then invests in a choice of fund(s) - with a range of varying risk and reward profiles.

What are Unitised With-Profits Fund Investments?

Our Unitised With-Profits fund is a mixed managed fund from Scottish Friendly where premiums are pooled with those of other clients and returns are linked to the performance of the underlying assets within the fund.

For more information on this fund, please visit our dedicated web page: www.scottishfriendly.co.uk/help-support/investment-information/asset-mix/your-friendly-guide-to-the-with-profits-fund

Scottish Friendly My Choice or My Select (JISA) Charges

Understanding your investment charges:

When investing for your child, it's important to know exactly what you're paying for. With the Scottish Friendly My Choice or My Select Junior ISA, we aim to keep charges transparent and fair, so you can feel confident about where your money is going. Whether you're just starting out or growing your child's investment over time, our tiered Annual Management Charge (AMC) for Unit Linked Funds means the more you invest the lower your percentage charge becomes. You can explore detailed fund-specific charges in our Key Information Documents.

What is an Annual Management Charge (AMC)?

- An annual fee for managing your investment, taken as a percentage of your fund value each month.
- Your Annual Management Charge (AMC) will vary depending on the fund(s) you choose, typically charges range from 0.5% to 1.5%.
- As your child's fund value grows, your overall percentage charge will decrease, giving you lower fees the more you invest.

How do we deduct charges for Unit Linked Fund Investments?

If your Junior ISA invests in one or more of our Unit Linked Funds, your charges will be based on the combined value of your investments in Unit Linked Funds in your Junior ISAs with us. If you have an ISA and are also the registered keeper of a Junior ISA, we do not combine the value of both to determine your charge. The charge for each product type will be based on the individual value of each.

Here's an example of what you can expect:

Tier	Total Unit Linked Funds Value	Annual Management Charge (AMC)	Example of how the tiered structure works for a customer with £40,000 invested in Unit Linked Funds in one of our Junior ISA products		
			Fund Value	AMC	Annual Charge Deducted
1	£0 - £5,000	1.5%	£5,000	1.5%	£75
2	£5,001 - £20,000	1.0%	£15,000	1.0%	£150
3	£20,001 and over	0.5%	£20,000	0.5%	£100

In this example the total Annual Management Charge (AMC) deducted is £325 based on a total fund value of £40,000. This charge is annual, however debited on a monthly basis. In this example the monthly charge would be £27.08, assuming a fund value of £40,000.

This tiered approach means you'll pay 1.5% on the first £5,000, 1% on amounts between £5,001 and £20,000, and 0.5% on any amount over £20,000. As your fund value grows, your overall percentage charge will decrease, giving you lower fees the more you invest.

How do we deduct charges for Unitised With-Profits Fund Investments?

Investments in the Unitised With-Profits Fund will be excluded when determining the total fund value that we use to calculate your charges for your Junior ISAs.

Over 2025 and 2026, we're reducing the annual charge on our Unitised With-Profits Fund in Junior ISAs by 0.25%. This means the overall charge will be 1.25% for the year, instead of the usual 1.50%. This reduction will be reflected in the bonus rates we declare and applies automatically from January 2025.

In addition to the 1.25% Annual Management Charge, there is a charge of 0.25% applied to the fund to cover the costs of providing the guarantees. Further details of these guarantees and charges can be found within the Principles and Practices of Financial Management for the fund via www.scottishfriendly.co.uk/help-support/investment-information

Fund-Specific Charges:

My Choice (JISA):

- **Switching Fee:** No charge for switching between funds. You can make up to 60 fund switches per calendar year free of charge. A fee of £25 will apply to each additional switch beyond this limit. Switch requests received before 12 noon will be processed at the next valuation point, which is normally the same day.
- **Transfer Out Fee:** No charge for transferring your Junior ISA to another provider.

My Select (JISA):

- **Switching Fee:** No charge for switching between funds. You can make up to 60 fund switches per calendar year free of charge. A fee of £25 will apply to each additional switch beyond this limit. Switch requests received before 12 noon will be processed at the next valuation point, which is normally the same day.
- **Transfer Out Fee:** You should note that if you transfer out within the first five years, there will be a £50 deduction from your child's policy value.

