

## Terms and Conditions

### Trade Promotions - Games of Chance - 2026 Majura Park Annual Customer Survey draw

These Terms and Conditions include terms that limit the Promoter's liability to you, entitle the Promoter to use your name, likeness and voice in connection with this Promotion and permit the Promoter to disclose your personal information to third parties (in accordance with the Promoter's Privacy Policy <https://www.canberraairport.com.au/privacy-policy>)

Information on how to enter and prizes form part of these conditions. By participating, entrants agree to be bound by these conditions. Entries must comply with these conditions to be valid. As a condition of accepting a prize, the winner must comply with all terms and conditions of use of a prize and with the directions of the Promoter's and any prize supplier's representatives.

The following terms and conditions apply to the **2026 Majura Park Annual Customer Survey** promotion (**Promotion**) being conducted by Capital Airport Group Pty Limited ACN 080 711 191 of 21 Terminal Avenue, Plaza Offices - West, Canberra Airport ACT 2609 (**Promoter**).

**Duration:** The Promotion commences at 10.00 AEST 27/06/2026 and closes at 23.59 AEST on 26/07/2026 (**Promotional Period**).

**Prize:** Prize consists of:

Prize 1	1 x \$500 voucher for Harris Farm Markets
Prize 2	1 x \$500 Voucher Woolworths
Prize 3	1 x \$500 voucher for Costco

RRP of each prize = \$500. There are 3 prizes to be won. Total RRP value of all prizes = \$1,500. All prize values are correct as at 17/06/26 and are in Australian dollars. Use of a vouchers is subject to the Voucher Conditions described in clause 8.

### Terms and Conditions

1. Entry is open to residents of ACT and NSW aged 18 years of age and over.
2. Employees and their immediate families of the Promoter, any prize drawers and any agencies, firms or companies associated with this Promotion are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether biological or by adoption), parent, step-parent, grandparent, step- grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.
3. To enter, each entrant must, during the Promotional Period:
  - a. visit <https://www.majuraparkshopping.com.au/events/the-annual-customer-survey>
  - b. fully complete the online entry form, including full name, address, email address, telephone number; and
  - c. fully complete and submit the Majura Park Customer Survey 2026
4. Limit applies of one entry per person.
5. Entries must be received by the Promoter during the Promotional Period. Entries received after 26/07/26 - 23.59 AEST will not be accepted.

6. The draw will take place at 10.00 AEST on 27/07/2026 at Level 4, 21 Terminal Avenue, Plaza Offices - West, Canberra Airport ACT 2609. The first 3 valid entries randomly drawn will receive the following prizes:
- a. First valid entry: Harris Farm Voucher
  - b. Second valid entry: Woolworths Voucher
  - c. Third valid entry: Costco Voucher
7. It is a condition of accepting the Prize that the winner must comply with all the terms and conditions of use of the Prize, and the directions of the Promoter's and Supplier's representatives.
8. Voucher Conditions:

Harris Farm	The Harris Farm Voucher must be used in accordance with the terms and conditions imposed by Harris Farm including: <a href="https://harrisfarm.com.au">Terms &amp; Conditions - https://harrisfarm.com.au</a> - <a href="#">Harris Farm Markets</a> . Harris Farm Vouchers have a 3 year expiry date.
Woolworths	<p>The Woolworths Voucher must be used in accordance with the terms and conditions imposed by Woolworths including: <a href="#">Woolworths and Partner Gift Cards terms - Everyday Gifting</a>.</p> <ol style="list-style-type: none"> <li>a. Voucher may be Redeemed at Participating Stores in Australia up to the value loaded onto the Card. Value Redeemed is deducted from the Card Balance.</li> <li>b. Where the price of the goods or services being purchased exceeds the Voucher balance, you must pay the amount exceeding the balance by an alternative payment method at the discretion of the relevant Participating Store.</li> <li>c. Vouchers cannot be used at stand alone photo kiosks, DVD vending machines and mobile EFTPOS terminals.</li> <li>d. If your Voucher balance reduces below \$1, you cannot access or request those funds be returned to you and you forfeit those funds.</li> <li>e. You may not be able to redeem your Voucher on all products. e.g. Voucher may not be used to make donations, or purchase tobacco products, liquor, lotto or lottery products, charity products, home brew products, gift cards and vouchers, motor oils and lubricants or other products as notified by Woolworths from time to time.</li> <li>f. Use of a Voucher at a Participating Store is at all times subject to the policies and terms and conditions of that Participating Store.</li> </ol>
Costco	<p>The Costco Voucher must be used in accordance with the terms and conditions imposed by Costco including: <a href="#">Costco Shop Card, Articles, Balances - Costco Australia</a>.</p> <ol style="list-style-type: none"> <li>a. Voucher cannot be used at the self serve food court kiosks.</li> <li>b. Non members must use the full amount of the transaction. If there is a balance remaining, the amount will roll over and will be able to be used on another occasion. If the transaction amount is more than the</li> </ol>

