

# Policies *and Reminders*



To provide the best care and ensure availability for all clients, **Vein & Aesthetics** has implemented the following policies. These are designed to honor our team's time and yours, ensuring that appointments run smoothly and efficiently.



## **Card on File Requirement**

To confirm appointments, a valid credit card must be kept on file.

- New policy compliance requires **all clients** to provide a card on file to secure appointments.
- Fees for cancellations, reschedules, or no-shows will automatically be charged to the card.



## **Late Policy**

We understand that life happens. If you are running late for your appointment, please call us as soon as possible.

- Arrivals over **15 minutes** late may result in a shortened appointment or rescheduling, with the cancellation/rescheduling policy applied if rescheduling is needed.



## **Cancellation/Rescheduling Appointments**

- Please provide **at least 24 hours'** notice to cancel or reschedule your appointment. Cancellations for appointments with Dr. Gharai made less than 24 hours in advance will incur a \$75 fee.



## **No Show**

Clients who **fail to show up** for their scheduled appointment with Dr. Gharai without notice will be charged a no-show fee to the card on file.

- **\$50 for Consultation Appointments**
- **\$100 for Service Appointments.**

