

Terms and Conditions

Trade Promotions - Games of Skill - Community Hair Hero Promotion

These Terms and Conditions include terms that limit the Promoter's liability to you, entitle the Promoter to use your name, likeness and voice in connection with this Competition and permit the Promoter to disclose your personal information to third parties (in accordance with the Promoter's Privacy Policy <https://www.canberraairport.com.au/privacy-policy>).

Information on how to enter and prizes form part of these conditions. By participating, entrants agree to be bound by these conditions. Entries must comply with these conditions to be valid. As a condition of accepting a prize, the winner must comply with all terms and conditions of use of the prize and with the directions of the Promoter's and any prize suppliers' representatives.

The following terms and conditions apply to the **Community Hair Hero Promotion** competition (**Competition**) being conducted by Canberra Airport Pty Limited ACN 080 361 548 of 21 Terminal Avenue, Plaza Offices - West, Canberra Airport ACT 2609 (**Promoter**). Community Hair Hero means the individual identified and nominated in an entry as deserving recognition for their contribution to the community (**Community Hair Hero**).

Duration: The Competition commences at 00.01 AEST on 16/09/2026 and closes at 23.59 AEST on 4/10/2026 (**Entry Period**).

Prize: There are 2 prizes to be won. The Prizes consist of:

Prize 1	One voucher issued by Just Cuts, Majura Park Shopping centre, redeemable for: • standard style cut, shampoo and blow dry service at Just Cuts, Majura Park Shopping Centre RRP \$150 (including GST) • Just Cuts retail products up to a value of RRP \$50 (including GST) Total Prize 1 value: RRP \$200 (including GST).
Prize 2	One voucher issued by Just Cuts, Majura Park Shopping Centre, redeemable for: • standard style cut, shampoo and blow dry service at Just Cuts, Majura Park Shopping Centre RRP \$150 (including GST) • Just Cuts retail products up to a value of RRP \$50 (including GST) Total Prize 2 value: RRP \$200 (including GST).

The Prize will be provided in the form of a voucher issued by or on behalf of the Supplier. The total RRP value of all prizes is \$400 (including GST). Prize value is correct as at 4/09/2026 and is in Australian dollars. Use of prizes is subject to the conditions described in clause 11.

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1. Entry is open to residents of ACT and NSW.
2. Entrants who are under the age of 18 must seek permission from their parent or guardian to enter.
3. Employees and their immediate families of the Promoter, any prize drawers and any agencies, firms or companies associated with this Competition are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether biological or by adoption), parent, step-parent, grandparent, step- grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.

4. To enter, each entrant must, during the Entry Period:
 - a. visit <http://majuraparkshopping.com.au/events/community-hair-hero-with-just-cuts>;
 - b. fully complete the online entry form, including:
 - i. the full name, address, email address, telephone number of entrant; and
 - ii. the nominated Community Hair Hero's name, email address and telephone number; and
 - c. submit a response in 25 words or less to the following question:

"Tell us who deserves to be a Community Hair Hero and why, including what they do for the community"
5. To be eligible for a prize, the nominated Community Hair Hero must:
 - a. reside in the ACT or NSW,
 - b. be at least 18 years of age; and
 - c. be an individual who volunteers, supports charitable, sporting, educational or community activities, or otherwise contributes positively to the community.
6. Limit applies of one entry per person.
7. The entrant must ensure that they have obtained the nominated Community Hair Hero's consent to provide their personal information to the Promoter for the purposes of administering the Competition. By submitting an entry, the entrant confirms that they have obtained any consents reasonably necessary from the nominated Community Hair Hero for the purposes of the nomination and the Competition.
8. Entries must be received by the Promoter during the Entry Period. Entries received after 23.59 AEST on 4/10/2026 will not be accepted.
9. This Competition is a game of skill. Chance plays no part in determining the winner(s). All entries will be judged individually on their merits based on creativity. The entry assessed by the judges as the best overall entry will result in the nominated Community Hair Hero receiving Prize 1. The entry assessed by the judges as the next best entry will result in the nominated Community Hair Hero receiving Prize 2. The judges' decision is final and binding - no correspondence will be entered into.
10. Judging will take place at 14.00 AEST on 06/10/2026 at 21 Terminal Avenue, Plaza Offices - West, Canberra Airport ACT 2609. Entries will be judged by a panel of judges from the Promoter.
11. All taxes (excluding GST) which may be payable as a consequence of receiving a prize are the sole responsibility of the winner.
12. Prize Conditions