Each fund may have additional charges, such as transaction costs. Information on these charges is provided in the Key Information Documents (KIDs) which can be found at: www.scottishfriendly.co.uk/isa-investments

Charges Calculator:

For more information on what these charges may look like specific to your child's investment please visit www.scottishfriendly.co.uk/our-charges where you can find more information, including a dedicated Annual Management Charge calculator that you can tailor to your child's investment option(s).

Additional fund-specific charges may apply, as detailed in the Key Information Document for the fund. These can be found at: www.scottishfriendly.co.uk/isa-investments

Further information

Unit prices

The unit price of the funds available in a My Choice or My Select policy within a Scottish Friendly Junior ISA are published every day. If you have parental responsibility for the child, you can check the current cash-in value of your child's My Choice or My Select policy by logging on to our secure website www.scottishfriendly.co.uk/my-plans, via our app My Plans, or by telephoning our Customer Services Team on 0333 323 5433.

Cancellation rights

You can only cancel your Junior ISA, and any policies within it 30 days from the set up of your Junior ISA. If you decide to exercise your right to cancel within 30 days, then your money will be returned to you and not be treated as having been paid into a Junior ISA. After 30 days, there is no right to cancel.

Withdrawals

You cannot make withdrawals from this investment within the Junior ISA, although you may transfer to another authorised provider.

My Select/My Easy Select (JISA) only: If you transfer to another authorised provider within the first 5 years of setting it up, there will be a charge of £50 deducted from the child's plan.

Fund switching

If you are the person with parental responsibility for the child, you can make changes to the investments held in a My Choice or My Select policy by registering for our online service at www.scottishfriendly.co.uk/my-plans, via our app My Plans or in writing to Scottish Friendly

You can make up to 60 fund switches per calendar year free of charge. If you make more than 60 switches, a fee of £25 will apply to each additional switch. All switch instructions received by 12 noon each day will be processed at the next valuation point, which is normally the same day.

Transfer in

If you hold one or more Junior ISAs with other Junior ISA Manager(s), you can transfer them to Scottish Friendly either online via www.scottishfriendly.co.uk/my-plans or via our app My Plans, or by requesting a Junior ISA Transfer Application Form.

Transfers are made in cash only and will be invested into a new policy within your Scottish Friendly Junior ISA.

If you're transferring a Child Trust Fund, it will be invested in a My Choice policy within your Scottish Friendly Junior ISA.

Once you've completed the transfer, whether online or by returning the form, we'll send you the details of your new policy.

For more information, please see our Transfer Terms and Conditions at:

www.scottishfriendly.co.uk/transfer-terms-and-conditions

Transfer out

At your request, we will transfer your investment to another Junior ISA Manager without the loss of tax relief in line with current Junior ISA rules. Transfer payments will be met by selling units in the fund at the next valuation point following receipt of completed written instructions from your new Junior ISA Manager.

We will pay the proceeds to the new Junior ISA Manager within four working days.

My Select/My Easy Select (JISA) only: You should note that if you transfer out within the first five years, there will be a £50 deduction from your child's policy value.

Taxation

All income and capital gains generated by the funds within your Scottish Friendly Junior ISA are free of UK income tax and capital gains tax. Income allocations will be in the form of interest or dividend distributions. Interest distributions are received net of a 10% Income Tax credit.

The funds in which you invest will receive UK dividend income after the deduction of UK corporation tax.

All references to taxation are to UK taxation and are issued on the basis of Scottish Friendly Asset Managers' understanding of current tax law and practice. The tax treatment of your investment depends on your individual circumstances and the levels and basis of taxation may change in the future.

Money laundering regulations 2019

Under these regulations, there is a requirement to prove the identity of people who wish to take out a life, pension or investment contract. You may therefore be asked to supply documents as evidence of your identity and/or your address and we may check your identity with a credit checking agency.