	<p>value of the Voucher, the non member must use the Voucher amount first and then may pay the balance using either cash or card.</p> <p>c. Members and non-members may use the Costco Shop Cards for the purchase of merchandise, services and Costco memberships at any Costco location in Australia, excluding purchases of petrol and excluding all online purchases.</p> <p>d. Non-members will need to visit the membership counter and show a photo ID with current address to enter the warehouse.</p> <p>e. Costco Shop Cards have no expiration date.</p> <p>f. Vouchers must not be resold.</p>
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9. Any costs associated with activating, accessing or using a Voucher, including travel to a store, is the sole responsibility of the Winner.
10. The collection of the prize is the responsibility of the winner. The Winner should allow at least 28 days from the date of the draw for their prize to be available for collection. The Promoter will notify the winners when their prize is available and arrange a suitable date and time for collection from the relevant location.
11. Prizes are not transferable and are not redeemable for cash.
12. The Promoter accepts no responsibility for late, lost or misdirected entries or other communications beyond its reasonable control.
13. If any prize becomes unavailable for reasons beyond the Promoter's control, the Promoter may substitute a prize of equal or greater value, subject to any written directions from the various authorities.
14. Winners will be notified in writing by email within 7 days of the draw.
15. The names and postcode of winners will be published on <https://www.majuraparkshopping.com.au/events/the-annual-customer-survey> for a minimum of 28 days.
16. All reasonable attempts will be made to contact the winner(s). In the event that a winner is unable to be contacted within 10 Business Days of being notified, or if the winner is ineligible or fails to comply with these conditions, the prize will be deemed forfeited. The Promoter reserves the right to re-distribute the prize in accordance with clause 16. The Promoter will not be liable for a winner that forfeits their prize and no correspondence has been entered into.
17. If necessary, a second chance draw will be held on 28/10/2026 at the same time and place as the first draw(s), in order to distribute any unclaimed prizes. Winners will be notified by email within 2 days of the second chance draw. The names of winners will be published on <https://www.majuraparkshopping.com.au/events/the-annual-customer-survey>.
18. If there is no prize winner or the prize winner cannot be located or contacted, this information will be published at <https://www.majuraparkshopping.com.au/events/the-annual-customer-survey> for at least 28 days.
19. The Promoter reserves the right to request verification of age, identity, residential address of winners and any other information from entrants relevant to entry into or participation in this Promotion. Verification is at the reasonable discretion of the Promoter. The Promoter reserves the right to disqualify any individual who provides false information, fails to provide

information, conspires with others to gain an unfair advantage or who is otherwise involved in any way in manipulating, interfering or tampering with the conduct of this Promotion.

20. The Promoter, subject to State and Territory legislation, reserves the right not to accept the entry of any entrant (or to disqualify an entrant) if the Promoter considers that the entry contains anything defamatory or is otherwise inappropriate or is not submitted in accordance with these terms and conditions.
21. The Promoter's decision is final, and no correspondence will be entered into about the Promotion, excluding regulatory organisation obligations.
22. Without limiting any liability which cannot be excluded by law, the prize is subject to the terms and conditions of Harris Farm Markets Pty Ltd ACN 093 040 754, Costco Wholesale Australia Pty Ltd ACN 104 012 893 and Woolworths Group Limited ACN 000 014 675 (each a **Supplier**, and together, the **Suppliers**). The Promoter is not responsible or liable for any loss, damage or injury suffered by any winner as a result of the conduct of a Supplier or otherwise as a result of the winner accepting and/or using a prize (even if caused by negligence), except to the extent the loss, damage or injury arises as a result of the fraud or wilful misconduct of the Promoter or its employees, officers, agents or contractors. Nothing in this clause limits any right to recourse you may have against a Supplier.
23. Entries remain the property of the Promoter. Details from entries will be collected and used for the purposes of conducting this Promotion (which may include disclosure to third parties for the purpose of processing and conducting the Promotion) and for promotional purposes surrounding this Promotion. By entering this Promotion entrants consent to the use of their information as described and agree that the Promoter may use this information, or disclose it to other organisations that may use it, in any media for future promotional purposes without any further reference or payment to the entrant. Entrants may access, change and/or update their personal information by contacting the Promoter on 02 6275 2222 during office hours or in writing at 21 Terminal Ave, Plaza Offices - West, Canberra Airport ACT 2609. A copy of the Promoter's privacy policy can be viewed here <https://www.canberraairport.com.au/privacy-policy>.
24. Entrants consent to being contacted by the Promoter's marketing communications team to be eligible for a prize. Entrants may 'opt out' of further promotional or marketing communications from the Promoter by using the 'opt out' function on any electronic marketing materials received, or by emailing [privacy@canberraairport.com.au](mailto:privacy@canberraairport.com.au).
25. Any dispute relating to this Promotion must, prior to a person initiating litigation, be dealt with as follows. The affected person ("complainant") will notify the Promoter of the details of the dispute in writing and within 14 days of receiving this notice, the complainant and a representative from the Promoter will meet by videoconference to attempt to resolve the dispute. If unresolved within 30 days after that meeting, the dispute will be escalated to a more senior Promoter manager not directly involved in the Promotion, who will investigate the dispute and meet by videoconference with the complainant to further attempt to resolve the dispute. If still unresolved within a further 14 days of being escalated, then the senior Promoter manager will make a final and binding decision subject to any legal proceedings initiated by the complainant.