

# Certificate of Registration

INFORMATION SECURITY MANAGEMENT SYSTEM - ISO/IEC 27001:2013

This is to certify that:

Rackspace Limited  
TA Rackspace Technology  
Building 5  
Hyde Park  
Millington Road  
Hayes  
UB3 4AZ  
United Kingdom

Holds Certificate Number:

IS 636168

and operates an Information Security Management System which complies with the requirements of ISO/IEC 27001:2013 for the following scope:

**Please see scope page.**

For and on behalf of BSI:

Andrew Launn, EMEA Systems Certification Director

Original Registration Date: 2009-10-21

Latest Revision Date: 2021-10-06

Effective Date: 2021-10-21

Expiry Date: 2024-10-20

Page: 1 of 4



...making excellence a habit.™

Certificate No: IS 636168

## Registered Scope:

The design, implementation, and support of private cloud, managed public cloud and dedicated hosting services. 'Rackspace Private Cloud powered by Virtualisation' (RPC-V) and 'Managed Public Cloud' (MPC) are delivered by: Global Technical Support (GTS), Rackspace Applications Services (RAS), Global Enterprise Security (GES), Workplace Services (WPS), Technology Engineering Services (TES), and Global Data Centre Infrastructure (GDCI) at Hayes (LON4), Cardiff (Cardiff One), Mexico City (MC1), San Antonio (SAT6), Gurgaon (IGI1) and Hyderabad (RGI1), both (IGI1 and RGI1 trading as TriCore Solutions). 'Dedicated Hosting' is delivered from: United Kingdom data centers (LON3, LON5, LON6, LON7, LON9, and CWL1), United States of America data centers (DFW3, IAD3, MCI1, NYC1, NYC2, ORD1), Singapore data center (SIN2), Hong Kong data centers (HKG2, HKG5), Germany data center (FRA1), and Australia data centers (SYD2, SYD4). This is in accordance with Statement of Applicability (S-RS-GL-CO-001) version 20 dated 8th March 2021.



Original Registration Date: 2009-10-21

Latest Revision Date: 2021-10-06

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Page: 2 of 4

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Printed copies can be validated at [www.bsigroup.com/ClientDirectory](http://www.bsigroup.com/ClientDirectory)

Certificate No: IS 636168

Location	Registered Activities
Rackspace Limited TA Rackspace Technology Building 5 Hyde Park Millington Road Hayes UB3 4AZ United Kingdom	EMEA HQ LON4. The design, implementation and support of private cloud, managed public cloud and dedicated hosting services. Management of the ISMS, reporting to top management at Global HQ.
Rackspace Inc One Fanatical Place San Antonio Texas 78218 USA	Global HQ SAT6. Top management. The design, implementation and support of private cloud, managed public cloud and dedicated hosting services.
Rackspace Limited Datapipe Fairway House Paramount Business Park Cypress Drive St Mellons Cardiff CF3 0LW United Kingdom	Cardiff One Office. The design, implementation and support of private cloud, managed public cloud and dedicated hosting services.
Rackspace Limited Rackspace/Tricore Solutions Private Ltd Building No. 9A, 3rd Floor DLF Cyber City DLF Phase III Gurgaon India	IGI1 Office. The design, implementation and support of private cloud, managed public cloud and dedicated hosting services
Rackspace Limited Plaza Carso Torre II Calle Lago Zurich 219, Piso 11 Suite 1103 Colonia Ampliación Granada Mexico City 11529 Mexico	MXC1 Office. The design, implementation and support of private cloud, managed public cloud and dedicated hosting services

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Page: 3 of 4

This certificate relates to the information security management system, and not to the products or services of the certified organisation. The certificate reference number, the mark of the certification body and/or the accreditation mark may not be shown on products or stated in documents regarding products or services. Promotion material, advertisements or other documents showing or referring to this certificate, the trademark of the certification body, or the accreditation mark, must comply with the intention of the certificate. The certificate does not of itself confer immunity on the certified organisation from legal obligations.

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Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000  
BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.  
A Member of the BSI Group of Companies.

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Location

Rackspace Limited  
Rackspace/Tricore Solutions Pvt LTD  
9th Floor Unit no.2  
Argus Block, Parcel -2  
Salarpuria Sattva Knowledge City,Raidurg  
Hyderabad  
500081  
India

Registered Activities

RGI1 Office. The design, implementation and support of private cloud, managed public cloud and dedicated hosting services



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Page: 4 of 4

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