Solvency II Directive information

Under this directive, we are required to provide you with a Solvency and Financial Condition Report which you can access via our website at

www.scottishfriendly.co.uk/about-us/solvency-two

What happens if Scottish Friendly becomes insolvent?

If you buy a policy within a Scottish Friendly Junior ISA and we cannot pay the full amount due, you may be entitled to compensation under the Financial Services Compensation Scheme.

The maximum level of compensation for claims against firms declared in default is 100% of the claim with no upper limit.

You can get further information from the Financial Services Compensation Scheme at: Financial Services Compensation Scheme, 10th Floor, Beaufort House, 15 St Botolph Street, London EC3A 7QU. Tel 0800 678 1100** Website: www.fscs.org.uk

How to contact us

Here are our contact details if you have any queries or require any further information: Scottish Friendly Asset Managers Limited, Galbraith House, 16 Blythswood Square, Glasgow G2 4HJ. Tel: 0333 323 5433*.

Alternatively you can use our 'Contact Us' form which can be found at:

www.scottishfriendly.co.uk/contact-us/contact-us-form.

If you would like to receive this Product Guide in large print or braille please contact us on the details shown above.

*Calls cost no more than calls to numbers starting with 01 or 02 and if you are calling from a mobile phone, calls will count towards any inclusive minutes you have rather than being charged separately.

**Free from a UK landline.

Your client category

We are required to categorise our clients to determine the level of detail and information that you will receive. We will treat you as a 'Retail Client' in respect of the services we will provide you, which means that you will benefit from the highest level of consumer protection.

How to complain

If you wish to complain about any aspect of the service you have received, please contact us. Details can be found in the 'How to contact us' section.

If you are not satisfied with our response to your complaint, you can contact the Financial Ombudsman Service at: Financial Ombudsman Service, Exchange Tower, Harbour Exchange Square, London, E14 9SR. Tel: 0800 023 4567** or 0300 123 9123*. Website: www.financial-ombudsman.org.uk

Making a complaint won't affect your legal rights.

Language and law

The contractual Terms and Conditions and all communications in relation to this plan will be supplied in English.

In legal disputes, the law of Scotland will apply.

This booklet is a guide to the key features of the product. Full details are contained in the policy document, sent to you as a link when you set up a Junior ISA, or new policy within an existing Junior ISA, which is evidence of the legally binding contract between you and Scottish Friendly Assurance Society Limited.

Scottish Friendly Junior ISA Terms & Conditions

These Terms, together with the Application Form, form a legal agreement between you and Scottish Friendly Asset Managers Limited (the Account Manager) which sets out how your Junior ISA will be operated.

These Terms form the basis of the agreement with you upon which we intend to rely. If you have any questions about these, please contact us.

1. Definitions

The following words and expressions, when used in these Terms, have the meanings set out beside them:

Accounts or Junior ISA – a Scottish Friendly Junior Individual Savings Account governed by these Terms and which is a Stocks and Shares Junior ISA;

Account Investments – shares, units and any other investments held in an Account;

Account Manager or Scottish Friendly – Scottish Friendly Asset Managers Limited;

AMC: Annual Management Charge;

Application Form – a Scottish Friendly Junior ISA application form or transfer application form, in paper or electronic form.

Assets – investments, income, interest, policies, cash deposits and any other rights and entitlement from time to time held within the Account;

Associate – any holding company of the Account Manager or a subsidiary of any such holding company (as defined in the Companies Act 2006);

Bank – Lloyds Banking Group plc, having its Head Office at the Mound, Edinburgh, EH1 1YZ, incorporated in Scotland with registered number 95000;

Business Day – any day except a Saturday, Sunday, a Bank Holiday in England and other days that the Account Manager is not open for business;

Cash Junior ISA – a Cash Junior Individual Savings Account managed under the Regulations;

Child – the child under whose name the Junior ISA will be set up and who does not have a Child Trust Fund opened in their name. **Civil Partner** – an individual's partner in a civil partnership;

FCA – the Financial Conduct Authority;

Junior ISA – a Junior Individual Savings Account managed under the Regulations;