Just Cuts Service	• The service must be redeemed: ○ on a weekday and ○ by 1 September 2027.
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	• The Prize is provided in the form of a voucher issued by or on behalf of Just Cuts, Majura Park Shopping Centre. • The service is subject to the trading hours, availability, service conditions and reasonable directions of Just Cuts. • The Prize must be redeemed in accordance with any redemption instructions provided by the Promoter or Just Cuts. • The recipient may be required to queue for service, as Just Cuts does not accept bookings. • The services and products redeemed as part of the Prize are subject to availability at the time of redemption. • The precise style and services provided as part of the Prize are subject to consultation with Just Cuts. Just Cuts may modify or decline a requested style or service where it reasonably considers the service unsuitable, unsafe, impracticable or outside the scope of the Prize. • If the total value of services and products selected exceeds the value of the Prize, the recipient must pay the difference. • Any unused portion of the voucher value will be forfeited and cannot be carried forward, exchanged or redeemed for cash. • The recipient must disclose any allergies, sensitivities, medical conditions or other relevant circumstances to Just Cuts before the service commences. • The recipient is responsible for determining whether the service is suitable for them. • The Prize is not transferrable, exchangeable or redeemable for cash. Any unused portion of the Prize will be forfeited.
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13. The Promoter will use reasonable efforts to contact both the winning entrant and the nominated Community Hair Hero. The collection of the prize is the responsibility of the nominated Community Hair Hero. The Promoter will notify the nominated Community Hair Hero when their prize is available and provide instructions regarding redemption of the prize.

14. As a condition of receiving a Prize, the nominated Community Hair Hero must:

- a. confirm their acceptance of the Prize;
- b. consent to the Promoter collecting, using and disclosing their personal information for the purposes of administering the Competition, awarding the Prize, promoting the Competition, its outcomes, community initiatives, Majura Park Shopping Centre, Canberra Airport and related community engagement activities, in accordance with these terms and conditions and the Promoter's Privacy Policy;
- c. consent to being photographed, filmed and/or recorded by the Promoter in connection with the Competition and to the Promoter using their name, image, likeness and/or voice in accordance with clause 28; and

- d. sign any consent, release, publicity or other documentation reasonably required by the Promoter to give effect to these terms and conditions.
15. If the nominated Community Hair Hero does not comply with this clause within 10 Business Days of being contacted by the Promoter, the Prize will be deemed forfeited and dealt with in accordance with clauses 21 and 22.
16. The Prize must be redeemed by the nominated Community Hair Hero and cannot be transferred to the entrant or any other person without the prior written consent of the Promoter and Just Cuts.
17. The Promoter has no control over technical or telecommunications problems, and accordingly, the Promoter assumes no responsibility for any failure to receive an entry or for inaccurate information or for any loss, damage or injury as a result of technical or telecommunications problems, including security breaches. If such problems arise, then the Promoter may, acting reasonably, modify, cancel, terminate or suspend the Competition and will include entries provided prior to the recommencement on such basis as the Promoter reasonably deems fair and equitable, and in accordance with its obligations at law.
18. If any prize becomes unavailable for reasons beyond the Promoter's control, the Promoter may substitute a prize of equal or greater value.
19. The winning entrants and nominated Community Hair Heroes will be notified by email on or before 7/10/2026. The names and postcode of the winning entrants and nominated Community Hair Heroes may be published on <http://majuraparkshopping.com.au/events/community-hair-hero-with-just-cuts> for at least 28 days.
20. If a nominated Community Hair Hero cannot be located or contacted, this information may be published at <http://majuraparkshopping.com.au/events/community-hair-hero-with-just-cuts>.
21. All reasonable attempts will be made to contact the winning entrant and nominated Community Hair Hero. If a nominated Community Hair Hero cannot be contacted within 10 Business Days of notification, declines the Prize, is ineligible, fails to provide any consent or documentation required under these terms and conditions, or fails to comply with these conditions, the prize will be deemed forfeited. The Promoter reserves the right to re-distribute the prize in accordance with clause 22. The Promoter will not be liable for a winner that forfeits their prize and no correspondence has been entered into.
22. If necessary, on 26/01/2027, the judges may determine additional winning entries in ranking order to distribute any unclaimed prizes. Any replacement Community Hair Hero selected in accordance with this clause will be notified by email on or by 27/01/2027. Their names and postcode may be published on <http://majuraparkshopping.com.au/events/community-hair-hero-with-just-cuts> for 28 days.
23. The Promoter reserves the right to request verification of age, identity, residential address of winners and any other information from entrants relevant to entry into or participation in this Competition. Verification is at the discretion of the Promoter, whose decision is final. The Promoter reserves the right to disqualify any individual who provides false information, fails to provide information, conspires with others to gain an unfair advantage or who is otherwise involved in any way in manipulating, interfering or tampering with the conduct of this Competition. The Promoter may also require verification of the identity, age and residential address of a nominated Community Hair Hero before awarding a prize.
24. The Promoter, subject to State and Territory legislation, reserves the right not to accept the entry of any entrant (or to disqualify an entrant) if the Promoter considers that the entry contains anything defamatory or is otherwise inappropriate or is not submitted in accordance with these terms and conditions.

