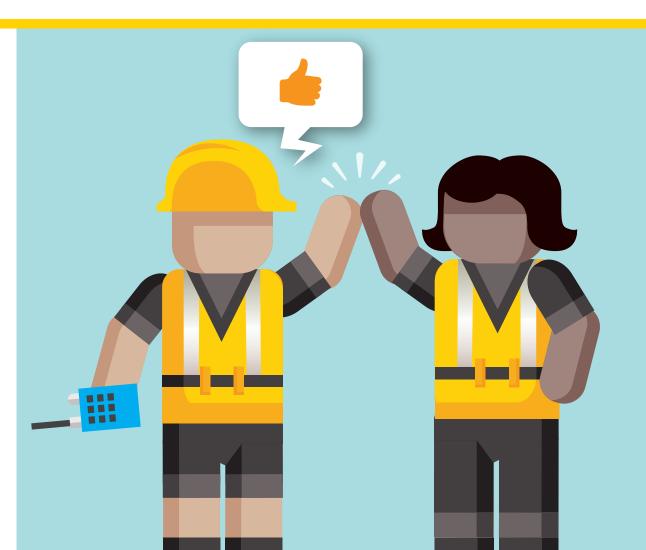


Learning from successful days

- Learn from the many things that go well every day
- Learn from near hits
- Involve everyone, share what's learned



Tailgate meeting talking topics: Setting up for a good day. August 2018.



Learning from successful days

We can learn a lot from noticing, talking about and sharing what goes **right** at work each day, as well as what went wrong or nearly went wrong.

Learn from the many things that go well every day

- Look for ways to learn in your everyday work – don't wait for something bad to happen to learn and improve.
- Ask, "What did we do today that helped us go home safe and well?"
- Speak up and suggest ways to make improvements to anything you think could be better.

Learn from near hits

- Use slip-ups, near hits and incidents as opportunities to learn, rather than for finger pointing.
- Ask, "What happened? Why did it make sense to do that then? How did we respond?"
- Focus on how to avoid similar situations in future.

Involve everyone in conversations and share what's learned

- Everyone has ideas about why things happen and how to improve things.
- Discuss how to hold each other to account without blame.
- Share what's learned with workers, and share with the industry as well if it's going to be useful to other crews.

Lots of things go right every day, even when conditions mean they could have gone wrong. Learn from them too – not just things that go wrong.