Investment Junior ISA – a Stocks and Shares Individual Savings Account managed under the Regulations;

Policyholder – the Child who owns each policy as part of an Investment Junior ISA;

Policy – a savings and investment policy issued by Scottish Friendly Assurance Society Limited;

Primary Policy – the first Policy set up when the Investment Junior ISA is established;

Retail Client – a client who is not a professional client or an eligible counterparty;

Registered contact – the person taking out the Junior ISA for the child, normally the person with parental responsibility;

Regulations – the Individual Savings Account Regulations 1998, as from time to time amended and in force;

Society – Scottish Friendly Assurance Society Limited, the parent company of the Account Manager;

Subscription – a payment, in sterling, to be applied to your Account from your own resources;

Terms – these Terms (as amended from time to time), together with the Application Form;

Unit Linked Funds: Your money will be invested in an investment policy within our ISA or Junior ISA. The policy then invests in a choice of fund(s) – with a range of varying risk and reward profiles;

We, us and our – the Account Manager, Scottish Friendly Asset Managers Limited;

Year – a tax year beginning on 6 April in any calendar year and ending on 5 April in the following year;

You and your – a registered contact who has opened an Account on behalf of a child under these Terms.

These Terms will be governed by and construed in accordance with Scottish law.

Reference to any statutory provision or regulation includes any modification or re-enactment. Any headings and subheadings are not a legally binding part of these Terms.

Where appropriate, the words in the singular will include the plural, and the masculine will include the feminine.

2. Account Manager

- A. Scottish Friendly Asset Managers Limited agrees to act as Account Manager for your Account. We do not review your portfolio and we do not give advice about your Account. We are regulated by FCA in the conduct of our investment business.
- B. Our address is Scottish Friendly Asset Managers Limited, Galbraith House, 16 Blythswood Square, Glasgow, G2 4HJ.
- C. We may assign to any appropriate Associate all of its benefits and

obligations under these Terms. You will be notified of any such assignment.

- D. We may appoint any person (whether or not an Associate) to advise on or perform any of its functions or responsibilities under these Terms and may provide information about you and your Account to any such person. We will satisfy ourselves that any person to whom we delegate any of our functions or responsibilities under these Terms is competent to carry out those functions or responsibilities.
- E. We may amend these Terms by writing to you. Any amendments will comply with the Regulations, principles and the rules of the FCA in particular the principles of the Consumer Duty. You will receive at least 3 months' notice of any change with an explanation of why the change is necessary and its potential impact on you. You will also be reminded of your right to transfer your policy before the change is implemented.

3. Application to open an Account

- A. An application to open an Account must be made in writing or through our website or app on an Application Form. Subject to the Regulations, your Account will be managed in accordance with your directions set out in your Application Form and any subsequent instructions provided by you.
- B. These Terms will come into force when the policy document is issued and your first payment is successfully collected. On acceptance, each new Account will be designated by us as an Investment Junior ISA. You can only subscribe to one Investment Junior ISA each Year for each child for which you are the registered contact. We reserve the right to reject any application.
- C. Payments into the Account can be from any source of funds.
- D. You may invest one or more lump sums in your Account during the Year. In addition, or alternatively, when provided in the Application Form you may make regular contributions by Direct Debit. You must submit with your Application Form a Direct Debit Instruction to a bank or building society in your own name.
- E. You will be sent an acknowledgement when you make a lump sum contribution or set up a monthly payment plan. This will be sent to you on the day following your application being accepted by us.

4. Minimum Subscription

- A. Lump sums
The minimum initial investment is as specified in the Application Form. Additional lump sum contributions are subject to the minimum specified in the Application Form. You may direct additional lump sums to be paid into a separate Policy as part of your Account Investments at the point of payment along with your investment instructions.
- B. Monthly payment plans
The minimum monthly contribution is as specified in the Application Form.
- C. Monthly Direct Debits will normally be collected on the date you specify each month and invested by us on the next dealing day for contributions under investment plans. If your application and Direct Debit Instructions are received 10 working days before the payment date you specified, your first monthly payment will be collected by Direct Debit on the date you specified, otherwise it will be collected on the date you specified of the following month.
- D. You may direct additional regular contributions to be paid into a separate Policy as part of your Account Investments at the point of setting up an additional regular contribution with your investment instructions.
- E. There is no limit to the number of policies that may be held within the Account provided the overall contributions remain within the child's Junior ISA allowance for the year in which they are paid and provided the contributions meet the minimum requirements of each individual policy.
- F. We reserve the right to reduce or waive the minimum subscription.

