

eBook

# Driving New Growth and Profit

How to take your same vehicles and drivers to create better business outcomes

**verizon**<sup>✓</sup>  
**connect**



# Take control of your workday

**Growing your business is exciting. But growth can complicate your processes, especially when you manage a mobile workforce. Verizon Connect offers a solution that helps simplify every part of your day – helping you work smarter.**

Assign jobs and plan routes in minutes. Then see at a glance how those plans are stacking up against what's really happening in the field. Help keep expenses down by efficiently using the resources you already have.

Spend less time on back-office chores and more time performing the work. That keeps customers happy and helps you stay ahead of the competition.



# Enhance your workflow

The right fleet management solution can improve outcomes each step of the way.



## Plan the weeks in minutes.

Manage work orders and assign jobs based on available resources and job requirements. Verizon Connect uses smart technology to schedule weeks of work in just minutes.



## Drive less between jobs.



## Know when workers will arrive.

Monitor ETAs and make adjustments when necessary. With Verizon Connect, you can offer customers tight time windows – and stick to them.



## Get more done with the same resources.



## Cut down on paperwork.

Reduce time spent organizing and completing forms. Verizon Connect lets drivers use their smartphone or tablet to capture customer signatures, collect photos and confirm deliveries.



## Speed up job turnaround.



## Deliver amazing customer service.

Verizon Connect helps ensure work orders and deliveries are matched to the right driver and vehicle before they hit the road.

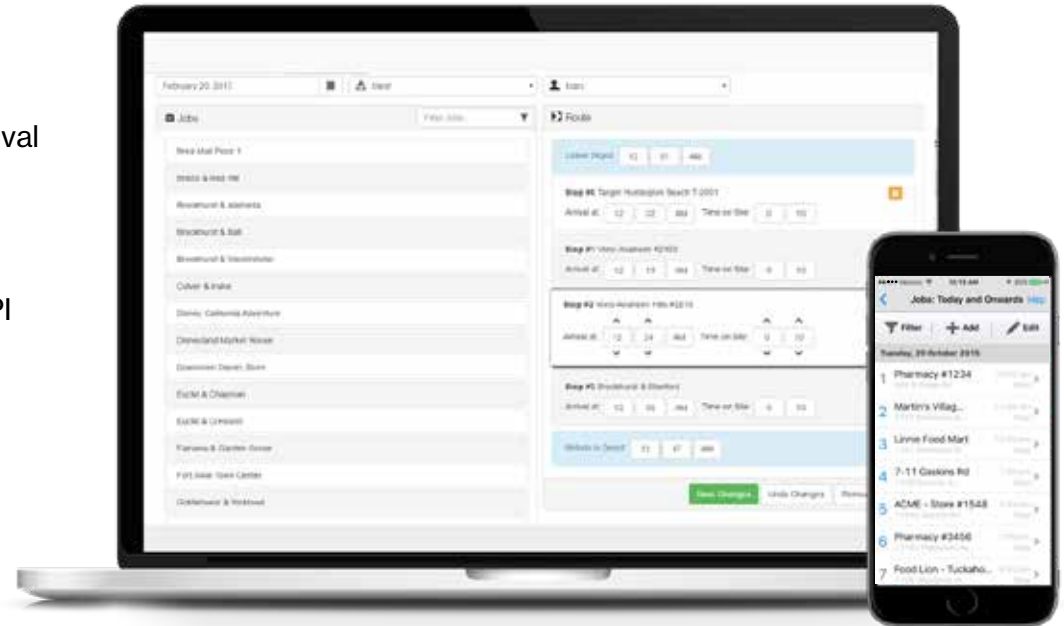


## Help improve efficiencies and grow your business.

# Easily plan and monitor work

**Basic tools can help improve customer satisfaction and worker management.**

- Easily build work schedules weeks in advance
- Verify customer service compliance using Plan vs Actual reports
- Connect with workers in the field using the driver mobile app
- Receive alerts for driver arrival (including late arrivals)
- Integrate with back-office systems using the Verizon Connect Data Exchange API



# Intelligently dispatch work

**Added tools can help manage jobs with increased efficiency and reduced costs.**

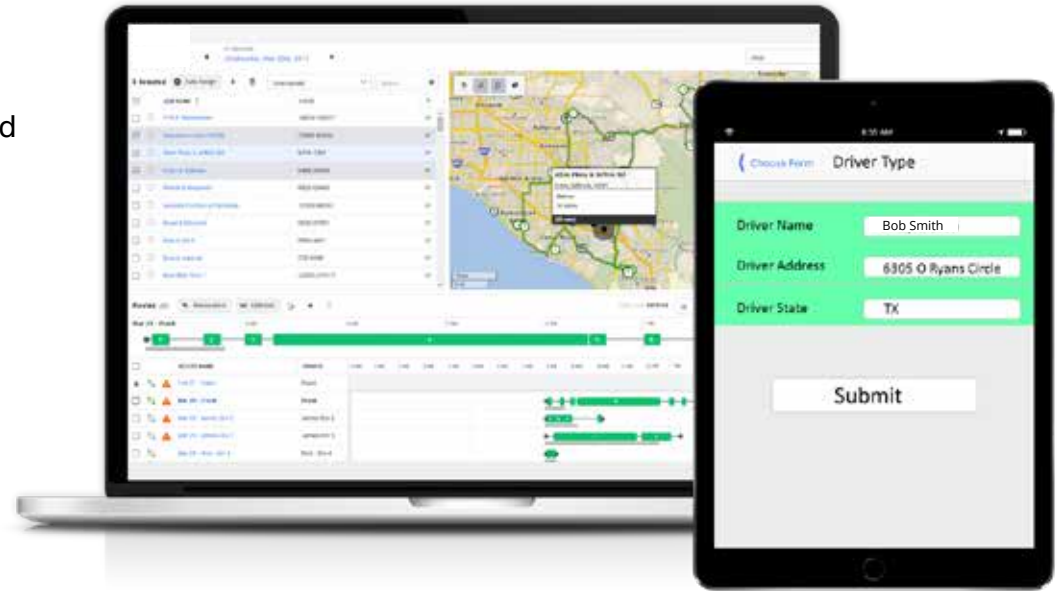
- View job status on color-coded Gantt charts
- Drag and drop to quickly reassign jobs to different drivers
- Respond to customer service questions faster and more accurately
- Dispatch the worker with the right skills and vehicle



# Optimize to win

**Optimize your whole workflow to minimize time between jobs and increase asset utilization.**

- Perform time window and multi-vehicle routing
- Factor load capacity when planning for deliveries and pickups
- Collect form data, photos and digital signatures in the field
- Integrate with CRM, OMS, accounting and other back-office systems



# You don't need to buy more trucks.

Verizon Connect Workforce can help you be more productive with the drivers and vehicles you already have. So before you go and buy another truck, talk to us about how we can help you optimize your delivery or field service business.

**To learn more, visit us at [verizonconnect.com](https://verizonconnect.com)  
or call 866.844.2235**