25. The Promoter's decision is final, and no correspondence will be entered into about the Promotion, excluding regulatory organisation obligations.
26. Without limiting any liability which cannot be excluded by law, the Promoter shall not be liable for any loss, damage or injury suffered or sustained (even if caused by negligence) as a result of accepting and/or using a prize that is supplied by a third party, except to the extent the loss, damage or injury arises as a result of the fraud or wilful misconduct of the Promoter or its employees, officers, agents or contractors.
27. Without limiting any liability which cannot be excluded by law, the prize is subject to the terms and conditions of Just Cuts Franchising Pty Limited ACN 066 461 167 (**Supplier**) available at <https://www.justcuts.com.au/terms/>. The nominated Community Hair Hero receiving the Prize must comply with those terms and conditions. The Promoter is not responsible or liable for any loss, damage or injury suffered by any winner as a result of the conduct of the Supplier or otherwise as a result of the winner accepting and/or using a prize (even if caused by negligence), except to the extent the loss, damage or injury arises as a result of the fraud or wilful misconduct of the Promoter or its employees, officers, agents or contractors. Nothing in this clause limits any right to recourse you may have against the Supplier. Before the prize is awarded, the winner and any other person(s) sharing the prize with the winner may be required to sign an agreement to release the Promoter from any liability arising from the use or participation in the prize on terms consistent with clause 26.
28. Entrants and nominated Community Hair Heroes consent to the Promoter using their name, image and/or voice in the event that a nominated Community Hair Hero receives a prize, in any media for a maximum of 3 months without remuneration for the purpose of promoting this Competition (including any outcome) and/or promoting any products or services distributed and/or supplied by the Promoter which are not connected to this Competition. If requested by the Promoter, the entrant agrees to sign a separate release required by the Promoter to give effect to this arrangement. As a condition of receiving a Prize, the nominated Community Hair Hero must provide any further consent or release reasonably requested by the Promoter to give effect to this clause.
29. Entrants warrant that they have obtained any consents reasonably required from any person identified or referred to in their entry. Entrants warrant that they have the authority to nominate the Community Hair Hero identified in their entry and that, to the best of their knowledge, the information contained in their entry about that person is accurate and not misleading.
30. Entrants confirm and promise that their entry is original and does not infringe the intellectual property rights of any third party. Further, entrants agree that the Promoter has an unrestricted, irrevocable, transferable, divisible right and licence to use and modify their entry for the purposes of the Promoter's business including for promotional purposes without the payment of any further fee or compensation. If requested by the Promoter, the entrant agrees to sign any further documentation required by the Promoter to give effect to this arrangement. To the extent permitted by law, entrants unconditionally and irrevocably consent to any act or omission that would otherwise infringe any moral rights in their entry.
31. Entries remain the property of the Promoter. Details from entries, including information relating to nominated Community Hair Heroes, will be collected and used for the purposes of conducting this Competition (which may include disclosure to third parties for the purpose of processing and conducting the Competition) and for promotional purposes surrounding this Competition. By entering this Competition entrants consent to the use of their information as described and agree that the Promoter may use this information, or disclose it to other organisations that may use it, in any media for future promotional purposes without any further reference or payment to the entrant. Entrants may access, change and/or update their personal information by contacting the Promoter on 02 6275 2222 during office hours or in writing at privacy@canberraairport.com.au. A copy of the Promoter's privacy policy can be viewed here <https://www.canberraairport.com.au/privacy-policy>.

32. Entrants consent to being contacted by the Promoter's marketing communications team to be eligible for a prize. Entrants may 'opt out' of further promotional or marketing communications from the Promoter by using the 'opt out' function on any electronic marketing materials received, or by emailing privacy@canberraairport.com.au.