Direct Debit Guarantee

This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits. If there are any changes to the amount, date or frequency of your Direct Debit Scottish Friendly will notify you five working days in advance of your account being debited or as otherwise agreed. If you request Scottish Friendly to collect a payment, confirmation of the amount and date will be given to you at the time of the request. If an error is made in the payment of your Direct Debit by Scottish Friendly or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society. If you receive a refund you are not entitled to, you must pay it back when Scottish Friendly asks you to.

You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

5. Maximum Subscription

The maximum you can subscribe in either a Cash or Stocks and Shares Junior ISA for the tax year 2026/2027 is £9,000.

6. Cancellation

You can only cancel your Junior ISA, and any policies within it 30 days from the set up of your Junior ISA. If you decide to exercise your right to cancel within 30 days, then your money will be returned to you and not be treated as having been paid into a Junior ISA. After 30 days, there is no right to cancel.

7. Investment Objective

The investment objective of the Account will correspond to the qualifying investments specified in your Application Form (either online or on paper) or will match the Primary Policy held within the Junior ISA until such time as they are changed by the Registered Contact. These will be noted in a personalised illustration which is issued to the Registered Contact on completion of the application.

8. Account Investments

- A. Your Account includes your Account Investments and any cash balances, all income and other rights, and the benefit of any tax relief in respect of such investments.
- B. Your cash contributions and any other cash held under your Account will be deposited, pending investment.
- C. We will automatically reinvest all income in respect of Account Investments net of any tax liability.

9. Title

- A. The Account Investments will be beneficially owned by the child at all times, including any policies held within the Account. Note that the assets within any policies will be beneficially owned by the issuing life company.
- B. We will not lend Account Investments or the title documents to a third party and will not borrow against the security of Account Investments or such documents.

10. Taxation

We will make all necessary claims for tax relief relating to your Account. The fund in which you invest will receive UK dividend income (if any) net of corporation tax.

11. Statements

We will send the registered contact a statement twice a year, showing the value of the child's Junior ISA and details of all transactions in the Account since the previous statement. The statements will not include a measure of performance. We may produce a consolidated statement if you have more than one Account.

12. Withdrawals

- A. You cannot make any withdrawals from a Junior ISA. When the child turns 18 and the Junior ISA becomes an ISA then withdrawals can be made by the child. Before making any payments to the child, they have to verify their identity.
- B. You can however transfer your Junior ISA to another Junior ISA provider (see section 16).

13. Charges

- A. Management fees and charges for the Scottish Friendly Junior ISA are deducted from your investments according to the terms set out in the Product Guide.
- B. **My Select/My Easy Select (JISA) only:** If you make a transfer to another Junior ISA Manager and close the Account within 5 years of setting up the Policy, we will deduct £50 from the cash-in value.
- C. We reserve the right to discount or waive any charges.
- D. We may increase charges but only after giving you three months' written notice.
- E. We shall be entitled to deduct and retain all charges payable under these Terms and may apply any cash or sell any Account Investments to pay such charges or to pay any tax liabilities under the Account.

14. Death

- A. The Account ceases to be exempt from tax on the death of the child and will terminate. When written notification of the death is received, we will sell the Account Investments and hold the proceeds on deposit in Sterling (earning interest).
- B. Upon receipt of the death certificate, the grant of probate or appropriate legal confirmation, we will transfer the cash balance of the Account to the child's personal representatives. These Terms are binding on the child's personal representatives. We may at our discretion accept or reject instructions received from the child's personal representatives.

15. Void Accounts

Your Account will be managed in accordance with the Regulations, which take precedence over these Terms. We will notify you if, as a result of any failure to comply with the Regulations, your Account is or becomes void. When an Account is void, we will sell the Account Investments and pay you the proceeds together with any cash balance held in the Account. We may deduct any charges or other amounts due to us, any tax liabilities under the Account, and any additional expenses incurred in terminating the Account.

16. Transfer to a new Junior ISA Account Manager

- A. The registered contact may instruct us to transfer the whole of the Account to another approved account manager, within such time as shall be agreed subject to and in accordance with the Regulations.
- B. Only cash may be transferred, and we will convert Account Investments into cash after receiving your instructions. We may deduct from the transfer any sums due to it.
- C. **My Select/My Easy Select (JISA) only:** If you make a transfer within the first 5 years of setting up the Account, there will be a charge of £50 deducted from the child's plan.

17. Information for the Account Manager

You must provide us with all information which we reasonably request for the purposes of the Account and, in particular, you must immediately inform us in writing of any change of tax status or other material change in circumstance.

18. Notices and Instructions

- A. Notices and instructions to us should be in writing and signed by you or presented to us through our secure website www.scottishfriendly.co.uk/my-plans. Notices and instructions sent by facsimile will be accepted.
- B. Notices and other documents to be given to you will be posted to your last registered address for your Account and will be considered received by you two days after posting. Alternatively if you have registered for online access you will be emailed that your notice is available to view once you log in to our secure website www.scottishfriendly.co.uk/my-plans, or via our app My Plans. Such notices will be considered to have been received by you immediately after your email notification has been sent.
- C. We are entitled to treat as valid instructions given by you or on your behalf even if that is not the case because of the wrongdoing of another person, unless that other person is an employee or agent of the Account Manager.

19. Liability

- A. You reimburse us against all liabilities incurred by us in connection with your Account, other than liabilities caused as a direct result of our negligence, knowing default, or breach of the rules of the FCA or of these Terms.
- B. We are liable for our negligence, knowing default, and for any breach of the rules of the FCA or of these Terms. We are not liable for any loss caused through a fall in value of Account Investments.
- C. We accept no responsibility for your Account until cleared funds are received, nor for any loss or delay caused in the payment of funds to us.
- D. For the purposes of this paragraph 19, references to you include your (or the child's) personal representatives, and references to the Account Manager includes its nominees.

20. Complaints

We have established procedures in accordance with the FCA's requirements for the consideration of complaints. Details of those procedures and of your rights to compensation if we are unable to meet our liabilities to you are available from us on request. In addition, if your complaint is not dealt with to your satisfaction, you can write to the Financial Ombudsman Service; see page 8 for details. This will not affect your right to take legal action.

21. Compensation Rights

If Scottish Friendly is unable to meet its liabilities, compensation may be payable by the Financial Services Compensation Scheme. The maximum level of compensation for claims against firms declared in default is 100% of the claim with no upper limit. Further information on the Scheme can be obtained from the Financial Services Compensation Scheme. Tel: 0800 678 1100 www.fscs.org.uk

Additional Terms & Conditions for the My Choice or My Select Policy held within the Scottish Friendly Junior ISA

The following additional policy conditions apply to any My Select or My Choice policy held within a Scottish Friendly Junior ISA.

Additional Definitions

The following words and expressions, when used in these additional Terms, have the meanings set out beside them:

Final Bonus – an additional value which may be paid into the value of a Policy at the discretion of Scottish Friendly Assurance Society Limited.

Policy Schedule – Documentation issued by the Society detailing the individual characteristics of the Policy.

Regular Bonus – an additional value which may be paid by increasing the Unit Price of Units held in the Policy at the discretion of Scottish Friendly Assurance Society Limited.

Rules – the rules of the Society.

Units – the expression of value purchased and sold by Policyholders when they respectively invest premiums or redeem value from their Account.

Unit Price – the value given to an individual Unit and the price at which it may be bought or sold.

L.1 The Policy

- A. The Policy is a recurrent single premium unitised whole of life assurance contract issued by Scottish Friendly Assurance Society Limited ('The Society') on the child's life alone and is subject to these Policy Conditions.
- B. Whilst the Policy remains in force and subject to such conditions as the Society may from time to time determine, additional premiums of not less than such minimum amount as the Society shall from time to time determine may be paid by the Policyholder.
- C. The investment content of each additional premium will be specified by the Society and units will be allocated as in Condition L.5.
- D. This Policy may only be held as part of a qualifying investment for a Junior ISA and the policy shall cease if it ceases to be held within a Junior ISA.
- E. The Policy, the rights conferred by the Policy or any share or interest in the Policy or rights respectively, other than the cash proceeds when the policy is cashed in or through a withdrawal cannot be transferred to you or the child.
- F. The Policy, the rights conferred by the Policy and any share or interest in the Policy or rights respectively, are not capable of assignment or assignation.
- G. The Policy may be cancelled by the Policyholder within 30 days of the issue of the Policy Schedule. The full value of any investment in that period shall be refunded to the Policyholder through a withdrawal from their Scottish Friendly Junior ISA.

L.2 Junior ISA funds

- A. The Society will maintain a range of funds for the purpose of determining the benefits payable under this and certain other policies.
- B. Each fund will be divided into Accumulation Units and such other units as the Society may from time to time determine. Within each individual fund, units of any particular type will be of equal value, although the value of units of each fund may vary.
- C. The benefit under this policy will be specified in terms of Accumulation Units, which will be allocated to the Policy as described in the Policy Schedule. Such allocation will be made purely for the purposes of calculating the benefit and does not affect the ownership of the assets of the fund, which remain the absolute property of the Society.
- D. The investment of the funds will be at the discretion of the Society, which may reinsure the fund in whole or in part and may at its discretion introduce alternative funds from time to time to which benefits may be linked.
- E. No units will be created in the funds unless assets equivalent to such units are added at the same time to the fund. No assets will be withdrawn from the funds except for the purpose of meeting the charges described in Condition 13 or for the purpose of reinvestment, unless at the same time units equivalent to the assets withdrawn are cancelled.
- F. The income from the assets of each fund will be credited to that fund.
- G. For the purposes of the Policy, any investment within the Unitised With-Profits fund shall be eligible for regular and final bonus additions as declared by the Society for this particular fund.
- H. The policy is eligible only as regards units of the Unitised With-Profits fund allocated to it, to participate in the profits of the Ordinary Branch of the Society in accordance with the Rules from time to time of the Society.
- I. The assets of the Unitised With-Profits fund shall not be separately

identifiable from the remainder of the assets of the long-term business of the Society.

- J. The assets of any other fund shall be separately identifiable from the remainder of the assets of the long-term business of the Society.

L.3 Charges against the funds

The Society will be entitled to deduct from the funds at each valuation such amounts as shall be determined by the Society in respect of:

- A. expenses, taxes, duties and other charges incurred in acquiring, managing, valuing and disposing of assets;
- B. any tax due on the income from the assets of the fund and on capital gains in respect of the assets of the fund;
- C. interest on any money borrowed for the account of the fund;
- D. any expenses, taxes, duties and other charges incurred in connection with the fund and not previously taken into account;
- E. an appropriate part of any tax, levy or other charge on the Society.

L.4 Unit Prices of funds

- A. The Unit Price of the Unitised With-Profits fund is increased by way of regular bonus addition at such daily rate of interest (if any) as the Society shall determine in its absolute discretion and then rounded by not more than one tenth of a penny.
- B. The Unit Price of the Unitised With-Profits fund shall be the price at which the Society allocates units to the Junior ISA Life Insurance policy and at which units shall be cancelled by the Society.
- C. All other assets within funds (other than the Unitised With-Profits fund) will be valued at least once in each calendar month. Scottish Friendly will derive the maximum and minimum value of each fund from the corresponding values of the assets backing each fund reduced by all loans charged against the fund and with appropriate allowances for uninvested cash, accrued income and accrued or prospective charges. The maximum value of an asset of a fund will not exceed the market price at which it might be purchased and the minimum value will not be less than the market price at which it might be sold. The values of Stock Exchange securities will be based on quoted prices. The values of real or heritable property will be based on valuations prepared and certified by an independent valuer appointed by Scottish Friendly and adjusted to allow for variations in property prices since the last such valuation. The values of all other assets will be determined by Scottish Friendly.
- D. The Unit Price of a fund will be calculated by Scottish Friendly and will be no less than the minimum value, and no more than the maximum value, of the part of the fund attributable to that type of unit after deduction of management charges divided by the number of units of that type in the fund, the result being rounded down by not more than 0.1p. The actual price may vary above this level.
- E. All rounding reductions to unit prices and any other reductions will accrue to the Society.
- F. Units of the funds may be consolidated or subdivided at any time at the discretion of the Society.
- G. Where units of the funds are cancelled, the value of the units so cancelled may be subject to increase by way of further bonus additions (i.e. Final Bonus in the case of the Unitised With-Profits fund) at the discretion of the Society of such amount as the Society shall determine.

L.5 Allocation and cancellation of units

- A. The number of units initially attributed to this Policy has been calculated by reference to the Unit Price calculated on the day the initial investment was deemed to have been received by the Society. The Units attributed to this Policy on payment of an additional premium shall be increased by the number of units calculated by dividing the percentage of the investment allocated to Units (as determined by the Society) by the Unit Price calculated on the day the additional premium is deemed to have been received by the Society.
- B. In the event of the subdivision of all units in a fund, there shall be allocated to the Policy a number of units which shall represent as a proportion of the total units in the fund following such subdivision the number of units in the fund attributed to the policy prior to such subdivision.
- C. Units shall be cancelled at the Unit Price calculated at the next valuation point following receipt of the appropriate form or verified electronic instruction at the Society's Head Office.

L.6 Market Value Reduction (MVR) (Unitised With-Profits fund only)

- A. If the Registered Contact instructs the Society to cancel some or all of the Units of the Unitised With-Profits fund allocated to the Policy, the Society may make a deduction, known as the Market Value Reduction (MVR), from the value of the Units cancelled. The amount of any deduction to be made shall be determined by the Society with reference to the Society's overall bonus philosophy and in particular, taking account of the reasonable expectations of all its Policyholders.
- B. No MVR will apply where units are cancelled in the following circumstances:
 - 1) To meet a death claim under Policy Condition L.7;
 - 2) On either the 10th or 15th anniversary from commencement of a continual investment in the Unitised With-Profits fund;
 - 3) At maturity on the child's 18th birthday.
- C. In each of these circumstances the Policyholder shall be entitled to a value which is at least equal to the unit value of the units cancelled.

L.7 Death benefit

The death benefit under the policy shall be 101% of the value of the Units attributed to the Policy at the date of written notification of the death subject to any special factor specified in the Policy Schedule or any authorised endorsement thereto. Units allocated to the Policy shall be cancelled at the next Unit Price calculated following receipt of written notification of death by the Society.

L.8 General

- A. By payment of the first premium and issue of the Policy, the Policyholder, as detailed in the Policy Schedule, becomes a member of the Society under Rule 2 of the Society.
- B. If at any time during the life of the Policy, as a result of legislation or otherwise, it becomes impracticable or impossible to give full effect to the Policy Conditions or if the basis of taxation applicable to the Society or the Policy is altered, the Society will make such alterations in the Policy Conditions as the Society deems appropriate in the circumstances.
- C. If the Society is required by statute to pay any sum to any Government agency on behalf of the Policyholder, the Society will cancel Units equal in value to such amounts as may be required.

My Choice or My Select (Junior ISA)

Scottish Friendly Asset Managers Limited,
Galbraith House, 16 Blythswood Square,
Glasgow G2 4HJ.

www.scottishfriendly.co.uk

Authorised and regulated by the
Financial Conduct Authority.

Details can be found on the FS register -
Registration No. 188832. Member of The
Investment Association.

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